# TRAVEL BUSINESS ANALYST

# Markets • Marketing • Strategy

#### ASIA PACIFIC ● FEBRUARY 2013

#### **Market Monitor**

Percentage change unless noted otherwise. Latest months listed first. Sources not shown are usually relevant principals. E=estimate, P=provisional, TBA=Travel Business Analyst.

- TBA Travel Industry Index, World: <u>2012</u>: Nov 6E; Oct 5E; Sep 5P; Aug 6.7; Jul 4.9; Jun 6.4; May 5.9; Apr 6.4; Mar 7.1; Feb +7.1; Jan +6.2. <u>2011</u>: Dec +5.6. *TBA*.
- TBA Travel Industry Index, Asia Pacific: <u>2012</u>: Nov 8E; Oct 7E; Sep 7P; Aug 8.0; Jul 6.0; Jun 8.9; May 6.9; Apr 8.5; Mar 11.7; Feb +8.3; Jan +7.7. <u>2011</u>: Dec +6.5. *TBA*.
- TBA Travel Industry Index, US: <u>2012</u>: Nov 3E; Oct 3E; Sep 2P; Aug 4.8; Jul 3.0; Jun 4.4; May 4.5; Apr 3.4; Mar 6.0; Feb +5.4; Jan +4.6. 2011: Dec +3.4. *TBA*.
- World airport passengers; ttl, intl: <u>2012</u>: Sep +2.6 +4.7; Aug +4.6 +6.0; Jul +2.4 +3.1; Jun +4.6 +6.8. *ACI*.
- World air traffic, RPKs: <u>2012</u>: Nov +4.6; Oct +3.2; Sep +4.9; Aug +5.3; Jul +3.5. *IATA*.
- World hotel occupancy, pts: <u>2012</u>: Oct +0.4; Sep -1.0; Aug +1.0; Jul -1.8; Jun +1.4. *TBA*.
- World travel stocks index, on 100: <u>2012</u>: Dec 90; Nov 86; Oct 87; Sep 85; Aug 84. *TBA*.
- World visitor arrivals: 2012: Aug +4.1; Jul +1.4; Jun +2.7; May +5.1; Apr +3.9; Mar +6.6. WTO.
- AsPac airlines seat sales: <u>2012</u>: Nov +4.4; Oct +2.3; Sep +2.9.
- AsPac airport passengers; ttl, intl: 2012: Sep +4.9 +6.5; Aug +6.8 +9.3; Jul +5.0 +6.3; Jun +7.3 +10.7; May +7.1 +10.3; Apr +10.3 +14.9. ACI.
- AsPac air traffic, RPKs: <u>2012</u>: Nov +6.0; Oct +1.4; Sep +1.7; Aug +2.9; Jul +0.9. /ATA.
- AsPac hotel occupancy, pts: <u>2012</u>: Oct +2.8; Sep -1.5; Aug +0.6; Jul +1.4. *TBA*.
- AsPac hotel rooms planned: <u>2012</u>: Dec 8.2; Nov +8.1; Oct +14.3. Smith.
- AsPac travel stocks index, on 100: <u>2012</u>: Dec 91; Nov 86; Oct 86; Sep 86; Aug 86. TBA.
- AsPac visitor arrivals: 2012: Aug +6.4; Jul +4.0; Jun +7.6; May +6.7; Apr +8.4; Mar +10.8. WTO.
- Air France-KLM seat sales, Asia: 2012: Nov +3.2; Oct -2.8; Sep -0.2.
- Australia resident departures: <u>2012</u>: Oct +2.1; Sep +6.8; Aug +2.8; Jul +0.7. *PATA*.
- Australia visitor arrivals: <u>2012</u>: Oct +3.2; Sep +9.4; Aug +6.2; Jul -1.1; Jun +7.9. *DMO*.
- Bali visitor arrivals: <u>2012</u>: Sep -3.2; Aug +1.3; Jul -6.9; Jun -0.8; May +5.6. *PATA*.
- Bangkok airport visitor arrivals: <u>2012</u>: Nov +95.6; Oct +28.8; Sep +8.2. PATA.
- British Airways seat sales, AsPac: <u>2012</u>: Nov +2.7; Oct +1.5; Sep +0.0
- Cathay Pacific seat sales: <u>2012</u>: Dec +2.5; Nov +3.8; Oct +1.0; Sep -0.4

ILTM

#### **Hotel News Update**

Some updates t on hotel companies from the ILTM trade show in Cannes in December:

• Banyan Tree.

-Currently has 30 hotels; plans for 60 within three years. Focus on China - to-day seven, and due to open 14 in next two years.

-In addition to the core BT and Agsana brands, plans a third from mid-2013, which would be mid-range resorts.

-In Vietnam trying to develop a resort complex around its Danang resort as for its first hotel – based on Phuket's Laguna resort complex.

-Only 20% of business at its existing resorts in China is from China. It says this will grow as it expands - but gives no figure.

-Has 'People, Planet, Profit' credo. Also, each hotel must develop one new initiative each year, and each resort must 'adopt' and sponsor three children.

Kempinski.

-K (Kempinski) has some unusual (some misguided) strategies:

-most notable is capping growth. Although we believe it will eventually drop this idea, currently it says that after it reaches a certain size (the number is not clear) it will not open more than one hotel a year.

-in China it has signed for its 17th hotel but says it will cap the number at 20.

-it plans to create a hotel brand for China - Nuo, at the same 4/5-star level as Kempinski. The company cannot clearly answer Why? Nuos are primarily for Chinese customers, but does that mean Chinese customers will not be properly served in Kempinski hotels, or the same for non-Chinese customers in Nuo hotels? We think K will eventually revisit this move — by making Nuos mid-market, for instance.

Meanwhile, K plans to open Nuos with its partner Beijing Tourism Board in Beijing in 2014, Shanghai in 2015, then Hong Kong. Then others – including some international destinations to where Chinese are trav-

contd on p5 contd on p3

### **MARKET OUTLOOK**

#### Headlines

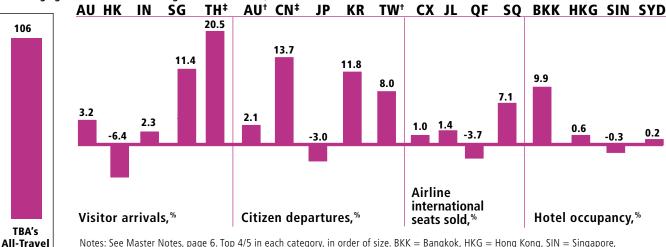
#### Commentary on tables

- **Barometer**. Our overall travel index at 6% above same month in 2011. In Arrivals, *Hong Kong* falls; in Outbound, *China* up 14% (our estimates; low for this market); with Airlines, *Qantas* down as it continues to move growth to its Jetstar subsidiary; with Hotels, *Singapore* and *Sydney* flatline.
- Inbound trends. Forecast for next 12-month period. No cange for *China* and *Singapore*. *Hong Kong* falls a little, *Thailand* adds 2mn.
- **Outbound trends**. Forecast for next 12-month period *China* (our estimates) adds 1mn, getting close to 95mn, *Japan* loses 1mn. Only slight changes for *Korea* and *Taiwan*.
- Forecasts. Business travel spend, from GBTA; others.

#### **Barometer**

Index-A

Percentage growth in latest matching month\* available; October 2012



Notes: See Master Notes, page 6. Top 4/5 in each category, in order of size. BKK = Bangkok, HKG = Hong Kong, SIN = Singapore, SYD = Sydney. \*Compared with same month, previous year. †Residents. ‡Estimate by Travel Business Analyst. A = Base 100 at same month last year. Source: see relevant tables on following pages.

#### 

Notes: \*Statistical base on past performance; aggregates for latest 3 and 6 months, and full calendar year. Source: NTOs, Travel Business Analyst.

