Travel Business Analyst

Markets + Marketing + Strategy

ASIA PACIFIC • JULY 2008

Aviation 1

Air-seat patterns

If there is a crisis in aviation, this does not yet show in first-half airseat patterns for the region*.

Table 1

| Seats to, from, and intra Asia Pacific, mn | | | | | | | | | | |
|--|-------|----------|---------|----------|-------|--|--|--|--|--|
| Region | 2008† | Growth,% | AAGR*,% | Share‡,% | 2001† | | | | | |
| To/from region | 78 | 11.7 | 6.3 | 4.4 | 51 | | | | | |
| low-fare | 2.3 | 130.6 | na | 0.1 | none | | | | | |
| Intra region | 463 | 5.6 | 6.3 | 26.0 | 303 | | | | | |
| low-fare | 65 | 25.3 | 54.2 | 3.7 | 3.1 | | | | | |
| To/from NE Asia | 75 | 10.0 | 5.3 | 4.2 | 52 | | | | | |
| Intra NE Asia | 242 | 3.0 | 5.3 | 13.6 | 169 | | | | | |
| low-fare | 6.6 | 6.5 | 38.6 | 0.4 | 0.7 | | | | | |
| To/from SE Asia | 57 | 7.7 | 5.7 | 3.2 | 38 | | | | | |
| Intra SE Asia | 74 | 6.4 | 8.3 | 4.2 | 43 | | | | | |
| low-fare | 19 | 23.6 | 44.7 | 1.1 | 1.5 | | | | | |
| To/from S Asia | 30 | 18.4 | 10.2 | 1.7 | 15 | | | | | |
| Intra S Asia | 44 | 8.9 | 13.4 | 2.5 | 18 | | | | | |
| low-fare | 19 | 26.6 | na | 1.1 | none | | | | | |
| To/from SW Pacific | 17 | 5.7 | 3.1 | 0.9 | 13 | | | | | |
| Intra SW Pacific | 48 | 11.1 | 3.8 | 2.7 | 37 | | | | | |
| low-fare | 17 | 23.8 | 49.2 | 0.9 | 1.0 | | | | | |

Notes: *Average annual growth rate, 2001-8. †Jan-Jun. ‡Of world. Source: OAG Facts; facts@oag.com.

Growth in air seats to-and-from the region is a strong 12% compared with half that for intra-region traffic, see Table 1. This may indicate that non-regional airlines are adding more capacity because most forecasts indicate fastest growth in Asia Pacific. And where capacity goes, so goes traffic. Over this decade, however, average annual growth has been 6% for both to-and-from and intra.

Within the four regions, the largest by far is Northeast Asia. Its capacity pattern was similar - 10% to-and-from, compared with 3% intraregional

As expected, growth of low-fareairline seats has been remarkable.

Capacity to-and-from the region has increased 131% so far this year. The intra-regional growth is slow-contd on p3

Market Headlines

Full-year market results. (none)

Main News

Corporate

Recent corporate developments – big or significant.

• Airline capacity cuts: American 11-12%; Qantas grounds 4 B747s, 2 B767s, 1 A320, 1 B737, 6 Dash-8s, and cancels new A321, about 4%; United domestic 17-18%, international 4-5%. Expect most big airlines to follow; travellers now accept big cuts are needed.

Market

Recent market developments – big or significant.

- Following latest oil price increases, IATA switches from a modest-profit forecast for 2008 to a big loss.
- The first (Chinese nationals) leisure-travel group China-US under the new agreement arrived in the US lune 17.
- The US has formed a visitor-promotion-office, the US Travel & Tourism Board.

Aviation 2

Class report

Asia Pacific's air traffic results* for traditional airlines give an idea of how traveller patterns are changing. Significantly, latest results show a much bigger increase in revenues than in traffic increase, pushing up yield 9% – see Table 1.

In recent years, we have said that with the share of business-(BC) and first-class (FC) traffic stuck at around 11-12%, traditional airlines should abandon their FC cabins, and create a second, higher-level, economy-class (EC) to meet the low-fare demand provided more coherently by low-fare-airlines (LFAs).

Some airlines, lead by Japan Airlines, are now doing this. But it could be too little too late. As shown in another aviation report in this issue, traditional airlines are losing market share to LFAs. In other words, if they hope to stop the decline, AAPA member airlines must move quickly.

Airlines have been running a class struggle, particularly since the Gulf War in 1991. That event signalled a decline in yields and/or a re-evaluation by passengers (or their budget masters) on travel spending.

That budgetary review was repeated through the course of Asia's economic crisis, July 1997 through 1999, and was repeated again, post-9/11 and into the Iraq War and SARS pandemic of early 2003. The late-2004 Indian Ocean tsunami did not have a similar affect, as this trag-

edy was more geographically concentrated, and damaged primarily the leisure market.

In the 1990s, airlines talked of stagnant or slipping EC traffic, strong BC and prime-product FC. Then of the need to boost the premium classes - which meant that EC was gaining against those two. However, airline traffic figures broadly showed EC growing until 2000, when premium showed a recovery. FC then weakened, although BC has been mixed; growth of only 1-point in share since 2000 is surely a disappointment?

The following analysis looks at traffic and revenue.

Traffic. After the region's 1997-99 economic downturn, traffic recovered in 2000 and 2001, then fell, primarily as a result of 9/11, in 2002, picked up 2003, then fell again in

contd on p3

Main News...1; Market Intelligence...1; Market Outlook Tables...2; ZERO...5; Trends...11; Market Data Tables...6: GDS or Internet Sales; Travel standardisation; Visitor arrivals; Running totals; Hotel results; Resident departures; Agency sales; Airport traffic; Airline results; Airline stock prices; Air traffic to and within Asia Pacific; AAPA counts; Economics.

MARKET OUTLOOK

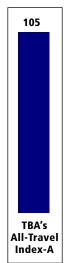
Headlines

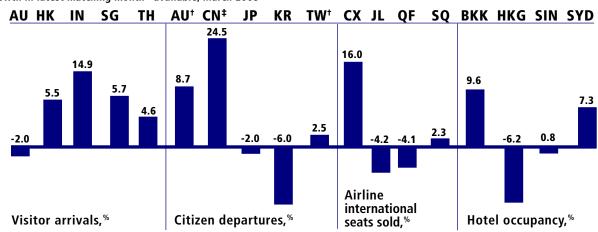
Commentary on tables

- Barometer. Overall travel index at 5% above same month in 2007. In Arrivals, continuing fall for Australia signals a structural problem. In Outbound, Japan falls as usual, but so does Korea, which is a surprise. With Airlines, Japan and Qantas down; with Qantas it is because its cheaper brand Jetstar is taking the group's growth. With Hotels, Hong Kong decline may be resistance to higher rates, although these are linked to US dollar, so probably no increase for most
- Inbound trends. Forecast for next 12-month period no change from last month.
- Outbound trends. Forecast for next 12-month period China (our estimates) back on growth pattern up 25% in March that would enable it to reach 47mn departures this year.
- Forecasts. Air Asia forecasts 20% growth this year, a slowdown.

Barometer

Percentage growth in latest matching month* available; March 2008





Notes: See Master Notes, page 6. Top 4/5 in each category, in order of size. BKK = Bangkok, HKG = Hong Kong, SIN = Singapore, SYD = Sydney. *Compared with same month, previous year. †Residents. ‡Estimate by Travel Business Analyst. A = Base 100 at same month last year. Source: see relevant tables on following pages.

| Visitor a | rriv | al | U | rei | nd | S" | 7 | ne | Χt | Ш | 2 i | m | on | W | 15 | | | |
|-----------|------|----|---|-----|----|----|---|----|----|---|------------|---|----|---|----|---|---|--------------|
| Source | | | | | | | | | | | | | | | | | | Number,x1000 |
| China | Ť | ŧ | ŧ | İ | ŧ | ŧ | İ | ŧ | ŧ | Ť | ŧ | ŧ | İ | ŧ | - | Ť | Ť | 30,858 |
| Hong Kong | Ť | ŧ | ŧ | İ | ŧ | ŧ | | | | | | | | | | | | 13,239 |
| Singapore | Ť | ŧ | ŧ | Ť | | | | | | | | | | | | | | 10,887 |
| Thailand | Ť | ŧ | ŧ | ŧ | ŧ | ŧ | ŧ | | | | | | | | | | | 15,277 |

Notes: *Statistical base on past performance; aggregates for latest 3 and 6 months, and full calendar year. Source: NTOs, Travel Business Analyst.

Citizen departure trends*, next 12 months

| Source | | | | | | | | | | | | | | | | Number,x1000 |
|--------|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|--------------|
| China‡ | Ť | ŧ | ŧ | Ť | Ť | ŧ | ŧ | İ | Ť | Ť | ŧ | ŧ | İ | ŧ | Ť | 48,720 |
| Japan | ŧ | ŧ | ŧ | ŧ | ŧ | ŧ | ŧ | | | | | | | | | 16,969 |
| Korea | ŧ | İ | İ | ŧ | ŧ | | | | | | | | | | | 14,625 |
| Taiwan | ŧ | İ | • | ! | | | | | | | | | | | | 7,649 |

Notes: *Statistical base on past performance; aggregates for latest 3 and 6 months, China outbound,2008 and full calendar year. †By residence. ‡Estimate. Source: NTOs, Travel Business Notes: All \$s are US\$s. †When forecast made. Source: *Management statements or Analyst.

| Official* travel industry fo | recas | ts |
|------------------------------|-------|------|
| Item | Date† | Fore |
| Regal hotels,2012 | Apr | 20 m |

| Item | Date† | Forecast | Source |
|---|-------|--------------------|---------|
| Regal hotels,2012 | Apr | 20 more | company |
| China visitors, 2010 | Apr | 163m | PATA |
| India outbound,2007 | Apr | 8.34m,up 1% | govt |
| Aman Resorts, Forbidden City | Apr | due S08 | rumour |
| Air Asia,seats sold 2008 | Apr | up 20%,to 11.6m | company |
| Abu Dhabi visitors | Apr | 2.7m in 2012 | govt |
| Dubai visitors | Apr | 15m in 2010 | govt |
| Vietnam Airlines, seats sold | Mar | 8.95m,7.8m '07 | ITB |
| Vietnam visitors,2008 | Mar | 4.8-5.0m,up 14-19% | ITB |
| Vietnam visitor spend,2008 | Mar | \$4.0b,up 14% | ITB |
| JAL-operated JAL-group flights, 2010 | Mar | 62%,now 75% | company |
| Best Western, Japan, 2007-10 | Mar | add 30 hotels | company |
| Singapore's observation wheel, seats sold | Mar | 2.5m | ITB |
| Thai Airways Samui route, seats sold | Mar | 150k | ITB |
| China Olympics visitors,08 | Mar | 300k | ITB |
| China airports passengers,2010 | Mar | 500m,385m '07 | ITB |
| China airports,2010 | Mar | 190,152 '07 | ITB |
| China airports,2020 | Mar | 240,152 '07 | ITB |
| Shanghai expo visitors,2010 | Mar | 70m | ITB |
| Asia Pacific air traffic,2008 | Mar | up 5-6% | Abacus |
| Air pax capacity in/to/from US,2008 | Mar | up 2.7%,2.6% '07 | FAA |
| Air pax traffic in/to/from US,2008 | Mar | up 2.9% | FAA |
| Air pax seat sales to/from US,2008 | Mar | up 1.5%,3.4% '07 | FAA |
| Airline profits,2008 | Mar | \$4.5b,was \$5.0b | IATA |
| Asian airlines | Mar | \$900m,was\$600m | IATA |
| China outhound 2008 | Apr | 50m | TBA |

documentation from relevant authority.

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contd from p1 - Aviation 1

er, 25%, and also slower than the average annual growth this decade - which has been running at 54%.

