# Travel Business Analyst

## Markets + Marketing + Strategy

#### **ASIA PACIFIC • OCTOBER 2008**

First-half

## **Visitor arrivals**

Although growth in Asia Pacific visitor arrivals in the first half increased what seems a good 6%, see table, this is lower than in previous years. Recent average annual growth has been 9%.

Commentary:

• Three of the four declines this year are significant:

-Australia. Perhaps because longhaul travel is in relative decline. (New Zealand does not suffer so much because it has the advantage of visitors from Australia, many of whom, ironically, may have eschewed their own longhaul trip.) And despite having an NTO hithertofore considered efficient or, rather, effective.

-Hawaii. Because outbound travel from Japan, a major source, is still in decline – an overall 5% in the first half.

-Sri Lanka. Sporadic violence will prevent recovery in this market.

- Good times still India (up 11% this year and an average 14% since 2004); Macau (26%, twice); and, surprising us, Thailand (14%, 10%).
- Annual average growth rates are based on totals starting 2004, to avoid the disruption caused by SARS in early 2003. A few of the main/significant destinations need to be doing better (which to us means above 3%) Australia, Hawaii, Maldives, New Zealand.

Going good since 2004 – China, Hong Kong, India, Japan, Macau, Malaysia (although we have many unanswered questions about its figures), Philippines, Thailand, Vietnam.

AVI	atı	on	

## **US in 2007**

Although the US still faces technical difficulties in the production of its results, we have obtained full-year totals for air travel to-and-from the US. Although the data's

value is reduced by its tardiness, we believe it is still important for a market that is dynamic – in the true sense of the word.

Overall, growth in air passenger travel to-and-from the US in 2007 was just under 5%, taking the total to 128mn. But because of the fall following 9/11 (2002 was 14% below the total in 2000), annual average growth this decade has been a slight 1%.

Of the two main regions, growth to-and-from Asia Pacific in 2007 was below Europe's -3% against 6%. And although annual average growth to-and-from Asia Pacific this decade betters Europe's, both results are poor -0.2% for AsPac, and a fractional decline for Europe.

Market counts in Asia Pacific show some surprises. Notable is the decline from the three markets in the Pacific that we show – Australia, New Zealand, Tahiti. And two of those, ANZ, have been falling this decade – by an average annual 1% for Australia, and fractionally for NZ.

The other decline in 2007 was to-andfrom Singapore. Perhaps more worrying is that this looks to be a new development, as average growth this decade has been at a comfortable 5% annually.

Of other markets:

• China. Now the region's fourth-largest country-pair, having overtaken Australia and Hong Kong this decade. Its fast growth rate (17% in 2007, and 14% this decade) in-

contd on p3

Visitor	arrivals	in	Asia
Pacific,	first-half		

_		
Destination	Growth,%	AAGR,%
Australia	-0.5	2.7
Cambodia	12.8	23.9
China	4.3	14.1
Fiji	13.0	4.7
Guam	-1.8	1.2
Hawaii	-5.0	1.1
Hong Kong	6.2	9.8
India	11.1	14.3
Indonesia	11.7	3.7
Japan	10.0	9.7
Korea	9.0	5.1
Macau	26.4	26.3
Malaysia	2.6	8.6
Maldives	3.9	3.0
Nepal	6.0	4.3
New Caledonia	4.2	2.4
New Zealand	1.1	2.1
Philippines	6.9	9.4
Singapore	3.0	7.0
Sri Lanka	-0.2	-0.1
Taiwan	5.5	8.2
Thailand	14.4	10.3
Vietnam	8.6	12.8

Notes: No qualifications noted here; categories mixed and so totals not shown. AAGR = average annual growth rate, 2004-8. \*Total of those that have reported, of which all major destinations have done. Source: Pacific Asia Travel Association.

6.0

9.0

Asia Pacific\*

#### **Market Headlines**

Full-year market results.

#### Aviation

• US; international air passengers 2007; 128mn, up 5%. To/from Asia Pacific; 26.3mn, up 3%.

#### **Main News**

#### Corporate

Recent corporate developments – big or significant.

• Plans to merge Delta and Northwest continue; could happen by end-

#### vea

- Emirates and Qantas join Singapore Airlines as A380 operators.
- PATA president, Peter de Jong, to leave, probably this month.

#### Market

Recent market developments - big or significant.

- AsPac visitor arrivals, H1; up 6%.
- France; air passengers, H1; 43.5mn, up 2%.
- Germany; air passengers, H1; 67.1mn, up 5%.
- UK; air passengers, H1; 90.6mn, up 2%.

Main News...1; Market Intelligence...1; Market Outlook Tables...2; ZERO...4; Net Value...5; People-in-Travel...5; Trends...11; Market Data Tables...6: GDS or Internet Sales; Travel standardisation; Visitor arrivals; Running totals; Hotel results; Resident departures; Agency sales; Airport traffic; Airline results; Airline stock prices; Air traffic to and within Asia Pacific; AAPA counts; Economics.

## **MARKET OUTLOOK**

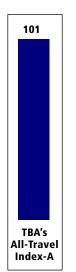
#### Headlines

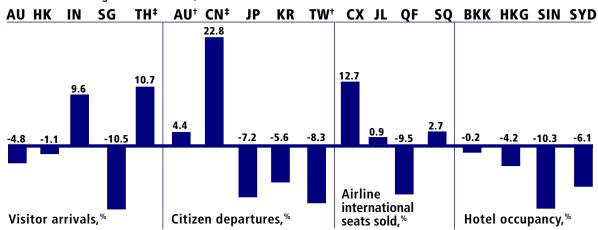
#### Commentary on tables

- Barometer. Uh-uh; overall travel index at a little-1% above same month in 2007. That was at the half-way point. With many players and most commentators talking of reduced business and/or capacity, fall seems likely to follow. In Arrivals, declines in 3 out of our 5; Outbound also 3/5; Airlines (surprise?) 1/4; Hotels 4/4.
- Inbound trends. Forecast for next 12-month period big drop for China, from near-29mn to near-27mn (blame the Olympics, even though this was before the start), Hong Kong drops below 13mn; Singapore and Thailand no big change.
- Outbound trends. Forecast for next 12-month period Korea drops below 14mn

#### **Barometer**

Percentage growth in latest matching month\* available; June 2008





Notes: See Master Notes, page 6. Top 4/5 in each category, in order of size. BKK = Bangkok, HKG = Hong Kong, SIN = Singapore, SYD = Sydney. \*Compared with same month, previous year. †Residents. ‡Estimate by Travel Business Analyst. A = Base 100 at same month last year. Source: see relevant tables on following pages.

Visitor a	rriv	a	t	rei	nd	s'	٠, ١	ne	X	1	<b>2</b> ı	m	on	ith	ıs		
Source																	Number,x1000
China	ŧ	ŧ	ŧ	Ť	ŧ	ŧ	İ	ŧ	ŧ	Ť	ŧ	ŧ	İ	ŧ	ŧ	Ť	26,619
Hong Kong	Ť	ŧ	ŧ	İ	ŧ	ŧ											12,656
Singapore	Ť	ŧ	ŧ	İ													10,475
Thailand	ė	ŧ	ŧ	ė	ŧ	ŧ	ė										15.712

Notes: \*Statistical base on past performance; aggregates for latest 3 and 6 months, and full calendar year. Source: NTOs, Travel Business Analyst.

	Citizen de	parture t	trends*	, next 12	months
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Source	Source					
China‡	† †	† †	† † †	* * * * * * * *	49,406	
Japan	ŧ	† † †	† † †		16,574	
Korea	ŧ	† † †	ŧ		13,423	
Taiwan	Ť	† †			8,763	

Notes: \*Statistical base on past performance; aggregates for latest 3 and 6 months, and full calendar year. †By residence. ‡Estimate. Source: NTOs, Travel Business Analyst.

HKG visitor arrivals,2008	Aug	30m,+7%	Globalysis
HKG average room rates, 2008	Aug	US\$168,+8%	Globalysis
India visitor arrivals,2010	Aug	10m,43% AAGR	R&A
India medical tourism,2011	Aug	\$2b,61% AAGR	R&A
India outbound travel,2012	Aug	13% AAGR	R&A
India, Hampton hotels/rooms,-2013	Jul	16/2000	company
AAX,start Europe flights	Jun	Mar '9(Jun '7)	press
Airline losses,2008	Jun	\$7b;was \$5b pft	IATA
American AL capacity cut	Jun	7-8%	company
United AL capacity cut	Jun	c16%	company
Carlson new franchise hotels	Jun	<b>'</b> 8, 90	company
US air travellers, summer '8	Jun	212m,-1.3%	ATA
World visitor arrivals growth '8	Jun	"positive"	WTO
Regal hotels,2012	Apr	20 more	company

Apr

Apr

Apr

Apr

Apr

Apr

Mar

Mar

Mar

163m

due S08

8.34m,up 1%

2.7m in 2012

15m in 2010

8.95m,7.8m '07

\$4.0b,up 14%

62%,now 75%

add 30 hotels

4.8-5.0m,up 14-19%

up 20%,to 11.6m

**Datet** 

Aug

**Forecast** 

50m,+5%

Source

Globalysis

PATA

govt

aovt

govt

ITB

ITB

ITB

company

company

rumour

company

Official\* travel industry forecasts

HKG airport passengers, 2008

China visitors, 2010

Abu Dhabi visitors

**Dubai visitors** 

India outbound,2007

Air Asia, seats sold 2008

Vietnam Airlines, seats sold

Vietnam visitor spend.2008

Best Western, Japan, 2007-10

JAL-operated JAL-group flights, 2010 Mar

Vietnam visitors, 2008

Aman Resorts, Forbidden City

Notes: All \$s are US\$s. †When forecast made. Source: \*Management statements or documentation from relevant authority.