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Source																				Number,x1000
China‡	Ť	ŧ	ŧ	İ	ŧ	ŧ	ŧ	ŧ	İ	İ	ŧ	ŧ	İ	ŧ	İ	1	İ	ŧ	ŧ	94,504
Japan	ŧ	ŧ	ŧ	ŧ	ŧ	ŧ	ŧ	ŧ	ŧ											19,725
Korea	ŧ	ŧ	ŧ	İ	İ	ŧ														14,639
Taiwan	ŧ	Ť	ŧ	ŧ																10,647

Notes: \*Statistical base on past performance; aggregates for latest 3 and 6 months, and full calendar year. †By residence. ‡Estimate. Source: NTOs, Travel Business Analyst.

tem	Date†	Forecast	Source
Biz tvl spend,'15	Oct	\$1.4t +8%	GBTA
<b>'14</b>	Oct	\$1.3t +8%	GBTA
′13	Oct	\$1.2t +8%	GBTA
Don Mueang airport pax,'13	Oct	13-14m	AOT
Norld visitors,'13	Oct	+2-4%	WTO
VII (of MICE) visitors Thailand,'13/5	0ct	415/457/503k	TCEB
Air traffic (RPKs) ,'13	Oct	6.4%	ICA0
′12	Oct	5.4%	ICA0
Airline % share of world market,'30	Sep	AP32/E24/US20	AAPA
Norld visitors,'13	Sep	+2-3%	WTO
Thailand visitors,'12	Sep	26m;+5%	DMO
Malaysia visitors,'13	Sep	21m;+7%	BMI/R&I
Asia medical tourists,'15	Sep	10m;+100%/'11	R&M
Thailand medical tourist spend,'15	Sep	\$4m;+100%/'11	R&M
long Kong visitors/spend,'12-16	Sep	+41%/47%	R&M
ndia visitors,'12	Sep	7m;+8%	BMI
ndonesia intl/dom visitors,'12-16	Sep	+5%/3%	R&M
lapan visitors,'16	Sep	11m	R&M
Philippines visitors,'12-16	Sep	5.5%	R&M
AsPac online bookings,'12	Sep	\$79b,+18%	PCW
AsPac online bookings,'13	Sep	\$91b,+15%	PCW
AsPac online share,'12	Sep	24%,+1pt	PCW
AsPac online share,'13	Sep	25%,+1pt	PCW
apan online share, of AsPac, '11/13	Sep	41%/37%	PCW
	_	100/ /100/	DCM
Aust&NZ online share, of AsPac, '11/13	Sep	18%/16%	PCW

Notes: All \$s are US\$s. †When forecast made. Source: \*Management statements or documentation from relevant authority.

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contd from p1

elling, although K appears to be poorly informed about that market matter.

(Nuo's expansion is not included in expansion numbers for K – or in K's cap.)

#### • Mandarin Oriental.

-The decision by Four Seasons to launch a loyalty program will likely influence MO to change its no-loyalty-program policy. Before this, however, it had already gone some way in offering some special treatment - with club floors, for instance.

-Has 17 hotels, all to be managed, under development. Key locations (our selection) – Beijing, Guangzhou (opened last month), Hainan, Moscow, Shanghai (due this year).

-Has been operating its Paris hotel under a lease, but is now buying the lease.

#### • Orient Express.

-OE's non-hotel activity includes adding a cruiser in Myanmar (due this July).

-OE says no changes are planned following the late-2012 attempt by Taj Hotels to buy a controlling share of the company.

#### • Peninsula.

-In Hong Kong, 1st phase of a room renovation due to be finished this April. Will include some new in-room technology.

#### • Regent.

-Still trying to regain its lost status as a credible upmarket hotel operator after being mishandled by earlier owners Four Seasons and then Carlson.

-Still only six hotels. Building four, adding that it will have 10 in Europe in the next five years.

-Already mixing the message by launching 'Regent Place' as another brand, but just for China. RPs will be what it calls the original Regent style, but in secondary business cities, amid shopping centres, and with many restaurants.

-In its Taipei home base it plans a new-style Regent, at which time the existing one would become an RP. -Says it will focus on Asia, North America, and Europe – although that is a widespread hitlist, not a focus. In Europe, it has signed an agreement (less than a year after an earlier agreement ended) for Rezidor, a hotel group partly owned by Carlson, one of Regent's previous owners. Rezidor is contracted to find hotels, primarily in Europe, and manage them for Regent.

#### • Six Senses.

-Under a new owner - Pegasus (the fund manager not the reservations group) - some announcements on new projects and a new CEO are due this month. This is Pegasus's first activity in hospitality, and it shows.

-Some SSR (Six Senses) strategies look unusual:

-it is adding children clubs in some resorts. It notes that it has never discouraged families with children - but that is not the same as creating facilities to attract more of this market segment. There must be a risk that more families will not be an attraction for SSR's core customers - couples - and may even discourage some.

-an awkward fit is SSR's Evason brand; SSR notes these resorts are more for families, and with lower prices. We believe SSR will have difficulty in developing both brands – and/or making clear distinctions on what each brand stands for – and will either try to dispose of Evason, or let it fade away.

-it has appointed an executive chairman, but despite that title, his responsibility is development.

tA different report on this event is included in the Europe edition of Travel Business Analyst.

#### Market/marketing

#### Bites

(Some quotes may be paraphrased.)

• **Abacus**. "Opening up airline booking systems in China from last October turned

out to be opening 'Chinese style'. There were a lot of conditions, and a lot of paper work. In practical purposes it is still closed."

- Australia, as it loses some of its traditional, particularly longhaul, markets, is targetting the high-end market with its National Landscapes program. However, NL is not new; it has designated 15 since 2005. Surprisingly, one of the destination's most-depicted attractions, the Sydney harbour bridge, became the 16th only in 2012.
- CWT Asia: "We have seen 30% fall in travel to Europe."
- "10% of the world population has a **disability**, not necessarily physical. The industry is not aware of this market." WIT conference.
- **GBTA**: "China's business travel spend overtook Japan's in 2011 and we forecast that by 2015, possibly by 2014, it will become overtake the US to become the largest."
- Hong Kong's new 8400passenger cruise terminal is due this year.
- The so-called **Iskandar** Malaysia economic region in Johore Bahru, Malaysia, next to Singapore, wants improved access. (IM is also due to have tourist attractions; Legoland has already opened.) Viz:

-IM is talking to Malaysia Airports, because the local JB airport has only one international flight. But this is the classic dilemma - even if MA lowers fees, airlines will not fly in until there are enough passengers, and there will not be enough passengers until flights increase.

-IM is also trying to get 2-track railway line from Kuala Lumpur, and a rapid transit system into neighbouring Singapore.

• Jinjiang Hotels: "We have seen a 10% increase in domestic travel."

• Kop - a small Singaporebased investor in travel,

### MARKET INTELLIGENCE

mainly hotels - while looking for new destinations, also sees cruise as a sunrise industry, and so it has added yachts to its portfolio.

- PATA is negotiating with the Philippines DMO about compiling a master plan for its visitor business.
- PhoCusWright says travel gross bookings in AsPac in 2012 totalled US\$331bn, which it says is the world's largest overtaking a falling Europe.
- The **Ritz-Carlton** in Hong Kong, despite being considered a business-traveller hotel, is busier at weekends. But this is probably because it has a high share of business from China the hotel's single largest market, with a 40% share, then North America. Even with high room rates, revenue is split 50/50 rooms/F&B.
- Indonesia's **Tauzia** is adding yet another brand, Yello; it already has Pop, Harris, Hello. First Yellos planned for Bali (2), Jakarta, Surabaya.

Having been created in 2002, T is now planning international expansion for Harris, and has signed for one in Kuala Lumpur.

- France-based **Vinci** Airports plans to invest US\$200mn in Siem Reap airport, Cambodia, which it manages.
- WTO (World Tourism Organization) says AsPac will have 32% of worldwide arrivals in 2030; it was 10% in 1980.
- WTTC (World Travel & Tourism Council):

-expects Asia's travel business (not just inbound, but all sectors) to have grown 6% in 2012, 4-times faster than Europe. Travel is 11% of GDP in Southeast Asia.

-says its home-base UK is the worst country for the travel business. It notes high hotel taxes, high airport taxes, full airports, hard-to-get visas.

-WTTC's head says he has "seen 40 heads of state

in past 18 months". WTTC counts this in the way many organisations count revenue; we think 40 represents an impressive 60% increase over the previous period.

-says Japan will count 18mn visitors in 2018. We estimate in 2012 there were 11.1mn, up 14%; Japan would need 8.3% average annual growth to reach 18mn. That looks hard; 2012 growth was boosted by recovery from the tsunami/nuclear-affected 28% drop in 2011.