But LFAs have not yet penetrated Northeast Asia, which means primarily China, Japan, Korea. LFA seat capacity this year is 7mn, compared with 19mn for Southeast Asia - even though intra-NEA total capacity is 242mn compared with 74mn for intra-SEA.

Table 2

Low-fare-airline seats share of non-LFA, %

| Region | 2008t | 2001t |
|------------------|---------|-------|
| Intra region | 16.4 | 1.0 |
| Intra NE Asia | 2.8 | 0.4 |
| Intra SE Asia | 35.3 | 3.5 |
| Intra S Asia | 74.7 | na |
| Intra SW Pacific | 53.0 | 2.8 |
| Notes/Source: Se | e Table | 1. |

Of course this indicates that when LFA does penetrate NEA, the traffic potential is much greater than in SEA.

The other strong area for LFAs is

Southwest Pacific, which means primarily Australia and New Zealand. Intra-regional traffic has been growing annually at 49% compared with an annual 4% for total traffic.

Intra-SW Pacific LFA seats have grown substantially this decade, see Table 2, growing from 1% of the non-LFA total in 2001 to 16% this year.

But there are other indicators from these capacity counts:

- NE Asia is well behind. It has moved from under-1% to a not-much-higher 3% this year, but that 3% compares with, say, a 35% share for SE Asia (which includes the Air Asia group as well as Jetstar and Tiger in Singapore).
- SW-Pacific is boosted greatly by sizeable Jetstar and Virgin Blue, and now domestic-Australia start-up Tiger.
- South Asia shows up with the highest share having 75% of the non-LFA total. However, we believe this is caused primarily by mis-definitions. India's Jet Airways and Kingfisher are often included in LFA totals, although they are not LFAs.

*All data extracted from the June edition of the monthly OAG Facts. Data for Jan-Jun. Some calculations by Travel Business Analyst. For more information on this product - of which this report is but a tiny part - contact facts@oag.com.

 $contd\ from\ p1-Aviation\ 2$

2004 because of Iraq and SARS, recovered strongly in 2005, but then grew

Table 1

| | ffic and rev lines | renue profile o | f AAPA member |
|------|-----------------------|-----------------|-------------------------|
| Year | Traffic,bn | Revenue,US\$bn | Revenue per RPK,USc* |
| 2007 | 543 | 39.6 | 7.3 |
| | (3.9) | (13.2) | (9.0) |
| 2000 | 404 | 24.3 | 6.0 |
| 1995 | 273 | 20.7 | 7.6 |

Notes/Source: (Percent growth over 2006 in brackets), then see Table 2.

4% in 2006 and again in 2007.

Despite a fall in 2007, FC share remains around 1% (albeit down from almost 2% 10 years earlier). Despite the apparent big push by airlines for BC, there has not been much change this decade - up 1-point this decade to 11%, although this is above the 9% achieved 10 years earlier.

All this means EC has been remarkably steady over the past 10 years - hovering around 89%.

A premium-classes share of around 11% could be interpreted as a failure for

Table 2

Traffic and revenue profile of AAPA airlines by class

| Class | 2007 | | 2005 | | 2000 | 1995 |
|-----------|------|-------|------|-------|-------|-------|
| | Gwth | Shre | Gwth | Shre | Shre | Shre |
| Traffic | | | | | | |
| Total | 3.9 | 100.0 | 17.9 | 100.0 | 100.0 | 100.0 |
| FC | -3.1 | 0.9 | 11.0 | 0.9 | 1.2 | 1.7 |
| BC | 9.8 | 11.1 | 15.7 | 10.4 | 10.1 | 9.0 |
| EC | 4.0 | 89.0 | 18.3 | 88.6 | 88.7 | 89.4 |
| Revenue,U | S\$* | | | | | |
| Total | 13.2 | 100.0 | 28.1 | 100.0 | 100.0 | 100.0 |
| FC | 12.8 | 3.0 | 21.1 | 2.9 | 3.4 | 4.3 |
| BC | 17.2 | 26.3 | 27.8 | 24.3 | 22.1 | 18.0 |
| EC | 11.7 | 70.7 | 28.6 | 72.7 | 74.4 | 77.7 |
| | | | | | | |

Notes: Years through March of year stated. AAPA = Association of Asia Pacific Airlines, BC = business class, EC = economy class, FC = first class, Gwth = percentage growth, Shre = percentage share, Traffic = RPK (revenue-passenger kilometre). Source: AAPA.

airline marketing. Might it be better to develop two economy classes instead of two premium classes - meeting the no-frills challenge at the same time?

Over the past 10 years, FC has faded, to take a traffic share of just 1%. This is remarkable considering the attention that it is still given by airlines, publicists, and the travelling public.

This micro percentage indicates that in a practical business sense FC has long ceased to be a factor in Asia Pacific's airline business. But it may still have value as an image-builder, and for business travellers to show their budget-masters that by travelling a relatively-costly BC they are not taking the best regardless of cost.

Revenue. Overall revenue grew 4%

in 2003, SARS and Iraq pushed it down in 2004, then in 2006 the total surpassed the pre-9/11 total in 2001. Nevertheless, the premium classes now produce 29% of revenue from only 12% of traffic – impressive.

In some ways, revenue per RPK (RPK is the distance travelled by those designated by airlines as a 'revenue passenger') is the most indicative measure.

Although it has fallen in some years, it gained 2004-07; however, the 7.3c earned per RPK in 2007 is exactly the same as earnings achieved 10 years earlier.

But this measure is more positive for premium classes, which is gaining more than EC. As the EC yield has crept up about 1c over the past five years, FC yield increased 16% in 2007 (but remember traffic declined). But BC growth was lower than for FC and EC.

But there is an argument that EC yield should be falling if AAPA members would to stop traffic moving to LFAs. If not, the increase should be higher.

There is also a greater difference between classes of service. After the first Gulf War, in 1992, the difference between each fare level (EC-to-BC and BC-to-FC) was about 5/6c per RPK. Today, BC is near-12c better than EC, and the 8c separation to FC is growing again.

With little sign of action, traditional airlines are making it easier for LFAs to enter the market. And even if those LFAs are mainly generating new traffic, traditional airlines will be under pressure to match them. And, as their counterparts have experienced in North America and Europe, they will lose badly in terms of yield and possi-

bly even revenue.

The comfortable world of national flag carriers in Asia providing good-quality service at fair prices is over; they will be knocked over by LFAs and will then start to meddle with the quality of their product and service in order to try and reduce costs. The outcome is not easy to forecast based on experience in other regions - because the game there is still running. Al-

| Rev | enue per | RPK, USc* | ŧ |
|-------|----------|-----------|------|
| Item | 2007 | 2000 | 1995 |
| Total | 7.3 | 6.0 | 7.6 |
| FC | 24.9 | 17.4 | 19.5 |
| BC | 17.3 | 13.2 | 15.2 |
| EC | 5.8 | 5.0 | 6.6 |

MARKET INTELLIGENCE

| Share of revenue, % | | | | | | | | | | | | |
|---------------------|------|--------|------|--|--|--|--|--|--|--|--|--|
| Item | 2007 | 2000 | 1995 | | | | | | | | | |
| FC | 3.0 | 3.4 | 4.3 | | | | | | | | | |
| BC | 26.3 | 22.1 🔲 | 18.0 | | | | | | | | | |
| EC | 70.7 | 74.4 | 77.7 | | | | | | | | | |

most certain though, is that AAPA airlines will continue to lose market share.

In 2007, we wondered whether LFAs would reach 20-25% that year. OAG data shows capacity is much less (although traffic is slightly higher) - 14% in the first half of this year.

(*Years noted are for the fiscal year through March of the year, so '2007' would be 'Apr 06-Mar 07'. Based on data from the relevant annual statistical reports of the Association of Asia Pacific Airlines.)

Aviation 3

Q1 results

First quarter trends from the aviation sector of the travel business:

• **Airlines**, IATA. Traffic growth in the first quarter for airline members of International Air Transport Association is not that bad, see Table 1.

World traffic growth was up just under 7% in Q1, compared with precisely 7% in 2007, and 6% in 2006. Asia Pacific is no longer the star performer; its 6% growth is below North America's, and capacity and traffic growth are too close for comfort.

Traffic in North America is above 2007 growth, although some of this is still, remarkably, recovery from 9/11. However, capacity is growing faster than traffic. Traffic in Europe increased 4%, but worse than that slower-than-average growth is the fact that capacity was up more - 5%.

 Airport passengers, ACI. Passenger traffic through world airports increased a fair 5% this first quarter, see Table 2. But international traffic, taking a 45% share, grew almost 8%. Asia Pacific looked steady, with matching growth for international and domestic traffic.

Despite upbeat talk, domestic traffic in North America (primarily the

US) is static - 0%. Surprisingly, international traffic showed good increase, at 8%, but this is probably primarily from traffic originating outside the US. The faster-international pattern was repeated in Europe, but domestic traffic hardly moved, up 1%. This may indicate that fast-train services are taking more of the traffic.

Table 2

Q1 airport passengers, x1000 North Europe World 2008 Asia Pacific America International 152 320 84 39 Growth.% 6.6 6.2 8.4 7.6 **Domestic** 95 178 44 349 Growth,% 5.6 0.4 1.3 2.3 Total 182 249 197 708 Growth.% 5.8 5.3 4.5 1.6 2007 International 73 32 143 287 Growth.% 4.7 8.3 8.5 **Domestic** 81 160 45 312 Growth,% 7.2 1.2 4.7 3.8 Total 157 209 189 620 Growth.% 7.6 1.8 7.3 5.7

Source: Airports Council International, Travel Business

Briefs

• Newspaper reports indicate Air Asia's longhaul subsidiary AAX plans to start flights Kuala Lumpur-London (probably its Stansted airport) March 2009, initially with five weekly flights. Original start date was July 2007, then August 2008.

AAX's leased A340 - initially, one only - will also have 50 flatbed seats in business class. (AA earlier said it had ordered 10 A330s for AAX, although we noted that order was never confirmed by Airbus.)

Lowest roundtrip fares would be around US\$370 (at US\$1 to MR3.24), compared with around US\$1300 on regular 3rd/4th-freedom airlines. Flatbed roundtrip fares would be around US\$2500; regular 3rd/4th-freedom airlines would be over US\$6000.

This plan provides no key indicators on whether the service will be profitable.

> Indicators include: when fares increase as flight date approaches, and by how much; travel agencies will get commis

actual aircraft configuration (flatbeds is already a fault, and AAX has boasted 'bigger and better' economy seats, which would be another fault); baggage allowance (should be 15kg for EC, 20kg for BC, and charged); name changes (should be allowed and charged); connections from Australia and elsewhere (yes, but charged); incidentals (fill the plane with 'em, such as music and video players, snacks, and charge for everything, but at low prices); etc.

sion, in whatever form (they should not);

More PATA problems.

PATA (Pacific Asia Travel Association) has been caught out by Bangkokbased trade paper TTR in a number of relatively-minor-but-potentially-serious accounting discrepancies. In some ways, the details are less important that PATA's reactions.

PATA variously denied, then tried to hide, then attacked the messenger. In the course of this, it was revealed that PATA has a US office that is essentially secret - although probably no more than 'virtual' and so in today's communications environment, not a problem.

We also note some obfuscation, at best, as we have experienced with PATA, viz some statements from PA-TA's CEO:

-"The information in the public domain is fairly limited and there is no obligation to go beyond that." This might be true, but PATA was shown to be not meeting its disclosure obligations. After this statement, it revealed more - as it was obliged to do.