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A			IIC	A CARLO SEC	Asia Pacific
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	See See See	CI D CO/II			TOTAL CALLED

To/from	2007	2007/6	2007	2007/0	2007/0	2000/7	2000
	Number,	Growth,	Sharet,	Growth,	AAGR*,	Share‡,	Number,
	x1000	%	%	x1000	%	%	x1000
Australia	1532	-9.2	1.19	-87	-0.8	95	1618
China	2019	17.4	1.57	1219	14.1	252	800
Hong Kong	2015	1.8	1.57	556	4.7	138	1459
India	633	20.1	0.49	402	15.5	274	231
Japan	11658	1.6	9.09	-2300	-2.5	84	13959
Korea	3054	4.2	2.38	277	1.4	110	2777
Malaysia	121	14.7	0.09	-31	-3.2	80	152
New Zealand	771	-7.2	0.60	-2	-0.03	100	773
Philippines	821	9.8	0.64	68	1.2	109	754
Singapore	412	-2.1	0.32	118	4.9	140	294
Taiwan	2286	4.4	1.78	74	0.5	103	2212
Tahiti	404	-2.0	0.32	43	1.6	112	361
Thailand	199	51.1	0.15	1	0.1	100	198
Others:							
Mexico	16599	3.2	12.9	3090	3.0	123	13509
UAE	467	108.3	0.36	417	37.6	934	50
UK	16992	2.4	13.3	-1544	-1.2	92	18536
Asia Pacific	26309	3.1	20.5	353	0.2	101	25956
Europe	50354	6.3	39.3	-272	-0.08	99	50626
TOTAL	128225	4.7	100	8510	1.0	107	119715
Motoc: * Avor	200 200112	l arouth	rato 20	000 7 +0	of total +	2000 01	2007

Notes: \*Average annual growth rate, 2000-7. †Of total. ‡2000, of 2007. Source: US Department Of Commerce (International Trade Administration, Office of Travel and Tourism Industries).

dicates it will draw level with No3, Taiwan, this year.

- Hong Kong. Growth slowing.
- India. Rapid growth in 2007 and this decade (20%, 16%), but often forgotten is that the total is still small one-third the size of Hong Kong, for instance.
- Japan. A feeble 2% growth in 2007 has still not reversed the decline this decade an annual average 3%.
- Korea. Two years ago, this looked a strong country-pair, but although growth was a reasonable 4% in 2007, it has been only 1% this decade.
- Others. Malaysia; annual average 3% decline this decade. New Zealand; weakening. Philippines; steady. Taiwan; probably at a ceiling. Tahiti; also at a ceiling unless ex-US fares fall. Thailand; big 2007 growth, but only regaining lost ground flat this decade.

Outside the region, to-and-from Mexico has been steady – 3% in 2007 and over this decade. Growth to-and-from the UAE (which in this case is primarily traffic to-and-from Dubai) looked good in 2007, and has been growing fast this decade.

The big disappointment is the UK, still, just, the biggest single country-pair. And, post-9/11 the most-favoured one. Despite that, traffic on US-UK routes in 2007 was still below what it was in 2000 – the equivalent of an annual 1% fall.

Aviation 2

#### **To/from Europe**

Despite generally-negative commentary, air traffic to-and-from the main markets in Europe in the first half was not bad - France and the UK total traffic was up 2%, see Table 1, Germany up a good 5%. Compared with growth in 2007, all were down but although to-andfrom Germany and the UK were down by less than one point, to-andfrom France was down almost half.

Traffic trends toand-from Asia Pacific (only the markets shown), however, were quite different, see Table 2. Growth was 5% for France, 2% for Germany, but 3% down for the UK.

Results for traffic to-and-from China

do not quite match commentaries; only slight growth (4%) from Germany, much better (6%) from France, but a surprising 2% fall for the UK. We thought the UK would be a favourite destination for China's outbound travellers.

India is a favourite for commentators, who generally note the continuing strength of its outbound market. We have generally countered such comments, noting the small size of the India market, and – contradicting those other commentaries – weak growth given the small size. Data this year supports our interpretation. Good growth to-and-from France (6%), but weak to-and-from Germany (1%), and a 5% drop to-and-from the UK!

The continuing decline of Japan (in all three country-pairs) continues to surprise us – given the size and purchasing power of its population, and the size of its economy, and its good inbound market (up 10% in H1).

Other market developments:

France. To/from Japan in decline, but this decade still shows a 2% annual increase. Japan's leading position is unlikely to change this year, but second-largest China is growing fast, 6%, and seems set to become the region's number-one

country-pair around 2010 – certainly if it gets back to its annual average this decade, an impressive 16%.

Growth to-and-from third-place India has slowed, but its annual average growth remains a good 11%.

Also worth noting are strong growths to-and-from the two city markets – Hong Kong and Singapore. To-and-from HK up 20% this year and 7% this decade; Singapore 18% and also 7%. Given the size and concentration of their populations, these still seem to be good markets in which to place marketing money.

Note, however, that some growth has probably come from their enhanced roles as gateways. Singapore

able 2

Australia

#### Air passengers to-and-from main Europe markets, first-half

na na

To/from France† 2008 Growth,% AAGR,% Share,% 2000

na

Australia	na	na	na	na	32
China	524	6.0	15.5	1.2	166
Hong Kong	312	20.1	7.1	0.7	180
India	348	5.6	10.5	8.0	156
Indonesia	na	na	na	na	12
Japan	621	-1.8	2.4	1.4	515
Korea	195	8.3	9.2	0.4	97
Malaysia	80	2.7	6.8	0.2	48
New Zealand	na	na	na	na	na
Philippines	na	na	na	na	22
Singapore	226	17.9	6.6	0.5	136
Taiwan	27	-40.4	2.4	0.1	22
Thailand	193	-1.7	1.3	0.4	174
To/from German	ıy				
Australia	56	18.3	4.8	0.1	38
China	738	4.1	14.2	1.1	255
Hong Kong	317	22.0	3.1	0.5	249
India	662	0.9	10.9	1.0	290
Indonesia	12	-0.3	-17.9	0.0	56
Japan	504	-0.5	0.7	8.0	478
Korea	271	8.7	6.5	0.4	163
Malaysia	64	9.0	-1.0	0.1	69
New Zealand	na	na	na	na	11
Philippines	87	-43.1	-0.7	0.1	91
Singapore	353	-1.2	2.2	0.5	297
Taiwan	60	1.7	14.5	0.1	20
Thailand	596	7.1	3.6	0.9	450
To/from UK					
Australia	677	17.7	4.0	0.7	494
China	281	-2.1	16.4	0.3	83
Hong Kong	792	1.5	5.4	0.9	521
India	1242	-4.8	13.2	1.4	461
Indonesia	na	na	na	na	32
Japan	489	-1.1	-3.8	0.5	665
Korea	136	-1.7	7.1	0.1	78
Malaysia	200	-8.5	-5.5	0.2	315
New Zealand	177	7.1	7.6	0.2	98
Philippines	na	na	na	na	37
Singapore	584	-4.4	2.0	0.6	499
Taiwan	59	19.3	1.5	0.1	53
Thailand	315	-9.9	2.2	0.3	265
Notes: AAGR = av	erage a	nnual growtl	h rate, 200	0-8. *Estim	nates

Notes: AAGR = average annual growth rate, 2000-8. \*Estimates by Travel Business Analyst. †Paris airports only. Source: Aeroports de Paris, Statistisches Bundesamt, Civil Aviation Authority, Airports Council International, Travel Business Analyst.

## **MARKET INTELLIGENCE**

Table 1

#### Air passengers to-and-from main Europe markets, first-half

	2008	Growth	2007	Growth
France*†	43.5mn	2.4%	42.5mn	4.6%
Germany	67.1mn	5.2%	64.1mn	5.9%
UK	90.6mn	2.1%	88.7mn	2.4%
Notes/Sour	rce: See Tabl	e 2.		

for Indonesia (including Bali) as service by other airlines to Europe hardly exists, and to Malaysia as Malaysia Airlines cuts back on its Europe routes. And for Hong Kong, as gateway to the Philippines (as Europe-Philippines flights fall), Taiwan (poorly served in Europe), and, still, to points in China. Even if Hong Kong is becoming less of a gateway to the big-three – Beijing, Guangzhou, Shanghai – it certainly remains the favoured gateway to many secondary points in China.

**Germany**. Markets have already shifted this decade. Top 3 in 2000 were Japan, then Thailand and Singapore; this year, China, India, Thailand.

Thailand, primarily a Germany-Thailand leisure market, may slow, although growth looks good – up 7% this year, and 4% this decade. Hong Kong's growth is probably a Philippines factor (see notes for France, above), as direct flights to-and-from Philippines wind down.

A surprising decline to-and-from Singapore, even if only 1%, and growth this decade only 2%.

**UK**. Traffic to-and-from India, the region's largest, has increased rapidly (doubling in some periods) in the past two years – thanks to liberalisation on

the routes. It is now around 50% larger than the next largest (Hong Kong). But it has fallen 5% this year, which probably indicates that some of the growth came from opportunity-travel – probably motivated by low fares as well as new services.

UK markets are still related to past links; the top three – India, Hong Kong, Australia – have all been UK colonies. (However, Japan was in the top three in 2000, but has fallen an average annual 4% since.)

As noted above, traffic to-and-from Asia Pacific is falling this year with some surprising declines – China (2%); India (noted above); Korea (2%); Singapore (4%); and Thailand, which seems to be in trouble, with a 10% decline, and probably worse to come. (No surprises for the declines to-and-from Malaysia, following flight cutbacks, and Japan.)

#### Hotels

#### New at the top

Another group is aiming to develop the market for small up-market resorts – Stein. The name is little known, partly because its hotels are small (generally 25-50 rooms), they operate under their own names not Stein, and they are in Europe.