#### Briefs

• The 'International' airline of Jetstar was the star performer among the Pacific's main airlines in 2012. It sold 15% more seats, see table, compared with a 1% fall for the international division of its owner, Qantas.

# Seats sold on selected airlines, 2012

Airline	No,mn	Growth,%
Air New Zealand	13.1	0.5
Jetstar International	5.0	15.4
Virgin Australia	2.6	3.6
Qantas	5.9	-1.4

Notes: Calendar year, despite different counting periods for airlines. All are calculations by TBA from latest-available data. International route totals, excluding domestic routes, except ANZ, which includes domestic. Source: airlines, Travel Business Analyst.

However, there is a link between these results. As Qantas cuts back on some international services, its lower-cost subsidiary JI grows.

• ITB Asia on the region's outbound travel:

-Counted 130mn travellers in 2012; forecasts 6% growth for this year. Puts Japan as the largest, with 18.7mn, China 18.3mn (ITBA does not count travel into Hong Kong and Macau), Korea 12.1mn.

-76% is for travel within AsPac, 14% Europe, 9% Americas.

-32% said crisis would afmore domestic fect their travel in 2013; a AAGR of 13.1%.

year ago it was 36%.

-29% said would travel as much in 2013 or more.

-69% are travelling on holiday, 24% business. Singapore has the highest leisure share, India the highest business share.

-71% are long trips, of at least four nights. Average spend is US\$1905, resulting in an average US\$300 per night per person. Male 58%. 53% are 30-44 years; 25% 15-29; average age 36.9 years.

IATA forecast

#### Air travel

IATA (International Air Transport Association) has issued a 5-year forecast to 2016. Excerpts:

• Global.

-3.6bn seats expected to be sold in 2016 – a strong AAGR (average annual growth rate) of 5.2% over 2011. -Of the additional, only 40% are expected to be on international routes – up 331mn to 1.45bn in 2016 following 5.3% AAGR.

-Asia Pacific 380mn additional seats following 6.7% AAGR over 2011-16. Traffic within the Asia Pacific region is expected to represent 33% of global passengers in 2016, up from 29% in 2011. This makes the region the largest regional market for air transport (ahead of North America and Europe, which each take 21%).

-China alone is expected to account for 23% of the new traffic - 193mn (only 34mn international, 159mn domestic, up 10.1%).

• Domestic.

-By 2016 the five largest markets for domestic passengers will be the US (710mn), China (415mn), Brazil (119mn), India (107mn), Japan (93mn).

-Of the additional, domestic routes are expected to count for most - 494mn, from 1.72bn to 2.21bn at an AAGR of 5.2%.

-India will sell 49.3mn more domestic seats, an AAGR of 13.1%.

- China citizen departures, estimates: 2012: Oct +13.7; Sep +21.0; Aug +20.4; Jul +15.4.
- China foreign visitor arrivals: 2012: Sep -4.4; Aug -1.4; Jul -4.0; Jun -0.3; May +2.9; Apr +3.5. PATA.
- China Southern seat sales: <u>2012</u>: Nov +6.1; Oct +4.0; Sep +8.1; Aug +9.1; Jul +7.2.
- Dubai airport passengers: 2012: Oct +14; Sep +13; Aug +21. ACI.
- Eva Air seat sales: 2012: Dec +11.9; Nov +8.8; Oct +8.6.
- Fiji visitor arrivals: 2012: Mar +7.6; Feb -0.7; Jan +3.4. 2011: Dec +8.0. PATA
- Hawaii visitor arrivals: 2012: Oct +7.8; Sep +5.5; Aug +11.0; Jul +7.9; Jun +11.5; May +12.1. PATA.
- Hong Kong airport passengers: 2012: Nov +5.5; Oct +1.9; Sep +1.3; Aug +3.9.
- Hong Kong visitor arrivals: 2012: Dec +15.1; Nov +18.7; Oct +11.9; Sep +18.8. DMO.
- India visitor arrivals: 2012: Nov +8.4; Oct +2.3; Sep +3.2; Aug +2.6; Jul +2.2; Jun +4.8. PATA.
- Indonesia visitor arrivals: 2012: Oct +4.9; Sep +5.2; Aug +2.1; Jul -5.9. PATA
- Japan Airlines intl seat sales, total/ transPacific/Southeast Asia: 2012: Dec +4.2 +9.4 +13.8; Nov +8.1 +13.3 +32.0; Oct +1.4 +7.4 + 18.3.
- Japan citizen departures: 2012: Nov -3.9; Oct -3.0; Sep -0.9; Aug +9.9; Jul +9.1. PATA.
- Japan travel agencies, outbound sales: 2012: Jun +19.4; May +28.1; Apr NA. Mile Post Japan.
- Japan visitor arrivals: 2012: Nov +17.6; Oct +14.7; Sep +22.1; Aug +41.6. PATA.
- Jet Airways seat sales: 2012: Nov -11.5; Oct
- -10.8; Sep -9.4.
- Jetstar Intl seat sales: 2012: Nov +17.1; Oct +12.2; Sep +12.7; Aug +10.3.
- Korea resident departures: <u>2012</u>: Nov
- +14.7; Oct +11.8; Sep +4.6; Aug +7.0; Jul +5.1. PATA.
- Korea visitor arrivals: 2012: Nov -3.2; Oct
- +3.8; Sep +8.8; Aug +12.9; Jul +14.4. PATA.
- Kuala Lumpur airport passengers: <u>2012</u>: Oct +7.6; Sep -3.5; Aug +9.8; Jul -1.9.
- Lufthansa seat sales (AsPac): 2012: Dec
- -13.0; Nov -6.6; Oct -5.1.
- Macau visitor arrivals: 2012: Dec -2.0; Nov -1.8; Oct -1.2; Sep -0.2. DMO.
- Malaysia Airlines seat sales: 2012: Nov
- +14.5; Oct +11.7; Sep -1.0; Aug +8.1.
- Malaysia visitor arrivals: 2012: Sep -5.7; Aug +3.4; Jul -4.1; Jun +7.6; May +3.2. PATA.
- Maldives visitor arrivals: 2012: Nov -3.7; Oct +1.5; Sep +6.9; Aug +3.8. PATA.
- New Zealand visitor arrivals: 2012: Nov +0.8; Oct -14.7; Sep -18.6; Aug +1.4; Jul -1.4. PATA.
- Qantas intl seat sales: <u>2012</u>: Nov -3.1; Oct -3.7; Sep -4.5; Aug -4.2.
- Singapore Airlines seat sales: 2012: Nov +9.7; Oct +7.1; Sep +6.1; Aug +6.5.
- Singapore airport passengers: 2012: Dec +8.6; Nov +12.2; Oct +10.0; Sep +4.8; Aug
- Singapore visitor arrivals: <u>2012</u>: Jun +7.2; May +8.7; Apr +8.9; Mar +15.8; Feb +14.4; Jan +13.4. 2011: Dec +7.9. PATA
- Tahiti visitor arrivals: 2012: Sep +10.7; Aug +4.1; Jul +0.7; Jun +3.6. PATA
- Taiwan resident departures: 2012: Nov

- +8.4; Oct +15.1; Sep -0.6; Aug +2.5; Jul +1.4. PATA.
- Thai Airways seat sales: <u>2012</u>: Sep +6.5; Aug +9.8; Jul +4.4; Jun +15.2.
- Thailand visitor arrivals: 2012: Nov +60.6; Oct +20.5; Sep +7.9; Aug +11.5; Jul +5.6; Jun +10.8. PATA.
- Tokyo Haneda intl airport passengers: 2012: Sep +5.6; Aug +9.0; Jul +4.4; Jun +10.4. ACI.
- Tokyo Narita intl airport passengers: 2012: Sep +8.5; Aug +9.4; Jul +17.4; Jun +23.1. ACI.
- United Airlines (inc CO) RPKs, Pacific: 2012: Dec -0.6; Nov -0.4.
- US air international passengers: 2012: Oct +2.8; Jan-Jun +8.5. gov.
- US hotel occupancy, pts: <u>2012</u>: Oct +1.3; Jul -7.0; Jun +2.7. TBA.
- US hotel rooms planned: 2012: Dec NA; Nov -3.6; Oct -6.6; Sep -8.3. Smith.
- US resident departures: 2012: Aug +3.9; Jul -2.6; Jun +4.8; May +1.1. PATA.
- US travel agency sales: 2012: Dec -3.5; Nov -0.7; Oct +2.9; Sep -5.1. ARC.
- US visitor arrivals: 2012: Jun +7.4; May +2.9; Apr +2.8. PATA.
- Vietnam visitor arrivals: 2012: Nov +7.2; Oct -3.5; Sep +60.6; Aug -5.9; Jul +1.3. PATA.