-Further meaningless soundbites: "[I am] looking forward to a very exciting PATA Travel Mart in Hyderabad, India...India is a formidable source market." We are not sure what an 'exciting' mart would be, so 'very exciting' is even more incomprehensible. Also, India is not a 'formidable' outbound market; if the word is used in terms of size; India is small. But perhaps PATA means 'formidable' in terms of difficulty?

• China and the US have signed an agreement following their MoU allowing leisure-group-travel between the two countries.

(China has long allowed individualbusiness-traveller and business-travelgroup-travel China-US; but it will still not allow individual-leisure-travel even after this agreement. The US has long allowed, *in theory, all types of US-China travel.*)

Implementation was originally due from April, but that was delayed to the 17th of last month.

Table 1

| lable I | | | | | | | | | | | | | |
|-----------------|--------------------------------|--------|-----------|-------|---------|--------|-------|-------|--------|-------|--------|---------|--|
| Q1 air tra | Q1 air traffic growth rates, % | | | | | | | | | | | | |
| Region | 2008 | | | 2007 | , | | 2006 | | | 2005 | | | |
| | Traf* | Cap* | Loadt | Traf* | Cap* | Loadt | Traf* | Cap' | Loadt | Traf* | 'Cap' | Loadt | |
| Asia Pacific | 5.9 | 5.5 | 77 | 5.9 | 5.3 | 74 | 6.0 | 3.4 | 74 | 8.2 | 7.5 | 72 | |
| North America | 6.5 | 6.8 | 78 | 6.1 | 5.2 | 78 | 4.3 | 4.4 | 77 | 14.1 | 12.0 | 78 | |
| Europe | 4.2 | 5.4 | 74 | 6.6 | 4.9 | 75 | 4.7 | 4.3 | 74 | 6.6 | 5.1 | 73 | |
| World | 6.6 | 6.9 | 76 | 7.0 | 5.9 | 75 | 5.9 | 4.9 | 74 | 9.4 | 8.0 | 74 | |
| Motor: *Canlaci | tv/) _ 2 | vailah | la-cast l | m Tr | af/fic\ | - rovo | าแดะท | accon | aar km | +5021 | heol t | factor: | |

Notes: *Cap(acity) = available-seat km, Traf(fic) = revenue-passenger km. †Seat load factor; not growth. Source: International Air Transport Association, Travel Business Analyst.



-an occasional column/section/report on the travel business and the environment

Not green

- 7/10. **Marriott**. Actions; our comments in italic.
- -Plans to cut fuel and water consumption by 25% per available room over the next 10 years. We would be impressed with 25% over 5 years, or 50% over 10 years.
- -Has "challenged" the top 40 vendors of its US\$10bn supply chain to provide greener products and services. "Challenged" means "asked"; more specifics needed.
- -One new green product is a recycled ballpoint pen. That may not seem much, but Marriott buys 50mn of these a year.
- -With the State of Amazonas in Brazil, "protecting" 600,000ha of rainforest. "Protection" is easy to say, but hard to do; we would think 600,000ha in the Amazon would need 100 full-time well-paid pseudo-soldiers.
- 1/10. WTO. We are tired of including the World Tourism Organization in this section. The latest item we planned for inclusion referred to WTO's participation in a United Nations event in Wellington, New Zealand, last month.

But we decided to save your time and ours. Because the WTO simply (well, actually, complicatedly) repeated most of what it has said before - the time is now, we must all act, this is serious, but don't forget developing countries might not be able to join, etc.

Please excuse our cynicism. We will continue to scan WTO activities, and report when it does something other than issue platitudes, and occasionally when it protests greatly that sentiments-alone are important for the environment.

Aviation

• CAAFI (Commercial Aviation Alternative Fuels Initiative) expects certification of a 50% **synthetic** paraffinic kerosene **fuel** this year, 100% synthetic fuel by 2010, and additional "drop-in" bio-fuels by 2013.

CAAFI is sponsored by Airports Council International, and US bodies - Aerospace Industries Association, Air Transport Association, FAA.

• Last month, two pilots flew, one after the other, the Solar Impulse solar-powered aircraft for 25 hours nonstop. Ok, this was a simulator, installed at an airport Dubendorf near Zurich, but significant nevertheless.

Real-plane test flights are due start early-2009.

The target is to create an aircraft that can fly day and night, using only solar energy, no fuel, and no polluting emissions.

Accommodation

- Sonu Shivdasani, head of **Six Senses** Resorts, says "the travel industry [does not need] improvements of 10-20%, but 50-100%. Goals need to be structured in profit and loss plans. Eventually, we need to offset travel entirely".
- Denmark's Hotel **Guldsmeden** (which has three hotels in Copenhagen plus one in Aarhus) is promoting its efforts to be organic the hotels serve only organic food, and uses organic spa products.

Others

- The **Costa Rica** Tourist Board is implementing the Blue Flag initiative, which involves local communities in safeguarding their watersheds and keeping their coasts clean. Costa Rica has set a goal to become a 'zero carbon dioxide emissions' tourist destination by 2021.
- Tiger talk. **Tiger Resorts**' lodges in India's Bandhavgarh and Kanha national parks are using environmentally-friendly practices including using solar energy for heating water and cooking, organic compost, and for cultivating medicinal and herbal plants. The tiger population in the two parks is growing from 175 in 2001 to 194 now.
- Computers produce more CO2 than the 3.5% aviation produces.
- The new Melbourne Convention Centre has achieved 6-star 'Green Star' (GS) certification for sourcing to supply sustainable Australian native wood for 8500sqm of the MCC's ceiling and wall panelling. The spotted gum came from a forest in New South Wales, and was grown according to not-for-profit Forest Stewardship Council standards.

GS is awarded by the Green Building Council of Australia, which gives points in various categories - tools, management, indoor environment quality, energy, transport, water, materials, land use, ecology, emissions, innovation.

A GBCA 4-star GS is termed 'Best Practice', 5-star 'Australian Excellence', 6-star 'World Leader'.

Headlines

Aviation.

T1. City-pair results. Q1 for *Singapore* - good growth for three sizeable pairs - China, Hong Kong, India. Big drop to/from US, although this is a small market. Out of Sydney, don't be too impressed with traffic growth to/from Bali; it is at the same level it was in pre-9/11 2001. **T2**. Country-pair results. Q1 for Australia; of the sizeable markets, big decline to/from Japan, little decline t/f Malaysia, big increase t/f Hong Kong. And Q1 for UK; of sizeable markets, decline t/f India (following big increase in previous year), big increase t/f Australia and Hong Kong. **T3**. Airlines traffic. O1 for airlines whose data supplied us by AAPA - Asiana, China, Garuda, Korean, Silk. International data for Thai suspect; we mark 'NA' until we can find the reason. And finally, Japan's traffic starts to grow again. Jetstar International, the Qantas substitute, growing greatly. For LFAs Q1 for Air Asia; we try to adjust our tracking of this group as it tries to hide data. And Q1 for Jetstar domestic. **T4**. New annual financial results for *Singapore*; still the star performer. **T5**. Airline results by region. Q1 for airline members of AAPA: slow growth - around 4% for seats, capacity, and traffic. **T6**. Airport passenger traffic. Q1 for Australia's main airports (Melbourne up 3%, Sydney up 4%), Osaka Kansai down 2%. YTD international traffic up a surprisinglystrong 7%.

Inbound.

T8. Visitor arrivals. First-quarter for Cambodia, *China* (total, primarily from *Hong* Kong, Macau, up 7%; foreigners up a strong 15%), *Fiji, Guam, Japan* (up a good 12%), *New Caledonia, Palau, PNG, Philippines, Vanuatu. Myanmar* suffers; probably worse to come.

Outbound.

T10. Running 12-month totals; *Taiwan* tops 8mn, touches 9mn. **T11**. Outbound travel. Full-year for *Singapore* (good 9% growth). Outside the region, Q1 for *UK*, up 3%.

Hotels.

T18. For YTD, Asia Pacific occupancy down 1 point to 72%, average rate up US\$23 to US\$165, resulting in yield up US\$14 to US\$122.

Others

T12. Stock indices and prices. Declines at most stocks; index in Asia Pacific slightly better than last month, but Europe weakens, pulling down World index. **T14**. Leading travel agency groups in Japan. First-quarter growth; good for JTB, not so good for others, except one of smaller operators, Nissin. **T15**. Q1 internet bookings for Expedia, Hotels.com. **T17**. Q1 economic indicators for market producers.

Special.

Meetings business in Europe..

For a copy of a document showing how to get the best out of these tables, subscribers should circle this paragraph and mail to us, and separately send a cheque for "International Committee of the Red Cross" for a token amount in any currency to ICRC, 19 Ave de la Paix, CH-1202 Geneva, Switzerland

Special

Meetings in Europe

Figures from ICCA on association meetings in 2007 indicate Germany is growing fast in country counts, mainly due to Berlin's growth - shown in city counts. The following shows progress separated into country and city counts:

• Countries. Germany grew 28% in 2007, see table, much faster than the other destinations in the top five.

Multi-year counts indicate that Germany's growth has been primarily in the past 2/3 years. The 5-year composite counts show that Germany, still top, and pulling further ahead of competitor destinations. Although only with the counts of 2006 and 2007 did it become the leading destination, it added an average 60 meetings annually in the most-recent 5-year period, compared with around 20 for the others.

• Cities. ICCA data occasionally throws up odd results. Now, but for some time, Budapest has figured in the top five. And the appearance of Budapest overshadows another surprising inclusion in the top-5 - Barcelona. Where are Brussels, Geneva, London?

Composite number of meetings in Europe, annual average over 5 years

| Country/city | 2003-7 | 2002-6 | 2001-5 | 2000-4 | 1999-3 | 1998-2 | 1997-1 |
|--------------|--------|--------|--------|--------|--------|--------|--------|
| Germany | 283 | 226 | 191 | 168 | 173 | 173 | 174 |
| Spain | 246 | 221 | 196 | 173 | 175 | 164 | 156 |
| UK | 229 | 203 | 176 | 167 | 179 | 178 | 184 |
| France | 209 | 181 | 155 | 144 | 147 | 151 | 155 |
| Italy | 190 | 160 | 147 | 137 | 139 | 135 | 140 |
| | | | | | | | |
| Vienna | 113 | 93 | 75 | 60 | 65 | 63 | 60 |
| Paris | 86 | 71 | 55 | 51 | 50 | 50 | 52 |
| Berlin | 85 | 68 | 58 | 47 | 47 | 42 | 38 |
| Barcelona | 92 | 86 | 75 | 61 | 59 | 52 | 47 |
| Budapest | 68 | 61 | 49 | 42 | 43 | 41 | 37 |

Notes: Order by single-year 2007 count. Travel Business Analyst calculations from ICCA data in relevant years. Source: ICCA, TBA.