However, there are some key factors that could change this, including:

- A little-known new company called Kop Capital, Singapore-based real estate investor, has just bought 50% of Stein.
- Kop may also be little known, but its links are extensive and impressive:

-Its majority shareholder is the Dubai Group, itself owned by Dubai Holdings, which is the Dubai government. Another arm of DG is Jumeirah Hotels, a weak but rich upmarket hotel group.

-Kop, founded in 2006, is headed by Ong Chih Ching.

In addition to owning and operating hotels, Stein created Luxury Lifestyle Hotels & Resorts in 2005, a reservation system for small luxury hotels. Although there are only 125 in the portfolio, all are in Europe, and so there is potential for expansion. The group also has a magazine, the crassly-named LUX, which in theory could help with promoting Stein-related hotels, but in today's internet-connected commercial environment, printed magazines may have little hard-sales value.

Stein, based in Spain but founded by an American, David Stein, has other interests, including restaurants. It is not clear which of Stein's 12 hotels, all small, are owned and which are managed. So the value of Kop's purchase, US\$250mn, is not easy to determine.

But Ong has been quoted as planning to invest another US\$250-300mm – although with no dates and projects the value of this is also difficult to determine. She adds the Stein brand will be in Asia before 2010, including China, Indonesia, Singapore, Thailand. But that could mean restaurants or represented hotels, not necessarily owned or managed hotels.

Other small-resorts competing companies based in the region are Aman and Banyan Tree in Singapore, and Six Senses in Bangkok.



An occasional column/section/report on the travel business and the environment

#### Lighter air

IATA (International Air Transport Association) has signed a commitment with two air traffic bodies (Eurocontrol and Civil Air Navigation Services Organisation) to speed up improvements in Europe's air traffic management.

This is expected to save 470,000 tonnes of fuel annually, US\$565mn (at US\$1 to €0.69), and 1.5mn tonnes in CO2 emissions.

The plan should:

- Improve en-route airspace design to reduce flight distances. A 1% reduction can save US\$290mn annually.
- Improve airspace use with better civil/military cooperation and coordination of flight planning. There are potential reductions in distance flown of 0.7% with potential savings of US\$217mn annually.

• Improve airport procedures, including CDA (continuous descent approaches; rather than circular, for instance). CDA at, say, 10% of Europe's airports would save US\$72mn annually. Reduce aircraft taxi-ing times; a one-minute saving at Europe's 50 busiest airports would save US\$174mn annually.

Over 1999-2007, traffic grew 25%, but delays caused by air traffic control blockages capacity fell 66%, routes were shortened by an average 4km, together saving 3.5mn tonnes of CO2 emissions annually.

#### Much to do, not nothing

The World Tourism Organisation continues its exhortation for the travel business to respond to climate change. But after four years, it has made no proposals — only exhortations.

At the 'World Tourism Day 2008' last month, the WTO announced a Think Tank that should "consider global thinking on [travel] and climate change...explore implementation... identify [...] solutions for the sector."

The WTO encourages the industry to "adapt

[...] policies, commerce and destinations... mitigate greenhouse gas [emissions]...apply [...] technologies particularly for energy efficiency... encourage financial resources particularly for developing states."

As we have said before – Yes, we know that, but what do we do? As seen in other reports above and below, the aviation segment is making moves. WTO is making noises.

#### Getting closer

The US Federal Aviation Administration has reduced lateral separation of aircraft in the US east coast — which is expected to save 4mn tonnes of CO2 over 15 years.

Last month this was due to be extended to the Pacific, with cooperation between the FAA, the two antipodean control bodies (Airways New Zealand and Air Services Australia), and Air New Zealand, on a B777 trial flight.

Separately, Air NZ says over August 2004-March 2008 it reduced CO2 emissions by 91,000 tonnes. It now uses 36mn litres less fuel annually, saving US\$30mn (NZ\$43mn).



## **People-in-Travel**

#### **Tracking Travel's Leaders**

#### **Farewells**

As we near year-end, a number of bigname departures:

• Peter de Jong, CEO of PATA (Pacific Asia Travel Association), leaving this month. No replacement yet, but temporarily replaced by Brian Deeson who has had his own company, Century Hotels as well as working with Accor and Hyatt, and has been involved with PATA for some time. Always an issue. but this time PATA's next CEO will likely be an ethnic Asian.

De Jong started in the job seven years ago, after 10 years as head of Federation of International Youth Travel Organisations.

Under his rule, apart from what we would consider general administrative work associated with the job, PATA:

-Took back control of its travel mart which was being operated by Reed Exhibitions.

-Closed its Europe office, opened in China and Dubai.

• There is insufficient space here to show the rest of this report. Subscribers wishing to see the full report, please email TBAoffice@gmail.com.

This is an extract from People-in-Travel, a monthly report tracking travel's leaders. A combination subscription to PinT costs €50 for one year; full price is €100. For more information, contact Raymonde Perpignani at Travel Business Analyst, TBAoffice@gmail.com

## **Net Value**

#### **Marketing Travel On The Internet**

#### Searching travel

Recent Hitwise findings for top travelcompany searches, in August, were (in the top 10 only; excludes sites such as Google Earth, maps), in order:

- In Australia. 2008 Qantas (1.07% of searches), Jetstar (1.04%), Virgin Blue (0.74%), Wotif (0.55%). 2007 - Qantas, Jetstar, Virgin Blue, Flight Centre, Wotif.
- In New Zealand. 2008 Air New Zealand (1.58%), Pacific Blue (0.85%), House of Travel (0.74%), Qantas (0.70%), Grab A Seat (0.67%). 2007 - Air New Zealand, Qantas, House of Travel, Emirates, Flight Centre, Auckland airport.
- In Singapore: 2008 Singapore Airlines (0.95%), Jetstar (0.69%), Tiger (0.67%), Changi Airport (0.55%), SMRT (0.36%). 2007 - Singapore Airlines, Tiger, Jetstar, Changi, Sentosa.
- In the UK: 2008 Easyjet (0.81%), Ryanair (0.79%), Thomas Cook, Cheap Flights, Expedia, Cheap Holidays. 2007 -Easyjet, Ryanair, Thomas Cook (0.54%), First Choice (0.47%).
- There is insufficient space here to show the rest of this report. Subscribers wishing to see the full report, please email TBAoffice@gmail.com.

This is an extract from Net Value, a monthly report on marketing travel on the internet. A combination subscription to NV costs €50 for one year; full price is €100. For more information, contact Raymonde Perpignani at Travel Business Analyst, TBAoffice@gmail.com

#### **CURRENT ISSUES**

Main contents in current issues of other Travel Business Analyst newsletters and reports:

#### **Travel Business Analyst, Europe:**

- US aviation in 2007.
- Visitor arrivals Europe.
- Europe airlines H1.
- Plus: ZERO; Extracts from Net Value and Peoplein-Travel; Market Headlines; and 15 regular tables of market data.

#### **Net Value:**

• Searching travel; Mobile Devices; Some France data: others.

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• Peter de Jong; Francesco Frangialli; Steven Rudnitsky; others.

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#### Headlines

#### Aviation.

**T1**. City-pair results. First-half for Kuala Lumpur (up 9%, yet there are some big declines among our selected group), Sydney (up 3%; US drop indicates this is wrong time for Virgin's subsidiary to start flights), Tokyo (up 1%; 5 falls, 4 growths). **T2**. Countrypair results. First-half for *Australia* (up 4%; fair on all selected routes except Japan), France (except total), UK (up only 2%; India down 5%). T3. Airlines traffic. First-half for Qantas (up 5%), Thai (up 8%). First-half internationalonly for *Jetstar* (up 61s as it expands international routes). For LFAs, first-half for Air Asia, see Trends. T4. New annual financial results for Qantas. T5. Airline results by region. First-half for airline members of US association BTS; up 5%. **T6**. Airport passenger traffic. First-half for Australia's main airports, Osaka (gloom), and Tokyo (doom). And Europe overall, YTD up 4% - international and total.

#### Inbound.

**T8**. Visitor arrivals. Substantial change in monthly data over a few years for India, with no explanation; we have corrected old and current data. Firsthalf (plus see report this issue for a review) for Bali, Bhutan, Cambodia, Fiji, Indonesia, Macau, Marianas, Nepal, New Caledonia, Palau, PNG, Philippines, courtesy PATA. Asia Pacific regional growth YTD at 7%. T9. Running 12-month totals. Singapore slows and so, we presume, will Thailand.

#### Outbound.

**T10**. Running 12-month totals; Korea gets closer to Japan. T11. Outbound travel. First-half for China (our estimates; up 19%), and outside the region, for the UK (up 2%). First-guarter for *Singapore* (the fast growth months started Aug 07). Full-year (2007) for India (up 17%).

#### Hotels.

**T18**. For YTD, Asia Pacific occupancy down two points to 70%, average rate down up US\$20 to US\$159, resulting in yield up US\$9 to US\$113.

#### Others.

**T12**. Stock indices and prices. Declines at half of the 12 stocks. Index in Asia Pacific best of the three; but still 20% down on end-2000.

#### Special.

Hotel results in Dubai.

For a copy of a document showing how to get the best out of these tables, subscribers should circle this paragraph and mail to us, and separately send a cheque for "International Committee of the Red Cross" for a token amount in any currency to ICRC, 19 Ave de la Paix, CH-1202 Geneva, Switzerland

#### **Special**

#### Hotel results in Dubai

Under market pressure, we have started a hotel results measure for Dubai, starting with data for July. From next month, this will run in our table of hotel results.

We assume that we will gradually introduce more categories, because in fact we are showing this new destination earlier than we normally do for new destinations; we normally trial for 12 months. The reason is the continuing interest in the Dubai market.

Perhaps surprisingly then—albeit this is data for only one month—results in Dubai look unremarkable, perhaps with rates even low when compared with most leading centres in Asia Pacific. Its US\$170 average rate is bettered by many in the region. However, looking at a comparable destination—Macau?—then Dubai's results look better. That month, rates at Macau's casino hotels topped just US\$150.