#### **Market Headlines**

Full-year market results. (none)

#### **Main News** Corporate

 Heathrow Airport Holdings (which was BAA, which was British Airports Authority) sells its London Stansted airport to Manchester Airports for US\$1.9bn (£1.5bn); deal due to close end of this month. Government forced HAH to sell Stansted for competitive reasons; earlier HAH was likewise forced to sell London Gatwick.

#### Market

Recent market developments - big or significant. (none)

#### **H**EADLINES

#### Commentary on tables pages 6-10

**Aviation**. **T1**. City-pair results. YTD for Kuala Lumpur +4%, Sydney +5%, Tokyo +6%. **12.** Country-pair results. YTD for Australia (+4% overall, but China +18%), France (+1%, China +14%), Germany (+3%, but longhaul malaise; even China down, -9%), UK (+1%, China +7%), US (+7%, China +20%). T3. Airlines traffic. Full-year seat sales for FSAs (full-serviceairlines) Air China (+1%, international +3%), Cathay (with Dragonair, +5%), China Eastern (+6% +9%), China Southern (+7% +15%), Eva (+13%), Jet (+7% +9%), Malaysia (+1% -5%), Silk (+11%), Singapore (+7%). For NFAs (no-frills-airlines) full-year for Cebu (+18%). **T5**. Airline results by region. YTD seat sales for Asia Pacific (AAPA members) +9%, and for other-region equivalents in the US (BTS members) +2%, Europe (AEA members) +4%. **<u>T6</u>**. Airport passenger traffic. YTD total +11%. Most data supplied to us by Airports Council International.

**Inbound**. **T8**. Visitor arrivals. (Unusually) no change from last month, due to temporary interruption of regular supply. **T9**. Running 12-month totals. As data supply from Singapore is (currently) six months later than usual (only Jan-Jun available) we estimate arrival growth.

Outbound. T10. Running 12-month totals; China (our estimates) up 19%. T11. Outbound travel. (Unusually) no change from last month, due to temporary interruption of regular supply.

Hotels. T18. YTD through November.

Others. T12. Travel stock indices and prices. End-2012 data. Index for Asia Pacific at 91. Full report scheduled for March edition of newsletter. **T13**. Newly-released results (albeit for 2011!) of IATA travel agencies. **T14**. Leading travel agency groups in Japan up 12% YTD. <u>T15</u>. *Internet* bookings activity in Australia and New Zealand. T16. Economic indicators in Asia Pacific: Full-year GDP for China +8%, Taiwan +1%. **<u>T17</u>**. Economic indicators for market producers: full-year GDP for *US* +2%.

#### Special.

Growth in selected world travel stocks.

#### **CURRENT ISSUES**

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#### **Special**

#### **World travel stock index**

Our TBA-100 Index of travel stock market prices showed a 22% increase in 2012. That counters the 16% fall in 2011 and took the Index to 90 – but it means the Index is still 10-points below the year we use as our base, end-2006.

An investor who bet US\$100 on the travel business in 2006 would collect only US\$90 if he cashed in now.

The Index was close to the 90 in 2012 in both 2007 and 2010 – but on both occasions, it fell substantially the following years.

Despite that, there seems a reasonable chance that the Index will get back to 100 this year – although that is not going to change the basic fact that travel stocks have not been a good investment.

#### Growth in selected world travel stocks\*, %

	Growth,%		Growth,%	
Company	Company	Market	Company	Market
Accor	36	-17	-41	15
Air Asia	-27	1	49	10
Air China	14	-20	-34	23
American	127	-6	-96	13
Boeing	1	-6	14	13
IAG	25	-6	-46	6
Carnival	-20	-6	-28	13
EADS	22	-17	38	15
Expedia	143	-6	16	13
Genting†	15	-20	-36	23
Lufthansa	55_	-15	-44	29
Marriott	-12	-6	-29	13
Qantas AW	2	-15	-43	15
Ryanair	30	1	-4	17
Shangri-La	. 15	-20	-36	23
Southwest A		-6	-34	1 <u>3</u>
Sol Melia	48	-13	-44	-5
TUI	22	-15	38	29
United AL	24	-6	-21	13
Wyndham	40	-6	27	13
TBA100	90	na	74	na

Notes: AL = Airlines, AW = Airways. \*Those that make up TBA World Index. †Before was Star Cruises. Source: stockmarkets, companies, Travel Business Analyst.

### 1 Air passenger\* traffic to and from major Asia Pacific centres, x1000

From:	Kuala	Lumpur			Sydney					Tokyo*				
	0ct	-	YTD			0ct		YTD			Nov		YTD	
To:	12	+/-,%	12	+/-,%	To:	12	+/-,%	12	+/-,%	To:	12	+/-,%	12	+/-,%
Bangkok	76	-34.4	1262	-0.7	Auckland	117	-14.1	1106	-3.7	China	1801	-7.6	22920	7.6
Chennai	36	7.0	396	10.0	Bangkok	48	7.4	472	2.0	Hong Kong	686	3.0	7643	26.6
Hong Kong	109	2.8	1059	-0.6	Beijing	10	23.5	112	4.0	Korea	1142	-4.7	13063	6.1
Jakarta	156	14.0	1498	19.1	Denpasar	33	16.7	286	19.3	Taiwan	612	-3.6	7477	13.3
London	43	-7.9	434	-13.2	Hong Kong	75	-8.3	777	0.9	Asia-other	2647	11.0	27518	4.2
Los Angeles	3	11.8	31	23.0	Kuala Lumpur	47	64.2	393	28.7	Guam	546	0.6	6875	4.8
Shanghai	33	5.3	303	-3.8	London	29	-19.4	294	-21.6	Pacific	2610	10.6	29405	4.9
Singapore	248	4.9	2531	4.7	Los Angeles	71	-5.7	731	-7.6	Oceania	408	17.6	4399	12.4
Sydney	48	48.3	405	26.9	Singapore	114	16.3	1036	11.3	Europe	1405	3.7	15982	4.3
Tokyo	27	15.7	259	7.3	Tokyo	31	11.8	292	18.0	-				
TOTAL	2313	7.6	22485	4.2	TOTAL	1063	3.3	10147	4.9	TOTAL	11438	0.0	135003	6.4

Notes: See Master Notes, this page. Routes are selected; may not be largest. \*Flights from Tokyo Narita (and actual numbers, not 1000s); double for approximate city-pair total. Source: Malaysia Airports Holdings, Department of Transport and Communications (Australia), Mile Post Japan.

From	Australi	a		France*			German	y		UK			US		
	Oct 12	YTD	+/-†,	Nov 12	YTD	+/-†,	Oct 12	YTD	+/-†,	Nov 12	YTD	+/-†,	Oct 12	YTD	+/-†,
То	+/-†,%	12	%	+/-†,%	12	%	+/-†,%	12	%	+/-†,%	12	%	+/-†,%	12	%
Australia	na	na	na	na	na	na	18.2	76	-15.9	-24.3	722	-28.2	14.8	2160	14.7
China	15.8	1149	18.0	18.4	1277	14.1	-7.4	1592	-8.8	11.1	657	6.7	9.2	3188	20.0
Hong Kong	-4.8	1741	2.4	1.8	571	-7.6	-3.9	527	1.0	-6.2	1291	-0.8	-7.2	2195	10.3
India	na	na	na	-14.4	538	-3.6	-3.9	1040	-10.5	-2.8	2159	-5.4	-21.8	612	-25.5
Indonesia	0.4	1749	4.2	na	na	na	-73.4	23	-61.7	na	na	na	na	na	na
Japan	12.7	676	11.5	13.0	1049	14.0	8.1	1135	16.9	10.6	663	10.8	15.1	10179	18.7
Korea	-6.1	390	3.6	3.6	443	5.8	-1.7	569	5.8	9.0	340	20.2	10.6	3984	12.2
Malaysia	19.8	1583	-0.9	-13.0	183	-21.3	-8.3	113	-11.0	4.5	473	-6.6	na	na	na
New Zealan	d -2.4	4661	1.0	na	na	na	na	na	na	2.1	190	-19.5	-13.1	572	-3.5
Philippines	-7.0	220	5.0	na	na	na	na	na	na	na	na	na	6.3	695	4.0
Singapore	12.6	3741	7.2	5.1	434	3.0	5.0	778	17.5	16.1	1156	8.5	-25.0	77	-33.7
Taiwan	-11.5	155	-6.5	-1.2	92	6.4	-4.6	103	-4.0	-31.2	91	-39.1	-4.6	1383	-8.2
Thailand	4.4	1213	1.3	34.6	381	-4.8	-18.6	778	-17.7	22.5	584	10.4	na	na	na
TOTAL	4.2	24022	3.8	0.3	71016	1.5	1.9	134365	3.1	4.2	170542	0.9	2.8	149627	7 7.0