In the multi-year counts, over 5-years, Vienna adds more meetings, despite already having the highest count. In this count at least, Budapest is slipping in relative terms, and hopefully will drop out with the 2004-8 counts, and ending that credibility matter for ICCA.

| From: | Kuala Lu | mpur | | Singapore | | | | Sydney | | | | Tokyo* | | | |
|-------------|----------|------|-------|-----------|--------|------|-------|--------------|--------|------|-------|------------|--------|-------|-------|
| | Mar 08 | YTD | | | Mar 08 | YTD | | | Feb 08 | YTD | | | Mar 08 | YTD | |
| То: | +/-,% | 80 | +/-,% | | +/-,% | 08 | +/-,% | To: | +/-,% | 80 | +/-,% | To: | +/-,% | 08 | +/-,% |
| Bangkok | 14.6 | 338 | 16.8 | Australia | 3.0 | 1016 | 4.0 | Auckland | 5.7 | 228 | 1.5 | China | 5.5 | 6881 | 5.3 |
| Chennai | 10.2 | 112 | 18.0 | China | 6.0 | 796 | 14.0 | Bangkok | 11.7 | 113 | 5.9 | Hong Kong | -12.1 | 2074 | -11.3 |
| Hong Kong | 21.5 | 211 | 10.7 | Hong Kong | 10.9 | 578 | 10.6 | Beijing | 47.0 | 14 | 47.0 | Korea | 0.4 | 3282 | 1.2 |
| Jakarta | 17.5 | 265 | 16.1 | India | 12.3 | 629 | 13.5 | Denpasar | 64.2 | 35 | 82.0 | Taiwan | -0.6 | 2403 | 0.5 |
| London | -22.1 | 96 | -16.9 | Indonesia | 7.2 | 957 | 9.1 | Hong Kong | 9.2 | 158 | 2.9 | Asia-other | 4.4 | 6688 | 5.2 |
| Los Angeles | -19.7 | 23 | -14.2 | Japan | 0.8 | 451 | 0.0 | Kuala Lumpur | -3.6 | 30 | -3.6 | Guam | -4.0 | 1652 | -3.4 |
| Shanghai | -12.5 | 78 | 0.7 | Malaysia | 9.0 | 636 | 8.6 | London | 14.0 | 95 | 3.9 | Pacific | 0.1 | 8331 | 1.2 |
| Singapore | 11.4 | 441 | 10.2 | Thailand | 8.4 | 932 | 4.8 | Los Angeles | -10.9 | 101 | -11.0 | Oceania | 0.2 | 1668 | 0.0 |
| Sydney | -11.5 | 97 | -5.3 | UK | 7.2 | 362 | 5.3 | Singapore | 4.1 | 171 | 1.2 | Europe | -1.7 | 4311 | -0.2 |
| Tokyo | -4.8 | 95 | -4.8 | US | -10.9 | 168 | -11.1 | Tokyo | 6.3 | 93 | 3.4 | | | | |
| TOTAL | 9.6 | 4297 | 11.0 | TOTAL | 7.0 | 8955 | 7.4 | TOTAL | 8.0 | 1907 | 4.7 | TOTAL | 0.6 | 37551 | 1.4 |

Notes: See Master Notes, this page. Routes are selected; may not be largest. *Flights from Tokyo Narita, not passengers; double for approximate city-pair total. Source: Malaysia Airports Holdings, Civil Aviation Authority of Singapore, Department of Transport and Communications (Australia), Travel Journal International.

| 2 Air pass From | Australia | | | France* | | | Germany | , | | UK | | | US | | |
|---------------------|-----------|------|-------|---------|--------|-------|---------|-------|-------|--------|-------|-------|--------|--------|-------|
| | Mar 08 | YTD | +/-†, | Jan 08 | J-D | +/-†, | Feb 08 | YTD | +/-†, | Mar 08 | YTD | +/-†, | Oct 07 | YTD | +/-†, |
| То | +/-1,% | 08 | % | +/-†,% | 07 | % | +/-†,% | 08 | % | +/-†,% | 08 | % | +/-†,% | 07 | % |
| Australia | na | na | na | na | na | na | 28.4 | 23 | 28.2 | 18.5 | 353 | 20.7 | -7.2 | 1289 | -9.6 |
| China | 5.0 | 190 | 15.9 | 12.8 | 1090 | 6.2 | 6.6 | 225 | 7.9 | -5.2 | 133 | 4.9 | 18.7 | 1694 | 18.3 |
| Hong Kong | 13.2 | 494 | 12.6 | 30.2 | 575 | 14.2 | 9.1 | 110 | 14.1 | 4.4 | 425 | 13.2 | 3.7 | 1649 | -0.3 |
| India | -2.0 | 16 | 3.8 | 5.4 | 650 | -0.9 | 3.5 | 232 | -0.5 | -1.9 | 733 | -3.2 | 37.0 | 486 | 17.7 |
| Indonesia | 35.8 | 179 | 36.1 | na | na | na | 15.8 | 3 | -0.8 | na | na | na | 4.3 | 17 | 30.9 |
| Japan | -7.8 | 383 | -10.2 | -2.4 | 1324 | 1.8 | -14.0 | 143 | -2.5 | -4.8 | 236 | -0.7 | 1.1 | 9770 | 1.9 |
| Korea+A205 | -5.9 | 136 | 15.1 | 5.3 | 372 | 3.6 | 21.1 | 92 | 16.1 | 0.4 | 68 | 2.1 | 8.7 | 2600 | 6.4 |
| Malaysia | -5.8 | 300 | -1.0 | 7.6 | 159 | 26.5 | 14.8 | 22 | 10.1 | -21.4 | 96 | -17.0 | 20.3 | 100 | 19.5 |
| New Zealand | 5.2 | 1360 | 3.1 | na | na | na | na | na | na | 12.5 | 90 | 9.8 | -7.8 | 644 | -7.3 |
| Philippines | 28.0 | 51 | 28.6 | na | na | na | -8.3 | 23 | -5.4 | na | na | na | 8.1 | 687 | 11.3 |
| Singapore Singapore | 3.4 | 999 | 4.3 | 11.1 | 398 | -7.3 | -0.9 | 116 | -3.7 | -3.4 | 299 | -5.9 | 15.6 | 332 | -2.7 |
| Taiwan | -2.7 | 62 | 17.0 | -100.0 | na | na | 23.6 | 19 | 14.9 | 21.5 | 33 | 22.9 | 0.9 | 1910 | 5.0 |
| Thailand | 8.9 | 354 | 7.0 | 6.2 | 386 | -1.9 | 11.0 | 236 | 8.3 | -11.3 | 173 | -9.2 | 74.0 | 164 | 58.1 |
| TOTAL | 4.3 | 6025 | 2.2 | 5.9 | 67582* | 5.4* | 9.6 | 18202 | 7.6 | 5.4 | 40305 | 4.3 | 11.2 | 105785 | 3.1 |

Notes: *Paris airports only. †Over same period, year earlier. Source: Department of Transport and Communications (Australia), Aeroports de Paris (France), Statistisches Bundesamt (Germany), Civil Aviation Authority (UK), US Department of Commerce (US). Contacts: Germany - fax (49-0611)-724000, luftverkehr@destatis.de, www. statistik-bund.de; US (for International Trade Administration, Tourism Industries), www.tinet.ita.doc.gov

Master Notes: Exchange rates (start of previous month) - US\$1 to A\$1.05, Y6.94, HK\$7.80, IRp42.5, ¥106, W1030, MR3.24, NZ\$1.28, S\$1.36, NT\$30.4, B32.5. AL = Airlines, ASK = available seat kilometre, AW = Airways, BI = Royal Brunei AL, BR = Eva AW, CI = China AL, CN = China, CX = Cathay Pacific AW, E = TBA estimate, GA = Garuda, HK = Hong Kong, ID = Indonesia, IN = India, J-D = Jan-Dec, JL = Japan AL, JP = Japan, KE = Korean Air, KR = Korea, LF = load factor, MH = Malaysia AL, MI = Silk Air, MY = Malaysia, NA = not available, na = not applicable/nil, NH = All Nippon AW, NZ = New Zealand, OZ = Asiana, P = provisional, Pax = passenger, PH = Philippines, PR = Philippine AL, RPK = revenue passenger kilometre, Q = quarter (of year), QF = Qantas AW, SF = seat factor, SG = Singapore, SQ = Singapore AL, SS = seats sold, TG = Thai AW, TH = Thailand, TW = Taiwan, VN = Vietnam AL, YTD = year-to-date.

| 3 Traffic on | sele | cted | Asia | Paci | fic ai | rlines | , 200 | 7-8 † | |
|--------------------|-------|---------|-------|--------|----------|--------|--------|--------------|---------|
| | | Mth | | YTD | | | | | |
| | Mth | SS | RPK | SS | +/- | ASK | +/- | RPK | +/- |
| Regular airlines | | +/-,% | +/-,% | 1000 | % | mn | % | mn | % |
| -Systemwide | | | | | | | | | |
| Air Macau | Mar | -8.3 | -1.6 | 511 | -6.3 | 976 | 2.2 | 670 | -4.7 |
| All Nippon AW | Mar | -3.5 | -0.2 | 1038 | 2.5 | 6810 | 4.1 | 4979 | 5.1 |
| Asiana | Mar | -0.1 | 2.8 | 2159 | 5.6 | 7764 | 11.2 | 5779 | 8.1 |
| Cathay Pacific AW* | Apr | 7.2 | 12.8 | 8231 | 13.6 | 37594 | 13.4 | 30224 | 16.6 |
| China AL | Mar | -1.2 | -2.0 | 2376 | -1.6 | 10872 | 1.9 | 8350 | 0.0 |
| China Southern AL | Apr | 5.0 | 6.6 | 19101 | 9.5 | 37679 | 8.7 | 27966 | 11.6 |
| Eva Air | Apr | -1 | -1 | 2006 | -1 | 9934 | 0 | 7968 | 0 |
| Garuda | Mar | 11 | 16 | 533 | 7 | 2466 | 7 | 1820 | 10 |
| Japan AL | Apr | 0.3 | -0.8 | 14841 | -3.4 | 40309 | -2.7 | 27118 | -2.7 |
| Jet AW | Mar | 20.6 | 63.4 | 3172 | 17.0 | 7684 | 64.2 | 5452 | 60.6 |
| Korean Air | Mar | 0.0 | -1.0 | 3180 | 3.0 | 17699 | 4.8 | 12658 | 3.3 |
| Malaysia AL | Apr | -7.6 | -8.7 | 4315 | -3.9 | 17988 | -3.0 | 12385 | -6.3 |
| Philippine AL | Mar | 7.8 | 2.9 | 921 | 9.0 | 4818 | 6.3 | 3918 | 6.4 |
| Qantas AW* | Mar | 5.7 | 3.4 | 9568 | 7.4 | 31673 | 5.2 | 25874 | 5.6 |
| Royal Brunei AL | Mar | -1.4 | -8.3 | 304 | -2.4 | 1324 | -3.0 | 919 | -5.2 |
| Silk Air | Mar | 21.0 | 23.0 | 474 | 15.9 | 1101 | 14.8 | 798 | 19.6 |
| Singapore AL | Apr | 1.9 | 4.6 | 6331 | 3.2 | 38979 | 6.0 | 30603 | 3.2 |
| Thai AW | Apr | 8.7 | 5.9 | 7100 | 8.2 | 26715 | 5.0 | 21697 | 6.8 |
| Vietnam AL | Mar | 7.0 | 4.1 | 948 | 8.3 | 4043 | 20.0 | 2775 | 7.0 |
| -International | | | | | | | | | |
| China Southern AL | Apr | 2.5 | 10.6 | 1463 | 12.3 | 6632 | 15.4 | 4351 | 18.5 |
| Japan AL | Apr | 7.1 | -0.2 | 3972 | -0.5 | 26202 | -1.4 | 18374 | -2.1 |
| Jet AW | Mar | 122.3 | 144.4 | 629 | 126.4 | 4687 | 176.8 | 3497 | 169.4 |
| Jetstar | Mar | 67.1 | 69.1 | 416 | 69.8 | 2460 | 68.0 | 1876 | 77.7 |
| Malaysia AL | Apr | -9.1 | -9.4 | 2637 | -4.6 | 16465 | -2.9 | 11358 | -6.7 |
| Qantas AW* | Mar | -4.1 | -3.7 | 2092 | -3.1 | 17869 | -2.0 | 15161 | -1.5 |
| Thai AW | Apr | NA | 11.5 | 7100 | NA | 26715 | 11.3 | 21697 | 12.2 |
| Low-fare-airlines | | | | | | | | | |
| -SystemwideMth | SS,x1 | 000 Grd | wth,% | SF,% . | Jan- SS, | x1000G | rowth, | % SF,% | +/-,pts |
| Air Asia-ID Mar | NA | NA | | NA | Mar 66 | 3 5 | 1.0 | 75 | NA |

| -Systemwide | eMth | SS,x1000 | Growth,% | SF,% | Jan- | SS,x1000 | Growth,% | SF,% | +/-,pts |
|-------------|------|----------|----------|------|------|----------|----------|------|---------|
| Air Asia-ID | Mar | NA | NA | NA | Mar | 663 | 51.0 | 75 | NA |
| Air Asia-MY | Mar | NA | NA | NA | Mar | 2612 | 20.9 | 72.1 | -4.4 |
| Air Asia-TH | Mar | NA | NA | NA | Mar | 1136 | 32.0 | 78 | NA |
| Jetstar,AU | Mar | 674 | 19.7 | 78.6 | Mar | 1929 | 16.1 | 78.9 | 3.6 |
| Virgin Blue | Mar | 1505 | 15.6 | 8.08 | Mar | 4375 | 14.4 | 81.2 | -0.3 |