But note that this shows results for July, which with August are slow months, and with Ramadan this year in September, probably three slow months. If Dubai is achieving mid-70s occupancy in its slow months, then perhaps the comparison should be more with Hong Kong, where occupancies even in the low season are in the 80s.

However, the other factor with Dubai is that there are many high-level hotels in our current measure – and in Dubai itself.

#### Hotel measures in Dubai, Jul 08

Item	Dubai	Macau
Occupancy,%	74.5	67.5
Average room ra	te	
local	625.88	1242.46
US\$*	170.40	151.52
Euro	108.15	96.17
Revpar		
local	466.12	838.61
US\$*	126.90	102.27
Euro	80.55	64.91
N . C T10.D1	0.6	

Notes: See T18 P10. Source: Hotels to Travel Business Analyst.

1 Air passenger* traffic to and from major Asia Pacific centres, x1000															
From:	Kuala Li	umpur		Singapore				Sydney				Tokyo*			
	Jun 08	YTD			Jul 08	YTD			Jun 08	YTD			Jun 08	YTD	
То:	+/-,%	08	+/-,%		+/-,%	08	+/-,%	To:	+/-,%	80	+/-,%	To:	+/-,%	80	+/-,%
Bangkok	9.0	692	11.7	Australia	11.1	2361	5.0	Auckland	-1.3	619	0.2	China	0.9	13814	4.3
Chennai	-0.1	223	10.8	China	-13.2	1828	2.4	Bangkok	2.4	326	5.8	Hong Kong	-1.3	4121	-7.9
Hong Kong	7.5	425	3.3	Hong Kong	-4.8	1350	2.5	Beijing	27.8	64	36.6	Korea	6.0	6741	3.5
Jakarta	-2.6	538	7.8	India	4.1	1474	9.4	Denpasar	52.5	107	62.8	Taiwan	-7.4	4639	-3.1
London	5.9	200	-8.0	Indonesia	5.3	2355	6.8	Hong Kong	-5.1	439	-0.6	Asia-other	4.2	13403	4.7
Los Angeles	-21.5	47	-20.1	Japan	-3.2	1017	0.6	Kuala Lumpur	9.3	136	0.9	Guam	1.7	3313	-1.0
Shanghai	-32.4	148	-11.6	Malaysia	7.5	1530	6.5	London	-7.4	265	-1.5	Pacific	0.3	16730	0.5
Singapore	9.3	920	8.9	Thailand	-8.1	2120	0.9	Los Angeles	-18.8	274	-12.2	Oceania	-9.9	3158	-4.4
Sydney	1.2	180	-2.2	UK	9.4	837	6.9	Singapore	6.0	506	3.0	Europe	-2.3	8774	-0.7
Tokyo	-9.2	175	-4.1	US	-17.2	400	-11.8	Tokyo	-8.6	218	-1.6				
TOTAL	6.5	8695	8.6	TOTAL	2.5	21106	5.4	TOTAL	0.9	5207	3.4	TOTAL	0.3	75219	1.0

Notes: See Master Notes, this page. Routes are selected; may not be largest. \*Flights from Tokyo Narita, not passengers; double for approximate city-pair total. Source: Malaysia Airports Holdings, Civil Aviation Authority of Singapore, Department of Transport and Communications (Australia), Travel Journal International.

From	Australia	3		France*			Germany	Germany UK					US		
	Jun 08	YTD	+/-†,	Jun 08	YTD	+/-†,	May 08	YTD	+/-†,	Jun 08	YTD	+/-†,	Oct 07	YTD	+/-†,
То	+/-†,%	80	%	+/-†,%	80	%	+/-†,%	80	%	+/-†,%	80	%	+/-†,%	07	%
Australia	na	na	na	na	na	na	11.2	52	18.3	12.5	677	17.7	-7.2	1289	-9.6
China	5.8	347	17.5	-8.4	524	6.0	6.4	627	4.1	-11.5	281	-2.1	18.7	1694	18.3
Hong Kong	9.8	953	11.7	11.9	312	20.1	5.6	315	22.0	-9.9	792	1.5	3.7	1649	-0.3
India	-11.4	31	-3.3	4.9	348	5.6	4.0	564	0.9	-12.8	1242	-4.8	37.0	486	17.7
Indonesia	27.3	361	30.6	na	na	na	23.0	9	-0.3	na	na	na	4.3	17	30.9
Japan	-16.6	649	-10.6	-10.1	621	-1.8	2.8	410	-0.5	-4.3	489	-1.1	1.1	9770	1.9
Korea	17.7	242	12.6	10.3	195	8.3	4.9	240	8.7	-5.0	136	-1.7	8.7	2600	6.4
Malaysia	2.2	564	0.5	-2.9	80	2.7	15.2	57	9.0	4.0	200	-8.5	20.3	100	19.5
New Zealand	-1.1	2517	0.5	na	na	na	na	na	na	-10.0	177	7.1	-7.8	644	-7.3
Philippines	8.0	95	20.6	na	na	na	-100.0	32	-43.1	na	na	na	8.1	687	11.3
Singapore	4.8	1956	4.4	19.5	226	17.9	1.7	292	-1.2	-5.0	584	-4.4	15.6	332	-2.7
Taiwan	-3.4	108	2.8	na	27	-40.4	4.5	50	1.7	1.0	59	19.3	0.9	1910	5.0
Thailand	6.9	702	7.1	3.5	193	-1.7	7.5	556	7.1	-10.4	315	-9.9	74.0	164	58.1
TOTAL	3.0	11419	4.2*	7.1*	35835*	3.4	6.7	53675	5.2	-0.3	90556	2.1	11.2	105785	2.1

Notes: \*Paris airports only; total is Jan-May. †Over same period, year earlier. Source: Department of Transport and Communications (Australia), Aeroports de Paris (France), Statistisches Bundesamt (Germany), Civil Aviation Authority (UK), US Department of Commerce (US). Contacts: Germany – fax (49-0611)-724000, luftverkehr@destatis.de, www.statistik-bund.de; US (for International Trade Administration, Tourism Industries), www.tinet.ita.doc.gov

Master Notes: Exchange rates (start of previous month) – US\$1 to A\$1.17, Y6.83, HK\$7.81, IRp44.2, ¥108, W1116, MR3.40, NZ\$1.44, S\$1.42, NT\$31.6, B34.3. AL = Airlines, ASK = available seat kilometre, AW = Airways, BI = Royal Brunei AL, BR = Eva AW, CI = China AL, CN = China, CX = Cathay Pacific AW, E = TBA estimate, GA = Garuda, HK = Hong Kong, ID = Indonesia, IN = India, J-D = Jan-Dec, JL = Japan AL, JP = Japan, KE = Korean Air, KR = Korea, LF = load factor, MH = Malaysia AL, MI = Silk Air, MY = Malaysia, NA = not available, na = not applicable/nil, NH = All Nippon AW, NZ = New Zealand, OZ = Asiana, P = provisional, Pax = passenger, PH = Philippines, PR = Philippine AL, RPK = revenue passenger kilometre, Q = quarter (of year), QF = Qantas AW, SF = seat factor, SG = Singapore, SQ = Singapore AL, SS = seats sold, TG = Thai AW, TH = Thailand, TW = Taiwan, VN = Vietnam AL, YTD = year-to-date.

3 Traffic on	sel	ecte	d Asi	a Pac	ific a	irline	es, 20	08†	
		Mth		YTD					
	Mth	SS	RPK	SS	+/-	ASK	+/-	RPK	+/-
Regular airlines		+/-,%	+/-,%	1000	%	mn	%	mn	%
-Systemwide									
Air Macau		-8.3	-1.6	511	-6.3	976	2.2	670	-4.7
All Nippon AW	May	2.4	1.7	1732	2.2	11522	3.8	8251	3.9
Asiana	May	0.7	6.2	3509	4.2	12942	10.4	9525	7.2
Cathay Pacific AW*	Aug	0.5	7.5	16901	11.3	76822	14.5	61732	15.6
China AL	May	-1.3	-5.3	4013	-49.4	18016	-23.3	13735	-22.5
China Southern AL	Aug	-16.0	-18.4	38179	1.3	74682	2.4	54635	1.6
Eva Air	Aug	-6	-1	3960	-5	20038	0	15956	-3
Garuda	May	8	18	918	6	4474	7	3305	11
Japan AL	Jun	-0.5	-3.5	22531	-2.1	60908	-1.9	40568	-2.3
Jet AW	Jul	11.5	76.7	7304	16.5	18702	68.8	12871	65.6
Korean Air	May	8.8	3.3	5340	4.1	29529	3.6	21045	2.5
Malaysia AL	Jul	-8.1	-6.7	7598	-5.5	28343	-13.1	21736	-6.3
Philippine AL	May	10.6	5.2	1583	8.6	8185	6.0	6605	4.9
Qantas AW*	Jun	1.4	-1.2	18838	5.2	63392	4.1	50205	3.6
Royal Brunei AL	Jul	-3.7	-0.3	574	-2.8	2658	-2.5	1764	-3.6
Silk Air	May	15.8	16.7	785	14.9	1842	13.3	1338	18.0
Singapore AL	Jul	3.6	6.7	11218	3.5	69521	7.3	54451	4.8
Thai AW	Jun	4.3	0.9	10270	7.6	39877	4.0	31448	5.5
Vietnam AL	May	14.4	12.4	1493	8.6	6712	13.1	4385	7.4
Intomotional									
-International	۸	240	242	2740	1.2	121/2	2.5	7021	2.6
China Southern AL			-24.3	2740	-1.2	12142	2.5	7921	2.6
Japan AL	Jun 		-4.9	5944	0.9	39569	-0.5	27338	-2.1
Jet AW	Jul	197.9	230.0	1616		11863	191.5	8181	186.8
Jetstar	Jun 	58.0	45.0	818	60.5	5051	53.3	3636	66.5
Malaysia AL	Jul	-9.5	-7.4	4588	-6.7	28985	-2.6	19858	-6.9
Qantas AW*	Jun	-9.5	-7.8	3955	-4.4	35359	-2.4	28890	-2.8
Thai AW	Jul	NA	-1.5	11886	43.3	46312	8.8	36415	8.9
Low-fare-airlines									
-Systemwide Perio		s, G 1000 %	•	Period	SS, x1000	Growth	Period,	SS, x1000	Growth
Air Asia-ID Jan-M				Apr-Jun		12.0	Jan-Jun		25.1
Air Asia-MY Jan-M				Apr-Jun		19.6	Jan-Jun		20.2
Air Asia-IVI Jan-IVI				Apr-Jun		19.0	Jan-Jun		25.5
Air Asia-all Jan-M				Apr-Jun		18.4	Jan-Jun		22.1
Notes: See Master N				•					
estimates. Jetstar est							-		
periods, Dragonair w									
ing free passengers									