Notes: \*Paris airports only; total is Nov and Jan-Nov. †Over same period, year earlier. Source: Department of Transport and Communications (Australia), Aeroports de Paris (France), Statistisches Bundesamt (Germany), Civil Aviation Authority (UK), US Department of Commerce (US).Contacts: Germany - luftverkehr@destatis.de, www. statistik-bund.de; US (for International Trade Administration, Tourism Industries), www.tinet.ita.doc.gov

Master Notes: Exchange rates (start of previous month) - US\$1 to A\$0.96, Y6.23, HK\$7.75, IRp54.8, ¥82.3, W1082, MR3.04, NZ\$1.21, S\$1.22, NT\$29.1, Bt30.7. AL = Airlines, ASK = available seat kilometre, AW = Airways, BI = Royal Brunei AL, BR = Eva AW, CI = China AL, CN = China, CX = Cathay Pacific AW, E = TBA estimate, GA = Garuda, HK = Hong Kong, ID = Indonesia, IN = India, J-D = Jan-Dec, JL = Japan AL, JP = Japan, KE = Korean Air, KR = Korea, LF = load factor, MH = Malaysia AL, MI = Silk Air, MY = Malaysia, NA = not available, na = not applicable/nil, NH = All Nippon AW, NZ = New Zealand, OZ = Asiana, P = provisional, Pax = passenger, PH = Philippines, PR = Philippine AL, RPK = revenue passenger kilometre, Q = quarter (of year), QF = Qantas AW, SF = seat factor, SG = Singapore, SQ = Singapore AL, SS = seats sold, TG = Thai AW, TH = Thailand, TW = Taiwan, VN = Vietnam AL, YTD = year-to-date.

			Mth	1	YTD					
	I.	1th		ı RPK		+/-	ASK	+/-	RPK	+/-
Regular airline			+/-,				mn	%	mn	%
-Systemwide	-		.,,	, , , , ,		/0		,0		,0
Air China	D	ec	7.9	8.5	49312	2 1.3	11890	3 4.3	95940	3.0
Air New Zeala		ov	0.1	3.5	11803		29686		24547	3.1
All Nippon AW		ct	-6.0	5.8	5330	15.8			23342	17
Asiana		ct	-3.5	2.3	8962	4.7	33064		24855	4.4
Cathay Pacific			2.5	-3.1	28961		12959		103837	
China AL		ct	3.8	0.8	10121		35396		27489	2.5
China Eastern		ec	6.9	9.7	73037		13648		108893	
China Souther			9.7	9.6	86528		16936		135307	10
Eva Air		ec	11.9		7525	12.9			25988	8.
Garuda		ct	8.3	3.1	3006	12.6			11100	5.5
Japan AL		ov	-0.4	9.1	22325				43934	7.0
Jet AW		ec	-9.8	-10.4			38559		30613	5.2
Korean Air		ct	-1.2	1.2	13911				54645	7.1
Malaysia AL		ec	15.2				49755		37170	-6.
Philippine AL	_	ct	3.4	-0.7	3377	3.7	18317		13273	-0.
Qantas AW*		ov	6.4	1.3	43511		12844		102246	3.2
Qantas Avv Royal Brunei A		ct	-17.8			-25.		-28.1		-3
Noyar Bruner A Silk Air		ec	5.5	11.1	3280	11.4		20.8	5127	-5 19
Singapore AL	_	ec	6.0	6.1	18054		11758		92944	7.6
Thai AW		ep ep	6.5	4.1	15118		58458		44836	6.0
Vietnam AL		ct	7	8	4312	10	16939		13341	15
-Internationa	I									
Air China	De	eC .	-1.5	3.7	6759	2.7	45323	3 4.0	36196	4.0
China Eastern	<b>AL</b> De	eC .	11.4	17.6	7909	9.4	3635	5.2	28989	11
China Souther	n <b>AL</b> De	eC.	6.1	11.0	6911	15.5	34269	23.0	25600	24
Japan AL	No	V	8.0	16.6	6863	12.5	40500	2.9	30784	13
Jet AW	De	eC .	-6.1	-10.	0 5620	9.5	25179	2.3	20819	5.6
Jetstar	No	V	17.1	15.8	3 4522	15.4	17089	16.4	12862	16
Malaysia AL	De	eC .	15.0	11.5	8330	-4.6	4414	l -7.3	33078	-8.
Qantas AW*	No	V	-3.1	-4.3	5364	-1.4	55154	1 -3.7	45376	-2.
Thai AW	Jui	n	13.6	11.2	7027	8.0	36426	5 -0.3	27953	7.
Virgin Aust	No	V	5.0	4.6	2323	3.6	14204	1 0.1	11008	-0
Low-fare-airli										
-Systemwide I	Period	SS			, Period	-	-	Period	•	owt
			000			1000			1000 %	
	an-Sep			15.6	Q3	1513		Q2	1447 14.	
	an-Sep			10.6	Q3	4749		Q2	4903 9.6	
	an-Sep			18.5	Q3	1962		Q2	1935 19.	
	an-Sep				Q3	8224		Q2	8285 12.	
	an-Sep			1.6	Q3	640	3.2	Q2	580 -6.5	
C - l D:C - 1	an-Dec	14	094	18.1	Dec	1232	10.8	Nov	1150 12.	4
Jetstar Asia	an-Nov an-Nov	31	96	25.1	Nov Nov	297 971	16.9 14.9	Oct Oct	285 11. 1039 13.	8

Notes: See Master Notes, page 6. pts = points. Air Asia issues varying data; shown are our estimates. 'Periods' are standard (ie Q1 is Jan-Mar), not airline's. \*Includes in previous periods, Dragonair with Cathay. Virgin is booked loads, including free passengers; Jetstar paid travelled passengers only (add 4-5 points for others); Air Asia does not specify. Source: companies, Association of Asia Pacific Airlines.

Dec

Nov

714 123.1 Dec

436 18.8

1467 3.2

257 125.4 Nov

389 30

239 132

1537 1.8

Nov

0ct

# 5 Operating results of airline groups in Asia Pacific, US, and Europe

**Tiger Asia** Q4 1192 22.9

Virgin, Aust Jan-Nov 15654 5.5

Tiger, Aust Q4

	Asia Pa	acific,A	APA		US,BTS		Europe, A	EΑ
Item	Nov	+/-	YTD	+/-	Jan-	+/-	Jan-	+/-
	12	%	12	%	Oct 12	%	Nov 12	%
SS,mn	17.0	10.3	188.7	8.9	82.6	1.9	258.2	3.7
ASKs,bn	81.7	4.4	906.0	4.7	440.6	-0.3	944.3	2.3
RPKs,bn	62.6	8.7	705.8	6.7	355.5	0.9	754.9	4.6
Pax LF.%	76.6	3.0	77.9	1.8	80.7	1.0	79.9	1.8

Notes: See Master Notes, page 6. \*Points. Source: Association of European Airlines, Bureau of Transportation Statistics, Association Of Asia Pacific Airlines.