Notes: See Master Notes, page 6. pts-points. *Includes in previous periods, Dragonair with Cathay, and Australian with Qantas. Virgin is booked loads, including free passengers; Jetstar paid travelled passengers only (add 4-5 points for others); Air Asia does not specify. Source: companies, Association of Asia Pacific Airlines.

| 4 Airline financial results, US\$* | | | | | | | | | | |
|------------------------------------|----------|----------|----------|----------|----------|----------|--|--|--|--|
| Item | СХ | CZ | JL | МН | QF group | SQ | | | | |
| | Y-Dec 07 | Y-Dec 07 | Y-Mar 08 | Y-Dec 07 | Y-Jun 07 | Y-Mar 08 | | | | |
| Revenue,mn | 9686 | 7005 | 22304 | 4257 | 12962 | 10440 | | | | |
| Op Profit,mn | 903 | 191 | 900 | 79 | 941 | 1389 | | | | |
| Revenue per | | | | | | | | | | |
| ASK,USc* | 9.45 | 6.38 | 16.6 | 7.59 | 10.6 | 9.16 | | | | |
| RPK,USc* | 11.8 | 8.57 | 24.2 | 10.6 | 13.3 | 11.4 | | | | |
| Pax,US\$* | 416 | 123 | 404 | 305 | 356 | 546 | | | | |
| Profit per | | | | | | | | | | |
| ASK,USc* | 0.88 | 0.17 | 0.67 | 0.14 | 0.77 | 1.22 | | | | |
| RPK,USc* | 1.10 | 0.23 | 0.98 | 0.20 | 0.96 | 1.52 | | | | |
| Pax,US\$* | 38.7 | 3.36 | 16.3 | 5.66 | 25.8 | 72.6 | | | | |

Notes: See Master Notes, page 6. Although these figures show indicative comparisons between airlines, they do not provide precise comparisons because of different definitions. Op = Operating, USc = US cents, Y = year. *See Master Notes for approximate conversion rate. Source: companies.

5 Operating results of airline groups in Asia Pacific, US, and Europe

| | Asia P | acific,A | apa | | US,BTS | | Europe, | AEA |
|----------|--------|----------|-------|-----|--------|-----|---------|------|
| Item | Mar | +/- | YTD | +/- | Jan- | +/- | Jan- | +/- |
| | 80 | % | 08 | % | Feb 08 | % | Apr 08 | % |
| SS,mn | 12.6 | 2.6 | 36.6 | 3.9 | 14.8 | 6.1 | 77.5 | 4.5 |
| ASKs,bn | 67.5 | 2.9 | 198.1 | 3.8 | 81.4 | 6.3 | 305.0 | 5.7 |
| RPKs,bn | 52.7 | 2.4 | 153.9 | 4.1 | 60.3 | 7.0 | 226.9 | 3.5 |
| Pax LF,% | 78.1 | -0.5 | 77.7 | 0.3 | 74.2 | 0.5 | 74.4 | -1.5 |

Notes: See Master Notes, page 6. *Points. Source: Association of European Airlines, Bureau of Transportation Statistics, Association Of Asia Pacific Airlines.

| 6 Asia Pac | ific int | ernation | al airp | ort passen | gers |
|----------------|----------|------------|---------|---------------|--------|
| City | Month* | Number | Growth | Jan thru | Growth |
| | | | % | month shown | % |
| Auckland | Feb‡ | 571,321 | 6.8 | 1,206,463 | 4.0 |
| Bangkok | Dec | 2,984,064 | 5.2 | 31,702,277 | 4.9 |
| | Feb‡ | 2,893,010 | 14.6 | 5,884,097 | 9.7 |
| Beijing | Dec | 1,011,648 | 17.5 | 12,717,950 | 8.6 |
| | Feb‡ | 943,455 | 8.2 | 2,060,430 | 19.5 |
| Brisbane | Mar‡ | 321,723 | 2.3 | 973,135 | 2.4 |
| Chennai | Feb‡ | 278,169 | 17.6 | 596,062 | 13.9 |
| Colombo | Dec | 460,456 | 8.7 | 4,898,891 | 0.9 |
| Delhi | Feb‡ | 643,740 | 11.4 | 1,325,130 | 9.4 |
| Guangzhou | Feb‡ | 327,680 | 10.7 | 682,345 | 16.2 |
| Hong Kong | Dec | 4,265,000 | 9.1 | 47,709,000 | 7.3 |
| | Apr‡ | 4,051,000 | 0.4 | 16,183,000 | 7.8 |
| Jakarta | Feb‡ | 489,706 | 21.8 | 1,079,849 | 10.3 |
| Kuala Lumpur | Feb‡ | 1,360,045 | 13.7 | 2,797,526 | 11.9 |
| Macau | Jan‡ | 420,574 | 10.1 | 5,498,754 | 5.3 |
| Male | Feb‡ | 149,426 | 2.0 | 306,890 | 1.2 |
| Manila | Feb‡ | 898,974 | 11.8 | 1,905,664 | 10.3 |
| Melbourne | Mar‡ | 406,640 | 4.3 | 1,214,376 | 3.1 |
| Mumbai | Dec | 724,268 | 5.8 | 7,495,085 | 9.1 |
| | Feb‡ | 629,913 | 10.3 | 1,373,499 | 7.5 |
| Nadi | Sep | 114,884 | -0.8 | 906,695 | -1.6 |
| Noumea | Dec | 44,356 | 8.3 | 445,138 | 4.2 |
| Osaka KIX | Mar‡ | 952,290 | -4.0 | 2,707,800 | -1.7 |
| Papeete | Feb‡ | 49,723 | 8.4 | 99,446 | -1.7 |
| Perth | Mar‡ | 207,103 | 12.2 | 638,152 | 11.2 |
| Phnom Penh | Feb‡ | 133,316 | 23.7 | 270,499 | 20.6 |
| Phuket | Feb‡ | 301,326 | 24.3 | 581,582 | 23.8 |
| Seoul | Dec | 2,693,554 | 6.5 | 32,423,987 | 7.3 |
| | Feb‡ | 2,781,510 | 9.9 | 5,722,126 | 8.4 |
| Shanghai | Dec | 1,390,944 | 3.4 | 17,518,790 | 4.9 |
| | Feb‡ | 1,009,275 | -26.8 | 2,373,178 | -10.1 |
| Singapore | Dec | 3,513,762 | 2.8 | 36,701,556 | 4.8 |
| | Mar‡ | 3,264,616 | 14.7 | 9,318,370 | 6.7 |
| Sydney | Dect | 958,570 | 5.9 | 9,840,142 | 2.8 |
| | Mar‡ | 892,952 | 2.3 | 2,800,113 | 3.9 |
| Taipei | Feb‡ | 1,714,136 | -4.3 | 3,380,531 | 3.6 |
| Tokyo Narita | Dec | 2,787,857 | 10.9 | 34,315,922 | 11.6 |
| | Mar‡ | 2,912,853 | -4.5 | 8,358,358 | -1.8 |
| | | | | | |
| ASIA PACIFIC-A | Dec | 89,019,883 | 6.6 | 1,017,015,643 | 8.8 |
| _ | Feb‡ | 79,780,136 | 7.4 | 161,950,763 | 2.9 |
| Intl | Feb‡ | 32,042,449 | 6.6 | 65,858,881 | 6.9 |

Notes: See Master Notes, page 6. // When January shown, YTD figure is for all-2007. *2007 unless stated otherwise. †2006. ‡2008. A = Domestic and international. Source: civil aviation departments, airports, Airports Council International.

7 Comparison* of visitor arrival measurements Destination Ratio* Destination Ratio* Australia 70 Malaysiat 26 China 189 **New Zealand** 31 **Hong Kong** 100 **Philippines** 33 India 50 Singapore 80 Indonesia 64 Taiwan 43 Japan 86 Thailand 122 Korea 77 Vietnam 44

Notes: *Air arrivals in latest 12-month period in comparison with Hong Kong (100); no account taken of length of stay or spending. †Excludes Sabah and Sarawak. Source: Travel Business Analyst.

Sarawak

| A SAME AND | | _ | |
|---|-------------|---------|---------------|
| 8 Visitor arriva | le in Acia | Docitie | loctinations. |
| i o visitur arriva | IS III ASIC | | resunations |
| | | | |

| Destination | Months* | Arrivals | Growth | Stay | PVPD |
|---------------|-----------|------------|--------|-------|---------|
| | Jan thru: | | % | days‡ | US\$-A |
| Australia | Dec | 5,644,337 | 2.0 | 30.0 | 150.60 |
| | Apr‡ | 1,934,400 | -0.1 | 30.0 | 150.60 |
| Bhutan | Dec | 21,094 | 21.6 | 8.0 | 230.19E |
| Cambodia | Mar‡ | 622,993 | 16.2 | 6.5 | 95.00 |
| China | Mar‡ | 32,601,544 | 7.0 | 6.5 | 100E |
| foreigners | Dec | 26,109,690 | 17.7 | 6.5 | 100E |
| | Mar‡ | 6,252,818 | 14.6 | 6.5 | 100E |
| Cook Islands | Dec | 96,477 | 4.8 | 10.5 | 115.84 |
| Fiji | Mar‡ | 131,576 | 19.3 | 8.7 | 124.58 |
| Guam | Mar‡ | 319,011 | -1.8 | 3.1 | 302.93 |
| Hawaii | Dec | 7,368,048 | -0.6 | 9.2 | 179.88 |
| | Apr‡ | 2,369,563 | 0.2 | 9.2 | 179.88 |
| Hong Kong | Dec | 28,169,293 | 11.6 | 3.5 | 178.00 |
| | Apr‡ | 4,039,070 | 8.1 | 3.5 | 178.00 |
| India | Dec | 4,927,429 | 11.2 | 27.0 | 46.62 |
| | Apr‡ | 2,025,026 | 15.3 | 16.0 | 92.68 |
| Indonesia | Apr‡ | 1,864,585 | 12.7 | 9.1 | 99.86 |
| Japan | Dec | 8,349,194 | 13.8 | 7.2 | 160.42 |
| | Mar‡ | 2,139,850 | 10.7 | 7.2 | 160.42 |
| Korea | Dec | 6,448,240 | 4.8 | 6.9 | 163 |
| | Mar‡ | 1,608,073 | 12.0 | 6.9 | 163 |
| Laos | Dec | 1,623,943 | 33.6 | 4.5 | 23.03 |
| Macau | Oct | 10,472,777 | 21.1 | 1.2 | 198.80 |
| Malaysia | Dec | 20,500,474 | 16.8 | 6.2 | 95.26 |
| | Mar‡ | 5,342,291 | 1.2 | 6.2 | 95.26 |
| Maldives | Apr‡ | 266,877 | 3.7 | 8.0 | 56.00 |
| Marianas | Apr‡ | 142,490 | 4.8 | 3.5 | 100.00E |
| Myanmar | Apr‡ | 80,507 | -28.6 | 7.0 | 70.00 |
| Nepal | Mar‡ | 96,137 | 16.0 | 9.1 | 14.09 |
| New Caledonia | Mar‡ | 25,971 | 3.8 | 19.1 | 87.09 |
| New Zealand | Dec | 2,465,680 | 1.8 | 20.4 | 115.33 |
| | Mar‡ | 784,834 | 4.2 | 20.4 | 115.33 |
| Pakistan | Dec | 839,117 | -6.6 | 25.0 | 68.06 |
| Palau | Mar‡ | 24,693 | 2.9 | E4 | NA |
| PNG | Dec | 102,364 | 31.7 | 17.3 | 28.24 |
| Philippines | Mar‡ | 858,244 | 8.5 | 11.9 | 83.61 |
| Singapore | Dec | 10,275,094 | 5.5 | 3.4 | 237.16 |
| 9 | Apr‡ | 3,427,466 | 5.1 | 3.4 | 237.16 |
| Sri Lanka | Apr‡ | 165,263 | -1.4 | 10.4 | 72.74 |
| Tahiti | Mar‡ | 44696 | -9.4 | 13.2 | 150.88 |
| Taiwan | Mar‡ | 954,638 | 8.3 | 6.9 | 180.52 |
| Thailand | Dec† | 13,828,790 | 19.6 | 8.1 | 111.44 |
| | DCCI | 13,020,730 | 1 5.0 | 0.1 | 111.44 |