4 Airline	e financ	ial resu	ilts, US\$	*		
Item	NH	СХ	CZ	JL	QF group	SQ
	Y-Mar 08	Y-Dec 07	Y-Dec 07	Y-Mar 08	Y-Jun 08	Y-Mar 08
Revenue,mn	13776	9686	7005	20652	13722	10440
Op Profit,mn	781	903	191	833	1165	1389
Revenue per						
ASK,USc*	15.1	9.45	6.38	15.4	10.8	9.16
RPK,USc*	22.5	11.8	8.57	22.4	13.4	11.4
Pax,US\$*	273	416	123	374	355	546
Profit per						
ASK,USc*	0.86	0.88	0.17	0.62	0.9	1.22
RPK,USc*	1.28	1.10	0.23	0.90	1.1	1.52
Pax,US\$*	15.5	38.7	3.36	15.1	30	72.6

ing free passengers; Jetstar paid travelled passengers only (add 4-5 points for others); Air

Asia does not specify. Source: companies, Association of Asia Pacific Airlines.

Notes: See Master Notes, page 6. Although these figures show indicative comparisons between airlines, they do not provide precise comparisons because of different definitions. Op = Operating, USc = US cents, Y = year. \*See Master Notes for approximate conversion rate. Source: companies.

#### 5 Operating results of airline groups in Asia Pacific, US, and Europe

	Asia Pa	acitic,A	APA		US,BTS		Europe,AEA		
Item	May	+/-	YTD	+/-	Jan-	+/-	Jan-	+/-	
	08	%	80	%	Jun 08	%	Jul 08	%	
SS,mn	11.8	4.4	60.2	3.5	48.4	4.5	147.1	3.7	
ASKs,bn	67.5	4.2	330.9	3.8	258.5	5.2	554.4	5.4	
RPKs,bn	49.0	4.7	251.9	3.8	201.8	5.7	421.5	3.5	
Pax LF,%	72.6	0.5	76.1	0.0	78.1	0.4	76.0	-1.4	

Notes: See Master Notes, page 6. \*Points. Source: Association of European Airlines, Bureau of Transportation Statistics, Association Of Asia Pacific Airlines.

6 Asia Pa	cific into	ernationa	al airpo	rt passeng	ers
City	Month*	Number	Growth	Jan thru	Growth
			%	month shown	%
Auckland	Apr‡	518,795	-4.4	2,309,472	1.9
Bali	Apr‡	308,421	12.3	1,258,927	19.9
Bangkok	Dec	2,984,064	5.2	31,702,277	4.9
	Apr‡	2,805,520	7.0	11,772,676	9.3
Beijing	Dec	1,011,648	17.5	12,717,950	8.6
	Apr‡	1,032,223	13.7	4,088,706	16.9
Brisbane	Jun‡	327,853	5.0	1,910,548	2.6
Chennai	Apr‡	289,563	12.8	1,177,170	14.2
Colombo	Apr‡	432,945	10.8	1,690,614	1.4
Delhi	Apr‡	586,303	10.0	2,606,533	10.1
Guangzhou	Apr‡	373,511	9.1	1,435,729	13.1
Hong Kong	Dec	4,265,000	9.1	47,709,000	7.3
	Jul‡	4,450,000	1.3	28,852,000	6.4
Jakarta	Apr‡	564,916	5.5	2,207,420	10.4
Kuala Lumpur	Apr‡	1,407,715	3.2	5,731,995	9.5
Macau	Apr‡	492,930	-1.6	1,807,877	3.2
Male	Apr‡	154,612	-0.9	624,077	2.6
Manila	Apr‡	1,013,034	5.6	3,933,884	8.6
Melbourne	Jun‡	378,026	6.2	2,324,636	4.4
Mumbai	Dec	724,268	5.8	7,495,085	9.1
	Apr‡	623,503	6.9	2,630,179	7.8
Nadi	Apr‡	97,920	0.8	410,419	12.3
Noumea	Apr‡	31,072	-0.9	155,504	3.3
Osaka KIX	Jun‡	830,760	-4.4	5,279,526	-1.6
Papeete	Apr‡	47,203	-9.0	197,290	-7.1
Perth	Jun‡	194,245	4.6	1,214,789	8.7
Phnom Penh	Apr‡	127,704	20.4	535,563	21.4
Phuket	Apr‡	182,557	4.0	1,044,258	21.8
Seoul	Apr‡	2,555,886	2.3	10,910,534	4.9
Shanghai	Dec	1,390,944	3.4	17,518,790	4.9
	Apr‡	1,053,274	-28.7	4,469,053	-20.1
Singapore	Dec	3,513,762	2.8	36,701,556	4.8
	Jul‡	3,232,007	6.0	21,949,419	4.9
Sydney	Dect	958,570	5.9	9,840,142	2.8
	Jun‡	794,870	1.3	5,206,510	3.1
Taipei	Apr‡	1,709,923	-3.8	6,754,990	0.5
Tokyo Narita	Dec	2,787,857	10.9	34,315,922	11.6
	Jun‡	2,683,291	-5.4	16,249,967	-2.7
ASIA PACIFIC-A	Dec	89,019,883	6.6	1,017,015,643	8.8
, SIA LACII ICA	May‡	83,349,436	3.9	414,545,350	5.2
Intl	May‡	31,911,212	4.2	164,038,879	5.2
ıııu	ıvıay+	21,211,212	4.2	104,030,013	J.Z

Notes: See Master Notes, page 6. \*2007 unless stated otherwise. †2006. ‡2008. A = Domestic and international. Source: civil aviation departments, airports, Airports Council International.

#### 7 Standardisation of visitor arrival measurements

Destination	Ratio*	Destination	Ratio*
Australia	99	Malaysia†	24
China	12	New Zealand	99
Hong Kong	33	Philippines	97
India	65	Singapore	70
Indonesia	61	Taiwan	99
Japan	98	Thailand	83
Korea	79	Vietnam	60
Notes: *Air arrivals as share of total arrivals. †Excludes Sabah and	Sarawak. Source: Tra	vel Business Analyst.	

Months*				
Jan thru:	Arrivals	Growth %	Stay days‡	PVPD
	E 644 227			US\$-A
				150.60
				150.60
	•			230.19
				95.00
				100E
				100E
				100E
				115.84
	•			124.58
	•			302.93
				179.88
				179.88
				178.00
				178.00
				46.62
				92.68
				99.86
Dec		13.8		160.42
Jul‡		8.7	7.2	160.42
Dec		4.8	6.9	163
Jul‡	3,856,417	8.8	6.9	163
Mar‡	448,774	4.7	4.5	23.03
Jun‡	7,022,760	17.1	1.2	198.80
Dec	20,500,474	16.8	6.2	95.26
Jul‡	12,756,408	2.8	6.2	95.26
Jul‡	403,599	2.6	8.0	56.00
Jun‡	204,629	4.9	3.5	100.00
Apr‡	80,507	-28.6	7.0	70.00
Jun‡	177,163	6.0	9.1	14.09
Jun‡	47,341	4.2	19.1	87.09
Dec	2,465,680	1.8	20.4	115.33
Jul‡	1,422,856	1.2	20.4	115.33
Dec	839,117	-6.6	25.0	68.06
Jun‡	41,078	-5.2	E4	NA
Jun‡	53,809	7.4	17.3	28.24
Jun‡	1,633,887	6.9	11.9	83.61
Dec	10,275,094	5.5	3.4	237.16
Jul‡	5,997,143	1.9	3.4	237.16
Jul‡	257,345	-4.3	10.4	72.74
May‡	78143	-7.4	13.2	150.88
Jul‡	2,219,898	5.9	6.9	180.52
Dec	14,464,228	4.6	8.8	95.57
				95.57
may +	3,337,100	10.7	0.0	23.37
	Jul‡ Dec Jul‡ Mar‡ Jun‡ Dec Jul‡ Jun‡ Apr‡ Jun‡ Jun‡ Dec Jul‡ Dec Jul‡ Dec Jul‡ Jun‡ Jun‡ Jun‡ Jun‡ Jun‡ Jun‡ Jun‡ Jun	Jul‡ 3,222,805  Jun‡ 11,268  Jun‡ 1,055,714  Jul‡ 75,970,948  Dec 26,109,690  Jul‡ 14,560,279  Jun‡ 41,863  Jun‡ 592,270  Dec 7,368,048  Jul‡ 4,112,992  Dec 28,169,293  Jul‡ 6,962,223  Dec 4,927,429  Jul‡ 3,148,866  Jun‡ 2,902,604  Dec 8,349,194  Jul‡ 5,163,095  Dec 6,448,240  Jul‡ 3,856,417  Mar‡ 448,774  Jun‡ 7,022,760  Dec 20,500,474  Jul‡ 12,756,408  Jul‡ 403,599  Jun‡ 204,629  Apr‡ 80,507  Jun‡ 177,163  Jun‡ 47,341  Dec 2,465,680  Jul‡ 1,422,856  Dec 839,117  Jun‡ 1,778  Jun‡ 1,633,887  Dec 10,275,094  Jul‡ 5,997,143  Jul‡ 5,997,143  Jul‡ 5,997,143  Jul‡ 2,219,898  Dec 14,464,228	Jul‡       3,222,805       1.0         Jun‡       11,268       39.4         Jun‡       1,055,714       13.2         Jul‡       75,970,948       1.5         Dec       26,109,690       17.7         Jul‡       14,560,279       1.0         Jun‡       41,863       -2.0         Jun‡       270,856       13.0         Jun‡       592,270       -1.4         Dec       7,368,048       -0.6         Jul‡       4,112,992       -4.9         Dec       28,169,293       11.6         Jul‡       6,962,223       4.7         Dec       4,927,429       11.2         Jul‡       3,148,866       10.6         Jun‡       2,902,604       11.7         Dec       8,349,194       13.8         Jul‡       5,163,095       8.7         Dec       6,448,240       4.8         Jul‡       3,856,417       8.8         Mar‡       448,774       4.7         Jun‡       7,022,760       17.1         Dec       20,500,474       16.8         Jul‡       12,756,408       2.8         Jul‡       4	Dec         5,644,337         2.0         30.0           Jul‡         3,222,805         1.0         30.0           Jun‡         11,268         39.4         8.0           Jun‡         1,055,714         13.2         6.5           Dec         26,109,690         17.7         6.5           Jul‡         14,560,279         1.0         6.5           Jun‡         41,863         -2.0         10.5           Jun‡         270,856         13.0         8.7           Jun‡         592,270         -1.4         3.1           Dec         7,368,048         -0.6         9.2           Jul‡         6,962,223         4.7         3.5           Dec         28,169,293         11.6         3.5           Jul‡         6,962,223         4.7         3.5           Dec         4,927,429         11.2         27.0           Jul‡         3,148,866         10.6         16.0           Jun‡         5,163,095         8.7         7.2           Dec         8,349,194         13.8         7.2           Dec         6,448,240         4.8         6.9           Jul‡         7,022,760