4 Airline	financi	al resul	ts, US\$	*		
ltem	CA	NH	СХ	JL	QF	SQ
	Y-Dec 11	Y-Mar 12	Y-Dec 11	Y-Mar 12	Y-Jun 12	Y-Mar 12
Revenue,mn	15621	17151	12616	15060	16379	12080
Op Profit,mn	1485	1180	610	2563	276	232
Revenue per						
ASK,USc*	10.3	18.8	9.99	19.2	11.7	10.2
RPK,USc*	12.6	28.6	12.42	28.6	14.7	13.3
Pax,US\$*	224	382	457	421	351	609
Profit per						
ASK,USc*	0.98	1.29	0.48	3.26	0.20	0.20
RPK,USc*	1.20	1.97	0.60	4.87	0.25	0.26
Pax,US\$*	21.3	26.3	22.1	71.6	5.9	11.7

Notes: See Master Notes, page 6. Although these figures show indicative comparisons between airlines, they do not provide precise comparisons because of different definitions. Op = Operating, USc = US cents, Y = year. \*See Master Notes for approximate conversion rate. Source: companies.

# 6 Asia Pacific international airport passengers, 2012

City	Month*	Number	Growth	Jan thru	Growth
			%	month shown	%
Auckland	Oct‡	612,976	-3.5	5,890,457	2.1
Bali	Mar‡	280,718	-20.4	961,887	-13.1
Bangkok	Dec	3,136,984	6.4	31,417,712	9.0
	Oct‡	3,398,433	19.2	32,776,098	9.6
Beijing	Dec	1,117,004	17.1	14,154,319	20.4
	Oct‡	1,301,707	0.3	13,133,656	6.8
Brisbane	Oct‡	395,178	-1.3	3,659,032	0.6
Chennai	Oct‡	348,928	3.2	3,656,951	3.6
Colombo	Oct‡	590,627	15.6	5,886,955	15.8
Delhi	Dec	954354	15.3	10,024,769	15.0
	Oct‡	839,877	-7.1	8,586,952	5.9
Guangzhou	Oct‡	684,344	20.2	6,341,760	23.2
Hong Kong	Dec	4,772,000	7.5	53,878,000	5.8
	Dec‡	4,954,000	3.8	56,468,000	4.8
Jakarta	Oct‡	982,237	17.0	8,910,065	1.6
Kuala Lumpur	Oct‡	2,313,045	9.2	22,484,800	5.1
Macau	Oct‡	383,889	15.2	3,698,060	10.1
Manila	Oct‡	1,097,336	23.3	11,760,773	9.9
Melbourne	Oct‡	585,162	5.7	5,536,623	5.4
Mumbai	Dec	829,322	5.8	8,559,556	12.2
	Oct‡	733,327	-5.4	7,939,116	4.6
Nadi	Sep‡	151,687	4.7	1,190,505	-0.9
Noumea	Oct‡	38,807	-4.8	397,016	-1.1
Osaka KIX	Oct‡	885,580	1.4	9,442,884	17.2
Papeete	Sep‡	44,909	5.1	394,918	1.1
Perth	Oct‡	330,018	9.5	2,927,623	6.6
Phuket	Oct‡	412,300	18.5	4,035,523	15.2
Seoul	Oct‡	3,615,821	6.5	35,452,164	11.3
Shanghai	Dec	1,179,867	23.1	15,067,051	29.9
	Oct‡	1,357,316	-5.3	14,698,678	7.8
Singapore	Dec	4,525,348	11.4	46,543,845	10.7
	Dec‡	4,916,197	8.6	51,181,804	10.0
Sydney	Dec	1,102,422	3.8	11,409,131	7.3
	Oct‡	1,063,435	3.2	10,020,894	4.7
Taipei	Oct‡	2,174,995	9.0	21,537,960	12.2
Tokyo Haneda	Oct‡	651,223	2.5	6,633,871	15.9
Tokyo Narita	Dec	2,334,162	-9.7	32,216,298	4.3
	Oct‡	2,388,589	3.1	24,934,161	15.7
ASIA PACIFIC-A	Dec	101,052,781	7.8	1,171,232,331	11.5
	Oct‡	110,487,061	4.0	1,082,749,306	11.3
Inti	Dec	38,388,110	7.1	429,453,267	14.2
	Sep‡	39,087,492	6.5	364,239,819	11.6
Notes: See Maste	•			d otherwise. †2010.	

Notes: See Master Notes, page 6. \*2011 unless stated otherwise. †2010. ‡2012. A = Domestic and international; data as supplied. Source: civil aviation departments, airports, Airports Council International.

#### 7 Standardisation of visitor arrival measurements



Destination	Ratio*
Malaysia†	24
New Zealand	99
Philippines	98
Singapore	70
Taiwan	98
Thailand	83
Vietnam	60

Notes: \*Air arrivals as share of total arrivals. †Excludes Sabah and Sarawak. Source: Travel Business Analyst.

Destination	Months*	Arrivals	Growth	Stay	PVPD
Destination	Jan thru:	Airivais	%	days‡	US\$-A
Australia	Dec†	5,885,429	5.4	30.0	150.60
	Oct‡	4,863,130	3.9	30.0	150.60
Bhutan	Sep‡	27,769	27.0	8.0	200.00
Cambodia	Oct‡	2,868,499	23.7	6.5	95.00
China	Nov‡	121,218,300	-2.0	7.0	100E
foreigners	Dect	26,126,900	19.1	7.0	100E
J	Sep‡	20,375,900	1.8	7.0	100E
Cook Islands	Sep‡	89,915	6.8	10.5	115.84
Fiji	Mar‡	136,106	3.7	8.7	124.58
Guam	Oct‡	1,081,178	13.0	3.1	302.93
Hawaii	Dect	6,986,602	8.8	9.19	179.88
	Oct‡	6,483,685	9.0	9.19	179.88
Hong Kong	Dect	12,565,555	14.6	3.28	200.10
	Oct‡	10,532,730	-0.8	3.28	200.10
India	Dec	5,666,434	8.8	16.0	92.68
	Nov‡	5,899,000	5.8	16.0	92.68
Indonesia	Oct‡	6,583,629	5.0	9.09	107.70
Japan	Dec	6,219,275	-27.8	6.5	160.42
	Nov‡	7,678,865	36.0	6.5	160.42
Korea	Dec	9,794,796	11.3	6.9	163
	Nov‡	10,300,636	15.1	6.9	163
Laos	Sep‡	2,417,519	12.0	4.5	23.03
Macau	Oct‡	3,368,890	-3.3	1.36	181.80
Malaysia	Dec	24,714,324	0.6	6.2	105.67
	Sep‡	18,153,643	0.7	6.2	105.67
Maldives	Oct‡	783,999	3.1	8.5	56.00
Marianas	Oct‡	328,856	18.2	3.52	100.00E
Mongolia	Dec	627,007	12.5	NA	NA
Myanmar	Oct‡	442,377	46.4	7.0	70.00
Nepal	Nov‡	553,430	10.4	9.1	14.09
New Caledonia	Oct‡	89,134	0.6	19.1	87.09
New Zealand	Nov‡	2,200,659	-1.6	20.22	115.33
Pakistan	Dect	906,800	6.1	25.0	13.20
Palau	Oct‡	98,817	9.2	E4	NA
PNG	Oct‡	136,154	-0.3	17.3	28.24
Philippines	Oct‡	3,478,285	9.2	11.94	82.96
Singapore	Dec	13,169,729	13.2	4.6	161.07
	Jun‡	7,082,161	11.4	4.6	161.07
Sri Lanka	Nov‡	883,353	16.5	10.0	79.10
Гahiti	Sep‡	125,727	3.9	13.21	150.88
Taiwan	Nov‡	6,608,882	21.5	6.52	180.52
Thailand	Dec	17,292,376	20.7	9.19	119.38
	Nov‡	19,761,794	13.6	9.19	119.38

#### International arrivals

Destination	Months*	Arrivals	Growth	Stay	PVPD
	Jan thru:		%	days‡	US\$-A
Tonga	Jul	24,252	2.0	5.0	56.87
Vanuatu	Sep‡	79,462	15.7	9.7	146.17
Vietnam	Nov‡	5,971,180	10.7	9.6	64.04
Asia Pacific	latest-E	304.089.802	5.3	NA	NA

#### **International arrivals**

City/region	Period	Number	Growth,%	Source	Comment
Bali	Jan-Sep 12	2,126,281	3.6	PATA	direct arrivals
Sabah	Jan-Apr 12	304,499	15.5	PATA	direct arrivals
Sarawak	Jan-Mar 12	661.685	22.9	PATA	direct arrivals

#### **Domestic arrivals**

Destination	Period	Number, m	Growth,%	Source	Comment
Australia	2007	73.8	0.3	PATA	spend A\$55b
China	2007	1600.0	14.8	PATA	spend Y623b '06
India	2009	650.0	15.5	PATA	(none)
Indonesia	2007	219.8	1.5	PATA	spend \$87b
<b>New Zealand</b>	2006	44.9	1.9	PATA	spend NZ\$7b
Taiwan	2006	107.5	16.1	PATA	spend \$6b
Thailand	2007	83.2	2.1	PATA	spend B380b

Notes: See Master Notes, page 6. \*2011 unless stated otherwise. †2010. ‡2012. E = Indicative selected totals only; approx Jan-Sep/Oct data; % growth has more validity than total; criteria varies. Source: national tourist offices, PATA.