| International | arrivals | | | | |
|---------------|------------|-----------|----------|--------|-----------------|
| Destination | Months* | Arrivals | Growth | Stay | PVPD |
| | Jan thru: | | % | days‡ | US\$-A |
| Tonga | Dec | 46,040 | 16.7 | 5.0 | 56.87 |
| Vanuatu | Mar‡ | 49,418 | 15.8 | 9.7 | 146.17 |
| Vietnam | Dec | 4,184,651 | 16.0 | 9.6 | 64.04 |
| | May‡ | 2,079,645 | 17.8 | 9.6 | 64.04 |
| Asia Pacific | latest-E | 50,397,35 | 3 9.3 | NA | NA |
| International | arrivals | | | | |
| City/region | Period | Number | Growth,% | Source | Comment |
| Bali | Jan-Apr 08 | 594,068 | 25.8 | PATA | direct arrivals |
| Sabah | Jan-Dec 07 | 987.660 | 31.5 | PATA | direct arrivals |

| Domestic arrivals | | | | | | | | | |
|-------------------|--------|-----------|----------|--------|-----------------|--|--|--|--|
| Destination | Period | Number, m | Growth,% | Source | Comment | | | | |
| Australia | 2006 | 208.0 | 4.0 | PATA | spend A\$55b | | | | |
| China | 2007 | 1600.0 | 14.8 | PATA | spend Y623b '06 | | | | |
| India | 2006 | 382.0 | -1.0 | PATA | (none) | | | | |

PATA

direct arrivals

Jan-Jul 07 1,317,270 18.3

Indonesia 2006 216.5 9.1 PATA spend \$87b **New Zealand** 2006 44.1 -3.9 PATA spend NZ\$7b Taiwan 2005 92.6 -15.3 PATA spend \$6b Notes: See Master Notes, page 6. *2007 unless stated otherwise. †2006. ‡2008.

Notes: See Master Notes, page 6. *2007 unless stated otherwise. †2006. ‡2008. E = Indicative selected totals only; approx Mar/Apr data; % growth has more validity than total; criteria varies. Source: national tourist offices, PATA.

Notes: See Master Notes, page 6. Latest figures; may not tally with period. PVPD-per visitor per day. *Figure for period as shown. ‡In nights for Australia, Bangladesh, Guam, Hong Kong, Korea, Macau, Maldives, Philippines, Sri Lanka, Switzerland, Taiwan and UK. A = Converted at current rates. Source: national tourist offices, PATA, WTO.

| 9 Running 12-month total visitor arrivals, x1000 | | | | | | | | | | |
|--|--------|------|--------|------|--------|------|---------|------|--|--|
| 12 mths | CN | +/- | HK | +/- | SG | +/- | TH | +/- | | |
| through | | % | | % | | % | | % | | |
| Dec 90 | 1,747 | 19.6 | 5,933 | 10.7 | 5,313 | 10.0 | 5,299 | 10.2 | | |
| Dec 00 | 10,160 | 20.5 | 13,059 | 16.5 | 7,686 | 10.5 | 9,579 | 10.7 | | |
| Dec 05 | 20,255 | 19.6 | 23,359 | 7.1 | 8,933 | 7.3 | 11,567 | -1.4 | | |
| Feb 08 | 26 739 | 18 5 | 28 588 | 9.8 | 10 385 | 5.7 | 14 584+ | 43+ | | |

Notes: See Master Notes, page 6. †Estimate by Travel Business Analyst. Source: NTOs, Travel Business Analyst.

| 10 Running 12-month total citizen departures, x1000 | | | | | | | | |
|---|--------|------|--------|------|--------|------|-------|------|
| 12 mths | CN† | +/- | JP | +/- | KR | +/- | TW | +/- |
| through | | % | | % | | % | | % |
| Dec 90 | 620 | 24.0 | 10,997 | 13.8 | 1,561 | 28.7 | 2,942 | 39.6 |
| Dec 00 | 10,473 | 13.4 | 17,812 | 8.9 | 5,508 | 27.0 | 7,329 | 11.7 |
| Dec 05 | 31,067 | 9.0 | 17,401 | 3.5 | 10,078 | 14.2 | 8,208 | 5.5 |
| Feb 08 | 41,932 | 17.6 | 17,240 | -1.9 | 13,516 | 15.3 | 8,999 | 3.5 |
| Notes: See Master Notes, page 6. †Estimates by Travel Business Analyst for 2008 | | | | | | | | |

11 Overseas travel by Asia Pacific residents Spend,US\$mn* Market Jan* thru: Departures Growth,% Source 5,462,300 11,700 Australia Dec 10.6 11,700 12.3 ΡΔΤΔ Mar‡ 1.242.800 24,300 China Dect 34,523,555 11.3 PATA Apr‡ 15,201,443 18.1 TBA-E NA Hong Kong 27,290,537 5.8 PATA NA Apr‡ Dect 5,785,756 15.4 NTO 14,000 India Dec_t 8,328,800 16.0 PATA 7,400 Japan-B 17,298,131 -1.3 NTO 26,900 Dec NTO Feb‡ 2.731.000 -2.0 26,900 Korea-B Dec 13,324,977 17.0 NTO 18,200 3,438,961 NTO 18,200 Mar‡ 3.9 Macau 462,820 -3.4 PATA Sep 1,980,215 New Zealand Dec 6.2 PATA 2.500 Mar‡ 353,905 4.8 PATA 2,500 Philippines Dect 2,745,191 29.1 PATA 632 Dect 5.533.357 7.2 NTO 7.744 Singapore-D Dec 6,024,130 8.9 **PATA** 10,400 Taiwan-B 3.4 NTO Dec 8,963,668 8.700 Feb‡ 1,439,534 2.5 NTO 8,700 Thailand 4,020,713 18.9 PATA 4.600 Dec Asia Pacific latest-E 8,393,975 2.9 various NA

Notes: See Master Notes, page 6. *2007 unless stated otherwise. †2006. ‡2008. A = Excludes travel to China and Macau. B = Citizens. D = Excludes departures by land. E = Indicative selected totals only; approx Mar/Apr data; % growth has more validity than total; criteria varies. Source: NTO-national tourist office, Ot-Other, PATA-Pacific Asia Travel Association.

Notes: *Quoted in US dollars for latest whole year; may not match period in other columns. Source: World Tourism Organization.

12 Stock market last-day airline and hotel closing prices

| Airline/ | Price, | local cu | rrency | Indices‡ | | | |
|-------------|--------|----------|--------|----------|--------|--------------|----------|
| Hotel | May | Growt | ht,% | TBA 10 | 0 inde | х* | |
| | 80 | stock | market | AL/HO | All | Region | May 2008 |
| Air China | 5.82 | 0.7 | -5.3 | 193 | 179 | Asia Pacific | 99 |
| Air NZ | 1.16 | -7.9 | 0.5 | 1 | 1 | | |
| All Nppn AW | 405 | -1.0 | 3.2 | 105 | 97 | | |
| Cathay P AW | 16.4 | 0.9 | -5.3 | 113 | 105 | | |
| China AL | 15.9 | -2.2 | -3.1 | 83 | 77 | Europe | 64 |
| Japan AL | 237 | -4.4 | 3.2 | 47 | 44 | | |
| Malysn AL | 3.54 | -11.5 | -0.6 | 111 | 103 | | |
| Qantas AW | 3.47 | 0.9 | 0.9 | 97 | 90 | | |
| Singpre AL | 15.9 | -0.5 | 0.6 | 93 | 86 | World | 76 |
| Thai AW | 23.4 | -14.9 | 0.0 | 86 | 80 | | |
| Mndrn-Orntl | 2.09 | -5.9 | 0.6 | na | na | | |
| Shangri-La | 26.3 | 21.8 | -5.3 | 256 | 237 | | |

Notes: See Master Notes, page 6. *100 base on Dec 00 prices except Dec 04 for CA. †Latest month over month earlier. ‡Base is last trading day in December 2006; 'World' comprises Asia Pacific (10 stocks), Europe(12), US (8). Source: various.

13 IATA travel agencies in Asia Pacific, 2006

| | a | | | I addition | // | |
|--------------|-----------|--------|---------|------------|---------|--------|
| Country | Locations | Growth | Net | Growth | Per | Growth |
| | | % | sales | % | agency | % |
| | | | US\$mn* | | US\$mn* | |
| Australia† | 1,856 | -1.0 | 7,503 | 8.5 | 4.04 | 9.6 |
| China | 4,356 | 3.9 | 11,410 | 35.9 | 2.62 | 30.8 |
| Hong Kong | 241 | 8.0 | 2,485 | 18.6 | 10.31 | 17.6 |
| India | 2,452 | 7.1 | 3,881 | 48.3 | 1.58 | 38.5 |
| Indonesia | 474 | -2.9 | 1,113 | 19.8 | 2.35 | 23.3 |
| Japan | 947 | 6.6 | 15,193 | 6.8 | 16.04 | 0.1 |
| Korea | 902 | 3.0 | 5,143 | 31.0 | 5.70 | 27.2 |
| Malaysia | 658 | 0.2 | 1,243 | -2.7 | 1.89 | -2.8 |
| New Zealandt | 583 | 13.6 | 1,413 | -5.7 | 2.42 | -17.0 |
| Philippines | 248 | -1.2 | 868 | 11.6 | 3.50 | 12.9 |
| Singapore | 221 | 10.5 | 2,098 | 16.9 | 9.49 | 5.8 |
| Taiwan | 404 | 3.1 | 1,945 | 6.1 | 4.81 | 2.9 |
| Thailand† | 415 | 4.0 | 1,229 | 16.3 | 2.96 | 11.8 |
| Asia Pacific | 13,757 | 3.7 | 55,523 | 17.3 | 4.04 | 13.0 |
| World | 66.071 | -1.8 | 206.967 | 11.0 | 3.13 | 13.1 |

Notes: IATA = International Air Transport Association. *Quoted in US\$. †Includes, in order as shown: Kiribati, Fiji, Cambodia. Source: IATA Billing & Settlement Plan, ‡Airlines Reporting Corporation.