#### International arrivals

Destination	Months*	Arrivals	Growth	Stay	PVPD
	Jan thru:		%	days‡	US\$-A
Tonga	Dec	46,040	16.7	5.0	56.87
Vanuatu	May‡	75,426	4.9	9.7	146.17
Vietnam	Dec	4,184,651	16.0	9.6	64.04
	Jul‡	2,619,287	7.2	9.6	64.04
Asia Pacific	latest-E	80.115.324	6.8	NA	NA

#### International arrivals

City/region	Period	Number	Growth,%	Source	Comment
Bali	Jan-Jun 08	924,939	24.0	PATA	direct arrivals
Sabah	Jan-Jun 08	361,681	-12.8	PATA	direct arrivals
Sarawak	Jan-Jul 07	1,317,270	18.3	PATA	direct arrivals

#### **Domestic arrivals**

Destination	Period	Number, m	Growth,%	Source	Comment
Australia	2006	208.0	4.0	PATA	spend A\$55b
China	2007	1600.0	14.8	PATA	spend Y623b '06
India	2006	382.0	-1.0	PATA	(none)
Indonesia	2006	216.5	9.1	PATA	spend \$87b
<b>New Zealand</b>	2006	44.1	-3.9	PATA	spend NZ\$7b
Taiwan	2005	92.6	-15.3	PATA	spend \$6b

Notes: See Master Notes, page 6. \*2007 unless stated otherwise. †2006. ‡2008. E = Indicative selected totals only; approx Apr/May data; % growth has more validity than total; criteria varies. Source: national tourist offices, PATA.

Notes: See Master Notes, page 6. Latest figures; may not tally with period. PVPD-per visitor per day. \*Figure for period as shown. ‡In nights for Australia, Bangladesh, Guam, Hong Kong, Korea, Macau, Maldives, Philippines, Sri Lanka, Switzerland, Taiwan and UK. A = Converted at current rates. Source: national tourist offices, PATA, WTO.

## 9 Running 12-month total visitor arrivals, x1000

12 mths	CN	+/-	HK	+/-	SG	+/-	TH	+/-	
through		%		%		%		%	
Dec 90	1,747	19.6	5,933	10.7	5,313	10.0	5,299	10.2	
Dec 00	10,160	20.5	13,059	16.5	7,686	10.5	9,579	10.7	
Dec 05	20,255	19.6	23,359	7.1	8,933	7.3	11,567	-1.4	
Apr 08	27,039	15.8	29,072	9.1	10,440	5.8	13,918†	-1.0†	

Notes: See Master Notes, page 6. Source: NTOs, Travel Business Analyst.

10 Running 12-month total citizen departu	res,
x1000	

12 mths	CN†	+/-	JP	+/-	KR	+/-	TW	+/-
through		%		%		%		%
Dec 90	620	24.0	10,997	13.8	1,561	28.7	2,942	39.6
Dec 00	10,473	13.4	17,812	8.9	5,508	27.0	7,329	11.7
Dec 05	31,067	9.0	17,401	3.5	10,078	14.2	8,208	5.5
May 08	<b>4</b> 3 797	20.3	16 972	-3.0	13 484	93	8 940	11

Notes: See Master Notes, page 6. †Estimates by Travel Business Analyst for 2008 data. Source: NTOs, Travel Business Analyst.

#### 11 Overseas travel by Asia Pacific residents Spend,US\$mn\* Market Jan\* thru: Departures Growth,% Source Australia 5,462,300 11,700 Dec 10.6 PATA Jul‡ 3,212,800 8.8 PATA 11,700 34,523,555 PATA 24,300 China Dect 11.3 Jun‡ 22,135,646 18.7 TBA-E NA 27.290.537 5.8 PATA NA Hong Kong Anr‡ Dect 5,785,756 15.4 NTO 14,000 India 9,783,232 PATA 7.400 Dec 17.3 17,298,131 -1.3 NTO 26,900 Japan-B Dec NTO 26.900 Jul# 9.267.201 -5.0 Korea-B Dec 13,324,977 17.0 NTO 18,200 7,706,246 NTO 18,200 Jul‡ -0.8 Macau May‡ 287,552 42.0 PATA 2,500 New Zealand Dec 1,980,215 6.2 PATA Jul‡ 1,080,401 1.3 PATA 2,500 **Philippines** Dec 2,745,191 29.1 PATA 632 Singapore-D 6,024,130 8.9 PATA 10,400 Dec 1,565,745 29.3 PATA 10,400 Mar‡ Taiwan-B NTO 8,963,668 3.4 8,700 Dec Jul‡ 5,170,878 -2.7 NTO 8,700 Thailand 4,020,713 PATA 4,600 Dec 18.9 Asia Pacific latest-E 44,777,226 3.7 various NA

Notes: See Master Notes, page 6. \*2007 unless stated otherwise. †2006. ‡2008. A = Excludes travel to China and Macau. B = Citizens. D = Excludes departures by land. E = Indicative selected totals only; approx May/Jun data; % growth has more validity than total; criteria varies. Source: NTO-national tourist office, Ot-Other, PATA-Pacific Asia Travel Association.

Notes: \*Quoted in US dollars for latest whole year; may not match period in other columns. Source: World Tourism Organization.

#### 12 Stock market last-day airline and hotel closing prices

Airline/	Price,	local cu	rrency			Indices‡	
Hotel	Aug	Growt	ht,%	TBA 10	00 inde	K*	
	80	stock	market	AL/HO	All	Region	August 2008
Air China	3.78	-16.2	-5.6	126	150	Asia Pacific	80
Air NZ	1.18	-7.1	1.0	1	1		
All Nppn AW	397	-0.5	1.1	102	121		
Cathay P AW	14.2	-6.0	-5.6	98	117		
China AL	10.1	-8.2	1.0	52	61	Europe	59
Japan AL	230	5.0	1.1	44	52		
Malysn AL	3.62	-6.2	-4.2	101	119		
Qantas AW	3.39	0.6	5.1	96	114		
Singpre AL	15.6	0.9	-4.7	90	107	World	65
Thai AW	14.3	-11.7	1.4	45	53		
Mndrn-Orntl	1.72	-1.7	-4.7	na	na		
Shangri-La	14.6	-13.0	-5.6	173	205		

Notes: See Master Notes, page 6. \*100 base on Dec 00 prices except Dec 04 for CA. †Latest month over month earlier. ‡Base is last trading day in December 2006; 'World' comprises Asia Pacific (10 stocks), Europe(12), US (8). Source: various.

#### 13 IATA travel agencies in Asia Pacific, 2007

Country	Locations	Growth%	Net sales	Growth	Per agency	Growth
			US\$mn*	%	US\$mn*	%
Australia†	1,856	0.0	9,499	26.6	5.12	26.6
China	4,232	-2.8	15,220	33.4	3.60	37.3
Hong Kong	251	4.1	2,886	16.2	11.50	11.5
India	2,605	6.2	6,331	63.1	2.43	53.6
Indonesia	474	0.0	1,296	16.4	2.73	16.4
Japan	944	-0.3	16,027	5.5	16.98	5.8
Korea	908	0.7	6,007	16.8	6.62	16.0
Malaysia	661	0.5	1,703	37.0	2.58	36.4
New Zealandt	559	-4.1	1,787	26.5	3.20	31.9
Philippines	248	0.0	967	11.4	3.90	11.4
Singapore	224	1.4	2,626	25.2	11.72	23.5
Taiwan	411	1.7	2,037	4.8	4.96	3.0
Thailandt	408	-1.7	1,486	20.9	3.64	23.0
Asia Pacific						
US‡	13,781	0.2	67,874	22.2	4.93	38.0
Europe	18,261	-12.2	79,885	2.6	4.37	36.7
World	31,691	-0.2	87,080	18.2	2.75	28.3

Notes: IATA = International Air Transport Association. \*Quoted in US\$. †Includes, in order as shown: Kiribati, Fiji, Cambodia. Source: IATA Billing & Settlement Plan, ‡Airlines Reporting Corporation.