Notes: See Master Notes, page 6. Latest figures; may not tally with period. PVPD-per visitor per day. \*Figure for period as shown. ‡In nights for Australia, Bangladesh, Guam, Hong Kong, Korea, Macau, Maldives, Philippines, Sri Lanka, Switzerland, Taiwan and UK. A = Converted at current rates. Source: national tourist offices, PATA, WTO.

#### 9 Running 12-month total visitor arrivals, x1000

12 mths	CN	+/-	HK	+/-	SG	+/-	TH	+/-
through		%		%		%		%
Dec 90	1,747	19.6	5,933	10.7	5,313	10.0	5,299	10.2
Dec 00	10,160	20.5	8,824	19.4	7,686	10.5	9,579	10.7
Dec 10	26,127	19.1	12,566	14.6	11,637	19.9	15,797	12.1
Oct 12	27,143E	2.8	12,898	-0.5	14,413E	10.8	20,663	6.6

Notes: See Master Notes, page 6. Source: NTOs, Travel Business Analyst.

# 10 Running 12-month total citizen departures, x1000

12 mths	CN†	+/-	JP	+/-	KR	+/-	TW	+/-
through		%		%		%		%
Dec 90	620	24.0	10,997	13.8	1,561	28.7	2,942	39.6
Dec 00	10,473	13.4	17,812	8.9	5,508	27.0	7,329	11.7
Dec 10	57,387	20.4	16,637	7.7	12,488	31.5	9,415	15.6
Oct 12	80,014	18.7	18,580	11.0	13,444	5.7	10,076	5.2

Notes: See Master Notes, page 6. †Estimates by Travel Business Analyst for 2010-11 data. Source: NTOs, Travel Business Analyst.

#### 11 Overseas travel by Asia Pacific residents Jan\* thru: Departures Growth, % Source Market Spend,US\$mn\* Australia 7,795,100 9.6 PATA 26,600 Oct‡ 6,665,800 5.2 **PATA** 26,600 70,250,000 China 22 4 ΡΔΤΔ 72,600 Dec Sep‡ 57,610,137 18.1 TBA 72,600 Hong Kong Dect 84,442,451 3.0 **PATA** 19,100 63,802,778 PATA 19,100 Sep‡ 1.0 14,210,000 PATA 13,700 India Dec 9.4 Indonesia Dec 6,594,231 5.8 PATA 6.300 Japan-B 16,993,071 2.1 DMO 27,200 Dec DMO Nov‡ 17,061,658 9.8 27,200 12.693.733 DMO 19,500 Korea-B Dec 1.6 Nov‡ 12,567,006 7.7 DM0 19,500 932,190 PATA 41 4 Macau Sep‡ NA Malaysia Dec 03 32,200,550 7.8 PATA 10,800 New Zealand 1,952,367 PATA 3,400 Nov‡ 4.2 **PATA Philippines** Dec 08 3,354,857 9.4 3,600 Singapore-D Sep‡ 5,622,575 2.8 **PATA** 21,100 Taiwan-B 8,893,130 DMO 10,100 Dec 2.4 Nov‡ 9,486,320 6.3 DMO 10,100 Thailand 5,397,248 5,700 Dec PATA 122,539,126 4.0 Asia Pacific latest-E various NA

Notes: See Master Notes, page 6.  $^*$ 2011 unless stated otherwise.  $^*$ 2010.  $^*$ 2012. A = Excludes travel to China and Macau. B = Citizens. D = Excludes departures by land. E = Indicative selected totals only; approx Jan-Sep/Oct data; % growth has more validity than total; criteria varies. Source: NTO-national tourist office, Ot-Other, PATA-Pacific Asia Travel Association.

Notes: \*Quoted in US dollars for latest whole year; may not match period in other columns. Source: World Tourism Organization.

#### 12 Stock market last-day airline and hotel closing prices

Airline/	Price,	local cu	irrency			Indices‡	
Hotel	Oct	Grow	tht,%	TBA 1	00 inde	(*	
	2012	stock	market	AL/HO	All	Region	Dec 2012
Air Asia	2.74	-0.7	5.1	168	191	Asia Pacific	91
Air China	6.55	26.2	3.9	218	248		
Air NZ	1.30	-3.0	1.3	1	1		
All Nppn AW	181	2.3	10.2	46	53		
Cathay P AW	14.2	5.3	3.9	99	112	Europe	71
China AL	12.0	0.0	1.3	61	69		
Malysn AL	0.71	-13.9	5.1	20	22		
Qantas AW	1.49	10.8	3.2	42	48		
Singpre AL	10.8	0.6	3.4	63	71	World	90
Thai AW	22.1	2.3	4.7	69	78		
Mndrn-Orntl	1.45	1.8	3.4	na	na		
Shangri-La	15.4	2.9	3.9	183	207		

Notes: See Master Notes, page 6. \*100 base on Dec 00 prices except Dec 04 for AK and CA. †Latest month over month earlier. ‡Base is last trading day in December 2006; 'World' comprises Asia Pacific (10 stocks), Europe(12), US (8). Source: various.

#### 13 IATA travel agencies in Asia Pacific, 2011

	_					
Country	Locations	Growth %	Net sales US\$mn*	Growth %	Per agency US\$mn*	Growth %
Australia†	1,852	40.3	12,906	28.6	6.97	-8.3
China	3,995	222.4	23,231	13.0	5.82	-65.0
Hong Kong	306	-4.1	3,542	11.1	11.57	15.8
India	3,123	3.4	7,144	5.8	2.29	2.3
Indonesia	660	28.2	2,110	27.5	3.20	-0.5
Japan	769	50.8	19,457	11.9	25.30	-25.8
Korea	677	-4.4	6,272	12.7	9.26	17.9
Malaysia	679	1.8	1,648	12.9	2.43	10.9
New Zealandt	512	-5.7	1,799	14.8	3.51	21.7
Philippines	216	-0.9	1,003	7.2	4.64	8.2
Singapore	278	3.3	3,260	13.3	11.73	9.6
Taiwan	365	0.3	2,943	13.8	8.06	13.5
Thailand†	382	0.0	1,142	-13.4	2.99	-13.4
Asia Pacific	10,981	6.7	58,896	14.7	5.36	7.6
World	49.087	-4.4	232,409	11.4	4.73	16.4

Special: Following restatements of some data by IATA (which followed queries from TBA), some growths appear mis-stated. We await corrections for Australia and China; our experience is that this could be months. Notes: IATA = International Air Transport Association. \*Quoted in US\$. †Includes, in order as shown: Kiribati, Fiji, Cambodia. Source: IATA Billing & Settlement Plan, ‡Airlines Reporting Corporation.

#### 14 International outbound sales of leading outbound travel agencies in Japan, US\$mn\*

Agency	Aug 12	+/-†,%	Sep 12	+/-†,%	YTD 12	+/-†,%
JTB	811	20.5	552	-0.3	4705	18.1
HIS	560	7.4	441	-6.3	3396	11.2
Hankyu	239	11.5	266	-0.6	2509	22.3
KNT	207	-3.2	166	-6.8	1301	6.0
NTA	200	8.2	147	-14.9	1247	0.7
Jalpak	105	11.1	83	0.2	655	21.1
NEC	72	17.0	71	-25.8	556	8.5
Club Tourism	52	-15.9	63	-26.4	509	5.1
Travel Plaza	65	29.7	60	3.2	423	27.7
Nissin	50	6.1	53	-1.0	407	11.2
Top 59	3433	11.6	2699	-5.9	22419	12.5

Notes: Certain months are calculations by TBA. JTB = (originally Japan Travel Bureau; all 14 companies), HIS = (originally Hideo's International Services), KNT = Kinki Nippon Tourist, NEC = Nippon Express Company, NTA = Nippon Travel Agency. \*Converted at US\$1 to ¥80. †Over same period, year earlier. Source: Adrian Mangiboyat (Japan), Travel Business Analyst.