14 International outbound sales of leading outbound travel agencies in Japan, US\$mn*

| Agency | Feb 08 | +/-†,% | Mar 08 | +/-†,% | YTD 08 | +/-†,% |
|--------------|--------|--------|--------|--------|--------|--------|
| JTB | 361 | 7.1 | 404 | -2.3 | 1065 | 5.0 |
| HIS | 249 | 8.2 | 258 | -3.2 | 704 | 2.0 |
| Hankyu | 173 | 7.5 | 186 | -10.2 | 515 | -0.1 |
| KNT | 97 | -12.2 | 149 | -5.9 | 345 | -7.7 |
| NTA | 111 | -7.3 | 109 | -20.4 | 323 | -12.7 |
| NEC | 74 | 2.0 | 128 | 8.0 | 277 | 1.7 |
| Jalpak | 75 | 2.4 | 75 | -2.0 | 226 | 1.1 |
| Travel Plaza | 42 | 11.0 | 49 | 11.2 | 123 | 7.4 |
| Nissin | 39 | 19.8 | 41 | 20.7 | 116 | 15.6 |
| Club Tourism | 33 | 7.8 | 36 | -9.0 | 101 | -0.9 |
| Top 50 | 1931 | 5.0 | 2162 | -4.2 | 5868 | 0.3 |
| | | | | | | |

Notes: JTB = (originally Japan Travel Bureau; all 14 companies; estimates starting Mar 08), HIS = (originally Hideo's International Services), KNT = Kinki Nippon Tourist, NEC = Nippon Express Company, NTA = Nippon Travel Agency. *Converted at US\$1 to ¥103. †Over same period, year earlier. Source: Travel Journal International.

15 Internet bookings/sales of selected companies/ markets

| Company | Item | Period | Number | Previous | Source | |
|---|----------------------|--------|------------|----------|---------|--|
| Expedia group | bookings,\$b | Q1 08 | 5.9 | 20% | company | |
| Expedia | bookings,\$b | Q1 08 | 4.6 | 17% | company | |
| Hotels.com | bookings,\$m | Q1 08 | 745 | 22% | company | |
| Indian Railways | 1 | | | | | |
| tickets | average daily online | Mar 08 | 2.4m/\$57m | NA | Brd Vsn | |
| Banyan Tree | online share | now | 7-8% | NA | company | |
| Wcities | most-searched | now | Macau | NA | company | |
| Marriott | online sales | 2007 | \$5.2b | 28% | company | |
| | online | | | | | |
| Leading Hotels | sales,roomnights | 2007 | 247k | 12% | company | |
| Notes: Con Master Notes maga C and Not Value All to are LISts Courses various | | | | | | |

Notes: See Master Notes, page 6, and Net Value. All \$s are US\$s. Source: various.

16 Economic indicators of major countries in Asia Pacific

| Country | Foreca growtl | | Actual G growth* | | GDP per person,US\$ | | Growth*,% |
|-----------|------------------|------|---------------------|--------|------------------------|------|-----------|
| | 2008 | 2009 | Period | 2007/8 | | | |
| Australia | 3.0 | 3.0 | Q1: | 3.6 | 35,990 | Q1: | 4.2 |
| China | 9.6 | 9.0 | Q1: | 10.6 | 2,010 | Apr: | 8.5 |
| Hong Kong | j 4.6 | 4.5 | Q1: | 6.8 | 28,460 | Apr: | 5.4 |
| India | 7.8 | 7.2 | Q4: | 8.4 | 820 | Mar: | 7.9 |
| Indonesia | 5.7 | 5.9 | Q1: | 6.3 | 1,420 | May: | 10.4 |
| Japan | 1.3 | 1.5 | Q4: | 2.0 | 38,410 | Mar: | 1.2 |
| Korea | 4.5 | 4.3 | Q1: | 5.8 | 17,690 | May: | 4.9 |
| Malaysia | 5.8 | 5.8 | Q4: | 7.3 | 5,490 | Mar: | 2.8 |
| Pakistan | 4.6 | 5.1 | '07: | 7.0 | 770 | Apr: | 17.2 |
| Singapore | 4.5 | 5.0 | Q1: | 7.2 | 29,320 | Mar: | 6.7 |
| Taiwan | 4.3 | 4.4 | Q1: | 6.1 | 15,660 | May: | 3.7 |
| Thailand | 4.3 | 4.3 | Q4: | 6.4 | 2,990 | Apr: | 3.9 |

Notes: See Master Notes, page 6. GDP = gross domestic product. *Over period year earlier. †Official and other estimates. Source: The Economist.

17 Economic indicators of major visitor-producing countries for Asia, 2006-07

| Country | GNP/ | Retail | Consumer | Wages/ |
|-----------|--------|----------|----------|----------|
| | GDP | sales | prices | earnings |
| Australia | 3.6 Q1 | 6.7 Q1 | 4.2 Q1 | 5.0 Q1 |
| Germany | 1.8 Q1 | -6.3 Mar | 2.1 Apr | -0.1 Feb |
| Japan | 1.0 Q1 | -1.4 Feb | -0.1 Mar | -0.4 Feb |
| UK | 2.5 Q1 | 4.2 Apr | 2.8 Apr | 4.4 Mar |
| US | 2.5 Q1 | 0.6 Mar | 2.8 Mar | 4.2 Mar |
| Euroland | 2.2 Q1 | -1.6 Mar | 1.9 Apr | 2.2 Q4 |

Notes: All figures are percentage changes, compared with one year earlier. Source: The Economist.

| ocation | Occupa | ncy,% | | | Average r | | | | | Revpar, | | | |
|--------------------|--------------|--------------|--------------|--------------|--------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|
| | 2008 | | 2007 | | local 2008 | US\$* 2008 | | 2007 | | US\$* 2008 | | 2007 | |
| | Mth | YTD | Mth | YTD | YTD | Mth | YTD | Mth | YTD | Mth | YTD | Mth | YTD |
| Auckland | 78.6 | 81.4 | 73.1 | 84.1 | 170.59 | 109.78 | 129.62 | 123.51 | 123.96 | 86.27 | 105.57 | 90.35 | 104.21 |
| Bali-all | 70.5 | 74.6 | 63.2 | 60.5 | 887305 | 96.19 | 97.00 | 92.41 | 85.02 | 67.78 | 72.37 | 58.37 | 51.45 |
| U-4 | 69.8 | 75.4 | 59.6 | 58.5 | 726060 | 77.27 | 79.37 | 73.15 | 71.1 | 53.96 | 59.81 | 43.57 | 41.6 |
| 5-star | 71.8 | 73.2 | 68.6 | 63.7 | 1233437 | 133.87 | 134.84 | 122.14 | 106.5 | 96.06 | 98.67 | 83.83 | 67.9 |
| Bangalore | 81.7 | 82.3 | 74.4 | 81.7 | 15566.10 | 380.86 | 377.89 | 314.0 | 330.4 | 311.31 | 311.12 | 233.6 | 269.8 |
| Bangkok-all | 69.0 | 76.3 | 64.8 | 74.0 | 4540.60 | 140.01 | 140.36 | 122.21 | 124.54 | 96.65 | 107.09 | 79.24 | 92.11 |
| U-4 | 72.9 | 78.8 | 67.2 | 74.0 | 3611.01 | 109.80 | 111.62 | 97.99 | 101.28 | 80.06 | 87.95 | 65.83 | 74.96 |
| 5-star | 68.4 | 75.6 | 62.6 | 72.6 | 6493.12 | 195.83 | 200.71 | 178.32 | 181.46 | 134.01 | 151.68 | 111.60 | 131.70 |
| Beijing-all | 80.4 | 67.3 | 80.7 | 68.5 | 1097.72 | 173.29 | 152.03 | 144.97 | 132.23 | 139.26 | 102.38 | 117.05 | 90.61 |
| U-4 | 78.0 | 65.9 | 81.2 | 69.5 | 1077.12 | 180.9 | 149.17 | 147.69 | 131.97 | 141.0 | 98.31 | 119.99 | 91.79 |
| | 47.2 | 55.5 | 51.2 | 63.4 | 8390.03 | 76.15 | 77.54 | 52.13 | 56.64 | 35.91 | 43.07 | 26.69 | 35.92 |
| Delhi Fiji | 77.6 50.3 | 81.5 59.6 | 79.6 50.9 | 83.3 43.4 | 12922.37 191.73 | 279.56 134.66 | 313.71 124.12 | 231.07 123.80 | 258.18 113.81 | 217.00 67.71 | 255.75 73.96 | 183.83 63.06 | 215.13 49.41 |
| | 72.5 | 79.8 | 30.9 82.3 | 45.4 85.0 | 191.73 | 194.68 | 244.04 | 168.65 | 219.67 | 141.09 | 73.96 194.67 | 138.75 | 186.81 |
| | 68.3 | 69.8 | 83.6 | 84.4 | 2847425 | 179.85 | 177.40 | 135.97 | 128.89 | 122.76 | 123.88 | 113.74 | 108.73 |
| lo Chi Minh City | | 68.9 | 77.3 | 81.8 | 2401250 | 158.27 | 149.60 | 103.45 | 101.06 | 104.01 | 103.12 | 80.00 | 82.69 |
| long Kong-all | 84.6 | 81.0 | 77.5 79.1 | 82.5 | 1597.34 | 239.10 | 205.02 | 216.74 | 189.51 | 202.28 | 166.16 | 171.49 | 156.44 |
| | 90.8 | 84.5 | 82.8 | 86.9 | 1107.90 | 165.41 | 142.20 | 157.91 | 137.24 | 150.24 | 120.18 | 130.73 | 119.22 |
| U-4 | 79.9 | 78.2 | 77.7 | 82.2 | 1530.06 | 249.88 | 196.39 | 227.44 | 188.80 | 199.72 | 153.61 | 176.72 | 155.28 |
| 5-star | 77.3 | 74.2 | 74.1 | 74.4 | 3052.67 | 426.32 | 391.82 | 371.12 | 348.06 | 329.62 | 290.75 | 274.90 | 259.09 |
| | 65.2 | 64.4 | 57.3 | 58.7 | 817104 | 91.82 | 89.33 | 82.64 | 79.67 | 59.85 | 57.56 | 47.34 | 46.77 |
| U-4 | 61.4 | 61.5 | 57.8 | 59.3 | 595308 | 64.83 | 65.08 | 63.56 | 60.73 | 39.79 | 40.03 | 36.75 | 35.98 |
| Cuala Lumpur-all | 62.1 | 65.9 | 71.6 | 71.0 | 365.00 | 113.77 | 111.92 | 109.23 | 95.84 | 70.67 | 73.74 | 78.22 | 68.06 |
| U-4 | 57.0 | 64.2 | 72.5 | 71.9 | 435.28 | 147.01 | 133.47 | 129.36 | 112.10 | 83.82 | 85.74 | 93.84 | 80.64 |
| /lacau-all | 70.8 | 70.8 | 75.4 | 72.9 | 1128.06 | 126.04 | 137.76 | 134.09 | 131.97 | 89.28 | 97.53 | 101.13 | 96.18 |
| U-4 | 77.8 | 76.9 | 81.6 | 78.5 | 848.41 | 98.37 | 103.61 | 88.80 | 86.60 | 76.50 | 79.70 | 72.42 | 67.97 |
| | 66.4 | 67.0 | 71.8 | 69.8 | 1329.25 | 146.71 | 162.33 | 164.62 | 159.96 | 97.44 | 108.69 | 118.15 | 111.66 |
| | 85.1 | 88.3 | 81.9 | 87.8 | 10015.96 | 591.91 | 773.20 | 663.56 | 661.67 | 503.67 | 683.12 | 543.25 | 581.04 |
| Manila-all | 76.3 | 78.1 | 71.1 | 78.7 | 5174.85 | 132.60 | 120.14 | 104.73 | 97.38 | 101.15 | 93.83 | 74.41 | 76.68 |
| U-4 | 75.3 | 76.8 | 73.9 | 81.6 | 5665.64 | 143.74 | 131.53 | 112.66 | 106.19 | 108.22 | 100.97 | 83.24 | 86.61 |
| Melbourne-all | 84.5 | 79.6 | 80.5 | 85.4 | 237.35 | 206.50 | 209.75 | 156.49 | 167.53 | 174.57 | 167.05 | 125.98 | 143.09 |
| | 85.5 83.1 | 77.5 82.9 | 81.7 74.3 | 86.5 | 238.38 267.71 | 210.07 | 210.66 | 156.09 | 165.73 197.81 | 179.65 | 163.16 | 127.54 165.24 | 143.44 197.81 |
| 5-star Vlumbai | 74.4 | 82.9 76.4 | 74.3 76.3 | 81.1 83.0 | 13989.47 | 283.07 317.27 | 236.58 339.61 | 222.28 266.37 | 265.19 | 235.22 235.93 | 236.58 259.41 | 203.22 | 220.03 |
| Pattaya | 63.6 | 70.4 79.6 | 70.3 59.2 | 78.4 | 2837.64 | 81.78 | 339.01 87.72 | 84.74 | 85.79 | 52.04 | 69.85 | 50.14 | 67.22 |
| Penang | 48.2 | 55.6 | 48.4 | 53.9 | 325.02 | 90.29 | 99.66 | 86.93 | 80.46 | 43.48 | 55.37 | 42.09 | 43.36 |
| - | 80.8 | 86.6 | 81.1 | 86.0 | 4997.31 | 112.62 | 154.48 | 108.41 | 137.78 | 91.01 | 133.70 | 87.98 | 118.53 |
| U-4 | 60.4 | 80.1 | 73.5 | 81.7 | 6584.21 | 148.01 | 203.53 | 159.11 | 187.33 | 89.33 | 163.11 | 116.99 | 152.96 |
| | 71.3 | 67.9 | 69.0 | 64.0 | 193743 | 200.05 | 200.15 | 194.62 | 190.11 | 142.73 | 135.98 | 134.38 | 121.61 |
| U-4 | 73.8 | 73.7 | 77.9 | 71.5 | 154384 | 158.01 | 159.49 | 139.41 | 136.5 | 116.58 | 117.48 | 108.63 | 97.6 |
| 5-star | 74.3 | 64.3 | 61.5 | 57.6 | 98450 | 93.52 | 101.70 | 253.85 | 246.6 | 69.48 | 65.38 | 156.19 | 141.9 |
| Shanghai-all | 68.3 | 60.6 | 74.7 | 65.6 | 1124.40 | 169.79 | 155.72 | 164.24 | 147.96 | 115.90 | 94.35 | 122.63 | 97.05 |
| U-4 | 70.8 | 63.9 | 76.5 | 68.3 | 986.26 | 147.83 | 136.59 | 156.42 | 139.57 | 104.69 | 87.24 | 119.62 | 95.29 |
| | 63.5 | 51.9 | 70.7 | 61.8 | 1941.83 | 290.86 | 268.93 | 299.99 | 272.76 | 184.72 | 139.67 | 212.12 | 168.55 |
| | 71.1 | 65.2 | 68.1 | 62.6 | 818.69 | 126.07 | 113.38 | 111.00 | 105.61 | 89.62 | 73.91 | 75.62 | 66.10 |
| J . | 82.4 | 79.4 | 80.1 | 82.5 | 319.08 | 233.55 | 225.09 | 166.50 | 165.81 | 192.53 | 178.83 | 133.38 | 136.87 |
| | 85.7 | 77.9 | 79.6 | 81.7 | 300.84 | 198.30 | 212.22 | 153.55 | 151.90 | 169.90 | 165.28 | 122.24 | 124.11 |
| | 77.9 | 76.2 | 75.3 | 79.3 | 403.59 | 295.96 | 284.71 | 214.45 | 213.32 | 230.65 | 216.90 | 161.50 | 169.10 |
| | 82.1 | 84.2 | 79.3 | 84.8 | 255.07 | 216.6 | 225.40 | 179.72 | 187.92 | 177.9 | 189.70 | 142.54 | 159.28 |
| | 83.0 | 86.3 | 84.1 76.0 | 87.7 | 203.03 | 171.04 | 179.42 | 147.38 | 152.28 | 141.92 | 154.88 | 123.91 | 133.60 |
| | 82.0 79.7 | 82.8 82.2 | 76.0 75.9 | 82.4 83.8 | 277.63 341.61 | 246.76 290.2 | 245.34 301.88 | 193.81 246.48 | 201.88 258.78 | 202.34 231.1 | 203.17 248.01 | 147.30 187.02 | 166.3 216.9 |
| | 79.7 69.7 | 82.2 69.4 | 75.9 76.6 | 83.8 72.1 | 341.61 4754.72 | 290.2 162.45 | 301.88 152.61 | 246.48 151.93 | 258.78 149.22 | 231.1 113.30 | 248.01 105.96 | 187.02 | 107.5 |
| • | 77.4 | 69.4 75.2 | 76.6 80.5 | 72.1 78.2 | 23347 | 226.94 | 218.21 | 203.87 | 204.23 | 175.67 | 164.16 | 164.06 | 159.7 |
| • | 77.4 78.9 | 75.2 77.5 | 80.4 | 78.3 | 14792 | 198.33 | 138.25 | 174.32 | 175.31 | 156.45 | 107.19 | 140.10 | 137.2 |
| | 67.4 | 74.6 | 81.0 | 76.3 77.7 | 24609 | 453.05 | 230.01 | 370.67 | 370.18 | 305.51 | 171.67 | 300.43 | 287.52 |
| Asia Pacific-total | 70.8 | 72.4 | 71.7 | 73.7 | na | 162.58 | 164.87 | 141.50 | 141.70 | 118.75 | 122.18 | 104.52 | 107.4 |
| | | | | | | | | | | | | | |