## 14 International outbound sales of leading outbound travel agencies in Japan, US\$mn\*

Agency	May 08	+/-†,%	Jun 08	+/-†,%	YTD 08	+/-†,%
JTB	406	7.9	371	-8.7	-0.5	-0.5
HIS	201	6.6	211	-0.4	1.0	1.0
Hankyu	217	-6.3	236	-9.1	-4.4	-4.4
KNT	113	-10.2	160	6.7	-7.0	-7.0
NTA	111	-1.1	130	5.9	-9.5	-9.5
NEC	69	-7.3	78	-4.2	-1.4	-1.4
Jalpak	63	-7.6	66	-19.0	-7.7	-7.7
Travel Plaza	38	4.7	45	3.1	5.2	5.2
Nissin	37	-2.8	43	0.7	7.3	7.3
Club Tourism	46	-7.4	41	-17.5	-6.8	-6.8
Top 63	2027	1.3	2129	-3.0	-1.5	-1.5

Notes: JTB = (originally Japan Travel Bureau; all 14 companies; estimates starting Mar 08), HIS = (originally Hideo's International Services), KNT = Kinki Nippon Tourist, NEC = Nippon Express Company, NTA = Nippon Travel Agency. \*Converted at US\$1 to ¥103. †Over same period, year earlier. Source: Travel Journal International.

#### 15 Internet bookings/sales of selected companies/ markets

Company	Item	Period	Number	Previous	Source
India	online market	2010	\$5.7b	NA	PCW
Malaysia Airlines	online share	2010	50-60%	30% 08	PCW
Galileo	segments sold	Q1 08	73m	-3%	T'lport
GTA	transaction value	Q1 08	\$391m	20%	T'lport
Worldspan	segments sold	Q1 08	36m	-19%	T'lport
Orbitz	non-US bookings	Q1 08	\$488m	41%	company
Orbitz	net non-air revenue	Q1 08	\$124m	10%	company
Orbitz	net non-US revenue	Q1 08	\$51m	11%	company

Notes: See Master Notes, page 6, and Net Value. All \$s are US\$s. Source: various.

# 16 Economic indicators of major countries in Asia Pacific

Country	Foreca growt		Actual GDP growth*,%		GDP per	Inflation	
	2008	2009	Period	2008	person,US	\$period	Growth*,%
Australia	2.8	2.7	Q1:	3.6	35,990	Q2:	4.5
China	9.8	8.5	Q2:	10.1	2,010	Aug:	4.9
Hong Kong	4.7	4.4	Q1:	6.8	28,460	Jun:	6.1
India	7.7	7.1	Q2:	7.9	820	Jul:	8.3
Indonesia	5.9	5.7	Q2:	6.4	1,420	Jul:	11.9
Japan	1.0	0.9	Q2:	1.0	38,410	Jul:	2.3
Korea	4.4	4.2	Q2:	4.8	17,690	Jul:	5.9
Malaysia	6.0	5.6	Q2:	6.3	5,490	Jul:	8.5
Pakistan	3.6	4.4	'07-8:	5.8	770	Jun:	21.5
Singapore	4.6	4.8	Q2:	2.1	29,320	Jul:	6.5
Taiwan	4.3	4.4	Q1:	6.1	15,660	Jul:	5.9
Thailand	4.8	4.5	Q2:	5.3	2,990	Aug:	6.4

Notes: See Master Notes, page 6. GDP = gross domestic product. \*Over period year earlier. †Official and other estimates. Source: The Economist.

## 17 Economic indicators of major visitor-producing countries for Asia, 2008

Country	GNP/	Retail	Consumer	Wages/
	GDP	sales	prices	earnings
Australia	3.6 Q1	2.2 Q2	2.1 Q2	4.3 Q2
Germany	1.7 Q2	0.0 Jul	2.2 Aug	1.6 Jun
Japan	1.0 Q2	3.0 Jul	0.0 Jul	-3.5 Jul
UK	1.6 Q2	2.7 Jun	1.9 Jul	3.4 Jun
US	2.2 Q2	-0.3 Jul	2.4 Jul	4.0 Aug
Euroland	1.4 Q2	-2.8 Jul	1.7 Aug	2.4 Q1

Notes: All figures are percentage changes, compared with one year earlier. Source: The Economist.

Location	Occupan	c <b>y,</b> %			Average r local	oom rate, US\$*				Revpar, US\$*			
	2008 Mth	YTD	2007 Mth	YTD	2008 YTD	2008 Mth	YTD	2007 Mth	YTD	2008 Mth	YTD	2007 Mth	YTD
Auckland	66.2	75.7	69.0	77.9	167.33	98.07	126.86	123.81	122.10	64.95	96.01	85.45	95.15
ali-all	87.5	76.8	81.1	65.3	934094	115.17	101.84	97.59	87.64	100.74	78.24	79.17	57.22
5-star	87.8	75.8	82.9	68.8	1285101	161.26	140.11	131.73	113.1	141.59	106.18	109.24	77.8
Bangalore	72.8	79.4	72.8	78.7	15068.92	323.66	360.63	335.7	333.6	235.75	286.28	244.3	262.6
Bangkok-all	65.7	72.4	71.5	71.1	4440.86	120.02	135.77	125.96	122.27	78.81	98.26	90.04	86.99
L-4	61.7	67.8	72.2	72.9	2395.37	68.88	73.23	69.64	65.63	42.49	49.67	50.26	47.83
5-star	62.2	72.0	65.2	68.6	6304.16	183.87	192.74	181.08	177.64	114.36	138.69	118.06	121.8
o-stai Beijing-all	55.0	65.5	74.3	71.4	1066.70	156.05	150.74	128.07	134.99	85.85	98.72	95.15	96.44
L-4	68.5	69.8	81.9	75.0	670.93	91.7	94.81	81.59	84.18	62.9	66.18	66.80	63.11
5-star	43.4	61.1	66.1	66.4	1622.97	228.98	229.35	197.70	205.00	99.36	140.21	130.70	136.0
Solombo	49.6	51.0	62.2	59.7	8399.93	70.87	77.65	55.46	56.50	35.17	39.62	34.50	33.76
olombo Delhi	49.0 55.7	71.4		76.5	11837.46	70.87 219.57	283.29	198.45	242.34	122.40			
			65.2								202.33	129.42	185.3
iji	70.3	60.3	75.0	51.2	201.65	150.00	132.00	124.17	115.98	105.51	79.62	93.17	59.41
ioa	50.5	69.8	56.2	77.6	8555.92	121.50	204.76	112.32	190.30	61.39	142.88	63.18	147.7
iuangzhou	40.8	55.2	63.0	66.7	618.91	74.3	87.46	56.73	71.10	30.3	48.24	35.71	47.39
lanoi	59.9	66.3	74.4	81.8	2795704	151.15	172.41	132.16	130.07	90.61	114.26	98.28	106.3
o Chi Minh City	47.7	62.1	63.6	75.6	2452676	152.64	151.26	113.05	105.73	72.79	93.95	71.96	79.91
long Kong-all	83.8	82.2	84.0	82.3	1521.19	168.91	195.13	149.50	176.37	141.62	160.41	125.61	145.1
3-star	94.8	88.8	92.3	85.4	737.37	82.17	94.59	74.26	85.21	77.88	84.00	68.51	72.74
L-4	90.1	88.3	88.4	87.0	1087.33	124.18	139.48	109.59	126.17	111.92	123.19	96.88	109.7
5-star	67.1	72.6	71.3	72.8	2942.98	343.01	377.51	300.30	334.57	230.15	274.03	214.14	243.4
akarta-all	71.5	66.5	68.9	60.5	780093	83.66	85.05	79.03	80.52	59.83	56.58	54.44	48.72
5-star	68.9	67.8	66.5	60.5	1010059	119.72	110.13	100.85	101.08	82.54	74.71	67.07	61.15
uala Lumpur-all	76.8	67.8	87.6	73.6	370.19	113.19	113.54	97.90	95.29	86.95	76.96	85.73	70.14
L-4	84.5	72.1	87.6	72.5	237.46	76.20	72.83	60.79	58.79	64.42	52.52	53.25	42.60
Iacau-all	73.3	70.4	75.6	72.7	1106.49	127.62	135.19	134.51	133.95	93.60	95.21	101.72	97.33
U-4	81.4	76.9	75.4	76.3	846.79	100.29	103.46	97.31	90.32	81.65	79.56	73.34	68.92
casino hotels	67.5	66.2	75.8	70.6	1301.92	151.52	159.07	156.16	160.61	102.27	105.35	118.33	113.4
/lanila-all	71.6	75.7	76.9	76.1	5271.56	118.99	120.95	106.01	100.25	85.25	91.55	81.51	76.32
L-4	70.6	78.5	79.3	70.3	3271.06	74.88	75.05	74.07	75.71	52.83	58.93	58.72	53.23
/lelbourne-all	76.6	76.7	82.3	84.4	222.79	188.41	202.34	162.08	166.64	144.24	155.29	133.40	140.6
L-4	77.0	79.8	86.4	84.9	180.67	155.75	164.09	143.61	142.79	119.87	130.86	124.14	121.2
5-star	79.9	79.9	77.6	79.5	243.99	254.75	221.59	225.66	189.82	203.55	221.59	175.02	189.8
/lumbai	60.8	70.5	71.6	78.7	13265.35	275.18	317.47	232.21	260.59	167.45	223.97	166.16	205.1
attaya	57.9	73.6	59.3	69.5	2638.23	57.81	80.66	73.66	81.96	33.48	59.40	43.69	56.95
enang	70.9	58.0	65.1	54.9	314.84	94.28	96.56	99.57	82.99	66.88	55.99	64.78	45.59
huket-all	67.1	75.9	67.7	74.6	4240.81	85.63	129.65	95.54	121.71	57.41	98.38	64.67	90.83
L-4	69.1	76.9	67.7	74.7	4111.70	84.58	125.71	96.19	117.51	58.47	96.61	65.17	87.83
eoul-all	76.7	71.4	68.8	66.9	192224	185.40	193.16	196.23	195.31	142.25	137.85	134.94	130.7
U-4	70.7 84.1	71.4 76.8	77.7	74.5	155066	152.79	155.82	133.58	138.7	128.55	119.61	103.84	103.4
5-star	72.9	67.1	62.4	61.0	194180	87.13	195.13	251.41	249.9	63.52	130.90	156.93	152.3
hanghai-all	55.0	60.8	68.8	68.3	1094.96	140.99	154.74	130.44	148.20	77.52	94.11	89.78 E1.0E	101.1
L-4 F. stor	56.9	61.2	70.9	67.4	593.26	86.20	83.84	73.30	82.74	49.01	51.33	51.95	55.80
5-star	46.6	52.2	65.6	65.3	1904.87	243.09	269.19	241.44	273.24	113.35	140.60	158.43	178.3
henzhen 	63.9	62.2	61.6	61.3	833.57	117.90	117.80	101.92	105.09	75.34	73.26	62.82	64.39
ingapore-all	80.7	79.5	88.5	83.1	309.61	198.75	221.78	172.51	168.86	160.31	176.30	152.62	140.3
L-4	86.4	86.7	93.1	90.4	219.80	151.64	157.44	117.42	121.91	130.99	136.53	109.35	110.2
5-star 	72.3	74.1	83.5	78.6	398.68	279.38	285.58	219.69	217.31	201.99	211.51	183.54	170.9
ydney-all	78.1	80.9	81.6	82.0	236.86	201.6	215.11	190.26	186.73	157.5	173.96	155.34	153.1
L-4	84.2	83.7	86.5	85.2	189.81	170.80	172.38	158.38	152.86	143.84	144.23	136.92	130.2
5-star	68.5	75.6	74.8	80.0	321.76	259.0	292.22	241.96	248.84	177.5	220.83	181.06	199.0
nipei	73.7	70.0	70.9	72.7	4783.87	140.17	154.95	144.02	157.21	103.37	108.45	102.14	114.2
okyo-all	70.1	73.8	75.7	77.6	23945	238.36	224.20	224.54	208.14	166.99	165.36	170.02	161.4
4-star	72.0	76.0	76.2	77.8	17080	206.94	159.93	190.53	178.47	149.03	121.47	145.13	138.8
5-star	61.4	70.4	73.9	76.2	30982	402.01	290.10	364.52	365.87	246.69	204.09	269.47	278.8
sia Pacific-total	67.3	69.9	72.1	72.1	na	144.14	159.07	133.37	139.92	97.71	112.85	97.40	103.3
S-total	69.3	62.6	70.8	64.2	107.45	106.50	107.45	103.92	103.41	73.81	67.24	73.53	66.38
New York	86.1	82.1	84.4	81.7	261.45	252.17	261.45	232.02	243.28	217.06	214.70	195.74	198.7
urope-total	81.9	71.9	68.2	71.8	na	270.86	287.63	151.79	236.06	223.55	207.47	103.56	171.1
ondon	87.1	75.3	83.7	79.9	212.38	428.57	419.48	415.46	380.27	373.08	315.71	347.77	303.8

Notes: See Master Notes, page 6. Asia Pacific total excludes Maldives. Totals may be adjusted later as final figures are filed. Not all categories are shown every month; all categories available at low additional cost. L = lower 4-star, Revpar = revenue per available room, U = upper 4-star. \*At exchange rate for relevant month, YTD at same month; exchange rate can be calculated by taking the ARR YTD in local currency and US\$. †4-star unless marked. ‡Unrepresentative sample for this month's figures; guide only. Source: Asia Pacific – Travel Business Analyst Asia Pacific; Europe – Travel Business Analyst Europe; US – Smith Travel Research.



#### **Opening Gateway**

India's Taj group has (re)launched Gateway as one of its brands. It was already a brand, but cautiously defined, and hardly recognised in the market as a brand. After six years as head of the group, Raymond Bickson has taken a second step towards resolving the brand problem at the company — too many half-brands, unclear product definitions, and weak consumer knowledge of those different products.

(The first step was its budget brand, Ginger.)

We find it difficult to describe the Gateway brand. Perhaps a key word is "contemporary", which would put it in the category started by Starwood's W. That brand has gone upmarket, but Taj's Gateway seems closer to, say, Traders at Shangri-La.

We think the name is wrong, partly because Gateway does not sound "contemporary" in the way that 'W' does. Also, gateway means a gateway, so what happens when the hotel is located at the end of a line, or in the middle, and not in a gateway?

(That said, logic seems not always important in hotel brandnames. Although 'Harbour Plaza' looked odd in the middle of Beijing, the Park brand of Hyatt does not seem to have run into similar geographical complications when there is no park nearby. Neither has the all-Chinese 'Mandarin-Oriental' – happily accepted in Miami, for instance.)

Taj worked with Landor consultancy for Gateway. For us, this company lost credibility since it proposed that the Claridges hotel group switch to a created brandname, Maybourne, for its hotels. Five years on, who knows that name? If Landor knew Maybourne would not work, it should have not proposed it; if it did not know, then it is not so good at its job.

Taj started Gateway with 16 existing hotels plus 10 new ones signed up\*. Management says it is negotiating for another 10, and it targets 50 open and negotiated "in the near future", which we interpret as 3/4 years.

\*-16; only 15 so far identified – Agra, Bangalore, Calicut, Chikmagalur, Coonoor, Jaipur, Jaisalmer, Madurai, Mangalore, Nasik, Surat, Vadodara, Varanasi, Vijayawada, Vishakhapatnam.

-10; only 9 so far identified – Bangalore, Chennai, Gondia, Jullunder, Mumbai, Mysore, Navi Mumbai, Pune, Raipur.

#### Air Asia; hiding data

This year, Air Asia has reduced the amount of traffic data released\*. We presume part of the reason was that progress was starting to look less than good. Nevertheless, as a company quoted on the stockmarket, it is obliged to release certain information.

We have now noted inconsistency – one measure shown for one quarter, a different one for the next quarter. We are surprised the stock-market authorities allow this; even though the obfuscatory data pertains to traffic results and not financial, what use is one without the other?

Data shown in the table is essentially our calculations from data released. For instance, a rounded percentage growth figure (without the resulting number) obliges us to calculate from data revealed in 2007. We believe this methodology shows viable results for this year.

Although our earlier calculations indicated a traffic slowdown for the Air Asia group, particularly for Indonesia, half-year figures show better results, although slower than in earlier years, see table.

# Seats sold on Air Asia divisions, first half

Division	2008		2007	2006
	No,x1000	Growth,%	Growth,%	Growth,%
Indonesia	1212	25.1	29.7	175.0
Malaysia	5434	20.2	42.0	38.2
Thailand	2157	25.5	23.5	74.1
Total	8803	22.1	35.4	57.7

Notes: Estimates from Travel Business Analyst; Air Asia now releases incompatible data; see text. Source: Air Asia, Travel Business Analyst.

Total seats sold increased 22% to near-9mn this year. The two smaller divisions, Indonesia and Thailand, were growing faster, but we maintain their growth is not as fast as it should be; the main Malaysia division is still producing too-much of the group's growth.

And with political problems in Thailand over the summer, growth there seems likely to slow in the second half.

(As we have noted before, Air Asia needs a hub in a solid travel market – such as China, Hong Kong, Korea, or Taiwan. These markets are difficult-entry markets. That has pushed AA into planning a new division in a weak-but-accessible market, Vietnam, and risky longhaul expansion – to Australia with (delayed) plans for Europe.)

\*This is despite now-false credos in the airline, which include "Optimum disclosure – higher than industry norms".

#### Korea; healthy learning

For a long time, Korea has tried to make its Jeju island (nee Cheju) an international leisure destination – starting from the 1970s when the IMF, no less, which then had tourism-development department, created a resort complex there.

All has failed. Mainly because most world resorts are warm-weather resorts; Jeju has good summer weather, but unwelcomingly-cold winters.

Now a new plan. The authorities want to make the island a "global leader" in English-language education and medical tourism. (It adds tosh about 'state-of-theart', 'cutting-edge', environment, 'selfgoverning international development' – but these can be ignored.)

Jeju plans:

• An English Education City. EEC would be an "English-speaking town", with educational facilities to meet demand in Korea for overseas-language courses. In addition to 12 English-only primary-, middleand high-schools, officials hope that English will also be the only language spoken in places other than the schools. The aim is to create a "total English-language immersion experience for students".

The government says in 2006, near-30,000 children, nearly double the number in 2004, left the country to study abroad. Construction work is due to start in 2009.

(We believe the EET must also attract non-Korean students, and have other-language opportunities as well, not least Chinese and Japanese.)

• Healthcare Town. Hopefully, Jeju's marketing advisors will find a better name, but HT is planned to offer health and treatment options, ranging from medical examinations, obesity treatment, to wellness therapies. HT will also have research-anddevelopment complexes.

Some reports put worldwide medical travel market revenues at U\$\$40bn in 2004 and projected to reach U\$\$100bn in 2011. Korea (not just Jeju) targets 100,000 medical tourists in 2011, with revenues of U\$\$37bn – a figure too high to be correct, unless all 100,000 have extremely serious maladies.

HT will cost US\$315mn to build, with US\$99mn from Korea's government and the balance from private investors.

(We believe there is sound travel market potential for both proposals (HT and EEC) but that the marketing task is substantial.)



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