Notes: See Master Notes, page 6. Asia Pacific total excludes Maldives. Totals may be adjusted later as final figures are filed. Not all categories are shown every month; all categories available at low additional cost. L = lower 4-star, Revpar = revenue per available room, U = upper 4-star. *At exchange rate for relevant month, YTD at same month; exchange rate can be calculated by taking the ARR YTD in local currency and US\$. †4-star unless marked. ‡Unrepresentative sample for this month's figures; guide only. Source: Asia Pacific - Travel Business Analyst Asia Pacific; Europe - Travel Business Analyst Europe; US - Smith Travel Research.



Airline crisis

In October 2007, IATA (International Air Transport Association) increased its profit projection for 2008 to US\$5.6bn for its members. We said that was "false confidence".

Now the association says the "fuel crisis" will result in airline losses of US\$2.3bn this year if the average oil price is US\$107/barrel, and US\$6.1bn if oil is US\$135 for the rest of the year. The most-recent profit forecast, made in March, was on the basis of US\$86.

For every US\$1 that the price of fuel increases, IATA airline costs go up US\$1.6bn. The industry's fuel bill is expected to be US\$176bn (based on oil at US\$107) accounting for 34% of operating costs. In 2006 it was US\$136bn (29% of costs); in 2002, US\$40bn (13%).

IATA's CEO, Giovanni Bisignani, says "the situation is grim." (His speech is reported more comprehensively in People-in-Travel this month.)

He says:

- "Governments must stop crazy taxation, change the rules of the game and fix the infrastructure...brands not flags must define our business.
- "It's time to tear-up the 3500 bilateral agreements and replace them with a clean sheet of paper without any reference to commercial regulation. Airlines would be free to innovate, compete, grow, become financially healthy or even disappear.
- "Governments also have an important role: to ensure a level playing field and regulate safety, security and environmental performance."
- "Labour must understand that jobs disappear if costs don't come down.
- To partners (airports etc), "the message is simple. We are in this together. Don't bite the hand that feeds you."

Airline cutbacks

American, Qantas, and United are the first to announce fleet, and therefore frequency, cutbacks. We expect more major airlines, if not most, will announce similar cutbacks in the coming weeks.

The outcome will be fuller flights and probably higher fares - which will either slow traffic growth or possibly turn to a decline. Either would be bad for the whole industry, not just airlines.

Of those three airlines:

• American. Retiring 40-45 aircraft

(mostly MD80s and some A300s) plus 35-40 regional jets. To reduce domestic capacity by 11-12%, and total capacity by 7-8%. International routes dropped include Chicago—Buenos Aires and New York-London Stansted.

- Qantas. Grounding two B767 and an A320, cancelling the delivery of one A321, retiring one B737, and bringing forward retirement of four B747s.
- United. Grounding six B747s and all its 94 B737s 80 by end-2008. Cutting domestic capacity 17-18% and international 4-5% by end-2009. Firing 1400-1600 staff this year.

(The airline is also stopping its low-fare-airline subsidiary, Ted. This looks a questionable decision - more passengers seem likely to move to LFAs as fares on traditional airlines increase, although Ted has not been an efficient LFA.)

Airline safety

IATA (International Air Transport Association) reports that there were more aircraft accidents in 2007, but fewer deaths. The numbers:

- Global hull-loss-rate of western-built jet aircraft of 0.75 for every 1mn flights (0.65 in 2006). Rate 10 years ago was 1.34.
- Deaths down 19% to 692 (855), although seat sales increased 6% to 2.2bn.
- 100 accidents, 57 jet, 43 turboprop (77; 46, 31).
- Regional rates. Russia and the CIS had zero accidents in 2007. North America 0.09; Europe 0.29; Asia Pacific 2.76 (due mainly to a number of accidents in Indonesia).
- Almost half (48%) the accidents took place during landing; many might have been prevented by a go-around to attempt another landing. This indicates, in reality, pilot error. 20% of accidents related to ground damage. Near 50% of accidents were linked to a technical issue maintenance events contributed to almost 20%.

Briefs

• Canada's Cirque du Soleil has become as much an events company as a circus. And international; it operates five permanent sites and is due to open this autumn in Macau and Tokyo Disneyland.

However, permanent sites are primarily circus; it formed special events as a division in 2005. Lowest fee for a special event is around US\$25,000.

• Bangkok-based **Minor** International, which owns some Four Seasons and Marriott hotels, and its own Anantara Resorts, has invested US\$12mn in **Elewana**.

Elewana has just three safari lodges (a 4th is due this summer), all in homebase Tanzania. It plans seaside resorts, which is probably something that also attracted Minor. However, most important is expansion into destinations other than Tanzania.

- US-based Carlson Hotels whose brands comprise Country Inns, Park Inn, Park Plaza, Radisson, and Regent - expects to sign 90 franchise agreements this year. It currently has 980, so this would represent 9% of its portfolio.
- Ticketless. Airline paper tickets have been replaced 100% by etickets. Chronology:
- -1930. The first standard hand-written ticket for multiple trips introduced.
- -1972. Automation resulted in the IATA neutral paper ticket.
- -1983. Further automation with a magnetic stripe on the ticket back, allowing ticket information to be stored electronically.
 - -1994. First eticket issued.
- -2005. Peak, 285mn neutral IATA tickets printed.
- The Air Transport Association of America which represents leading US airlines and the Airports Council International forecast 3mn fewer air travellers this summer, a 1.3% fall to 211.5mn.

But the US Travel Industry Association says 59% of US residents who plan a trip with their vehicle this summer will not change their travel plans even with additional increases in fuel prices. But the 41% who would change their plans, would:

-drive a shorter distance (38%).

-take fewer trips and/or cancel a trip

-spend less on souvenirs and shopping (30%).

-spend less on meals/restaurants and/or on entertainment (27%).

-spend less on hotels (23%).

-spend fewer nights away from home (21%).

-select another vacation destination (20%).

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