# 15 Internet bookings/sales of selected companies/markets

Company	Item	Period	Number	Previous	Source
Aust/NZ online	Leis/unmanaged biz tvl	2011	\$12.2b	\$9.6b	PCW
		2013	\$14.8b	\$13.5b	PCW
	Suppliers	2011	\$10.0b	\$7.8b	PCW
		2013	\$12.2b	\$11.1b	PCW
	OTAs	2011	\$2.2b	\$1.8b	PCW
		2013	\$2.6b	\$1.4b	PCW
AsPac online	travel bookings	2011	\$67b	\$53b	PCW
	share	2011	22%	20%	PCW

Notes: See Master Notes, page 6, and Net Value. All \$s are US\$s. Source:

# 16 Economic indicators of major countries in Asia Pacific

Country	Forecas growth		Actual ( growth		GDP/PPP per	Inflatio	n
	2012	2013	Period	2012	person,US	\$period	Growth*,%
Australia	3.4	2.8	Q3:	3.1	44,390	Q3:	2.0
China	7.8	8.5	Q4:	7.9	10,410	Dec:	2.5
Hong Kong	<b>ງ</b> 1.6	2.6	Q3:	1.3	52,830	Oct:	3.8
India	5.4	6.5	Q3:	5.3	4,270	Dec:	10.6
Indonesia	6.3	6.4	Q3:	6.2	5,240	Nov:	4.3
Japan	1.9	1.0	Q3:	0.5	37,430	Dec:	-0.1
Korea	2.2	3.4	Q3:	1.5	33,310	Nov:	1.6
Malaysia	5.2	4.5	Q3:	5.2	17,980	Dec:	1.2
Singapore	1.5	2.9	Q3:	0.3	49,350	Oct:	4.6
Taiwan	1.1	3.0	Q4:	3.4	45,220	Dec:	2.4
Thailand	5.8	4.2	Q3:	3.3	10,010	Nov:	2.7
Vietnam	5.0	5.4	'12:	5.0	3,850	Dec:	7.1

Notes: See Master Notes, page 6. GDP = gross domestic product, PPP = purchasing power parity. \*Over period year earlier. †Official and other estimates. Source: Central Intelligence Agency, The Economist.

# 17 Economic indicators of major visitor-producing countries for Asia, 2012

Country	GNP/	Retail	Consumer	Wages/
	GDP	sales	prices	earnings
Australia	3.1 Q3	3.2 Q3	2.0 Q3	3.7 Q2
Germany	0.9 Q3	-4.7 Dec	1.9 Jan	2.8 Nov
Japan	0.5 Q3	na	-0.1 Dec	-2.3 Dec
UK	-0.1 Q3	0.6 Oct	2.7 Nov	1.8 Oct
US	1.5 Q4	4.2 Dec	1.7 Dec	1.8 Dec
Euroland	-0.6 Q3	-3.4 Dec	2.0 Dec	2.5 Q3

Notes: All figures are percentage changes, compared with one year earlier. Source: The Economist.

Location	Occupa	ancy,%			Average r local	oom rate, US\$*				Revpar, US\$*			
	2012		2011		2012	2012		2011		2012		2011	
	Mth	YTD	Mth	YTD	YTD	Mth	YTD	Mth	YTD	Mth	YTD	Mth	YTD
Bali-all	66.0	72.6	76.4	75.7	1633860	188.48	177.12	139.29	155.28	124.38	128.62	106.38	117.5
U-4	62.6	67.0	82.1	79.6	837328	101.72	90.77	113.06	126.01	63.63	60.85	92.80	100.3
5-star	NA	NA	72.7	74.4	NA	NA	NA	171.18	196.65	NA	NA	124.40	146.3
angkok-all	80.8	69.2	51.3	61.2	3610	126.96	118.44	102.34	107.73	102.60	82.01	52.49	65.91
L-4	84.1	69.3	66.2	60.4	1970	60.95	64.65	60.39	66.12	51.24	44.79	40.00	39.92
U-4	84.1	69.8	50.8	61.2	2978	108.14	97.71	80.62	88.28	90.95	68.21	40.93	54.03
eijing-all	73.6	70.2	76.3	70.4	673	107.07	107.40	97.02	96.85	78.81	75.37	74.04	68.14
L-4	75.7	72.2	80.7	73.5	457	73.34	72.84	74.86	72.59	55.53	52.58	60.38	53.37
U-4	75.2	72.1	72.7	68.7	738	118.17	117.66	111.91	111.21	88.84	84.85	81.34	76.37
Colombo	69.2	73.8	66.2	64.5	16932	149.7	140.30	130.05	129.08	103.6	103.49	86.04	83.21
)elhi	70.2	67.9	78.4	67.6	10070	206.35	198.28	227.50	209.20	144.78	134.62	178.26	141.4
iji	68.0	69.7	75.9	72.1	255	137.24	146.56	97.81	120.70	93.34	102.19	74.26	87.01
ioa	NA	86.0	67.2	53.1	8226	NA	161.97	171.11	147.43	NA	139.32	114.92	78.22
iuangzhou	73.5	61.4	70.4	62.1	623	91.20	99.33	89.94	96.17	67.05	61.00	63.32	59.75
•	73.3 79.4	62.8	73.3	57.9	2045067	94.19	98.10	129.60	112.41	74.75	61.64	94.97	65.08
anoi o Chi Minh City	79.4 79.3			57.9 69.8	2530395			129.60				94.97 105.91	
o Chi Minh City		68.7	86.3			121.40	121.38	122.79 247.16	120.61	96.27	83.45		84.16
ong Kong-all	91.4	82.6	92.3	85.4	1853	248.79	238.94		217.37	227.32	197.33	228.19	185.6
3-star	95.9	91.3	96.4	90.4	948	126.39	122.27	119.92	104.88	121.19	111.59	115.64	94.76
L-4	92.4	79.8	94.3	88.4	1547	209.75	199.52	217.54	186.60	193.91	159.15	205.03	165.0
akarta-all	75.8	69.0	82.4	70.1	1035235	130.14	112.22	94.52	86.06	98.71	77.48	77.86	60.36
U-4	77.7	68.6	82.5	68.0	763516	85.43	82.77	75.50	67.32	66.41	56.79	62.26	45.75
uala Lumpur-all	74.0	71.7	77.2	71.5	373	125.34	123.62	114.50	110.98	92.80	88.68	88.44	79.40
L-4	67.8	75.0	90.8	73.3	234	81.61	77.71	68.79	68.53	55.36	58.24	62.49	50.25
1acau-all	88.6	79.0	80.4	83.4	1450	186.7	185.08	176.25	183.22	165.5	146.14	141.77	152.8
casino hotels	86.8	76.5	76.9	82.0	1584	201.6	202.19	193.83	203.64	175.0	154.73	149.04	167.0
1aldives-all	70.3	68.8	78.8	69.2	8818	493.95	579.75	571.55	581.04	347.34	399.14	450.53	401.9
U-4	71.8	70.6	80.4	73.5	6187	396.06	406.76	376.08	378.46	284.50	287.25	302.41	278.0
Ianila-all	82.5	76.4	78.2	72.3	4511	118.38	107.24	108.69	106.77	97.70	81.92	85.02	77.18
L-4	80.7	77.6	82.5	76.1	3135	87.30	74.52	74.80	70.20	70.43	57.83	61.74	53.45
1elbourne-all	93.3	79.1	87.6	80.3	208	232.77	221.45	211.65	203.81	217.07	175.17	185.32	163.7
L-4	90.2	79.7	88.9	76.8	165	178.85	175.62	176.19	172.97	161.34	139.99	156.63	132.8
/lumbai	60.6	51.4	70.5	59.6	9528	194.22	187.60	183.37	176.86	117.72	96.40	129.29	105.3
attaya	87.6	78.5	75.6	76.1	3070	113.71	100.73	87.18	78.64	99.64	79.10	65.92	59.86
enang	53.2	59.2	65.1	65.2	277	87.75	91.94	74.89	70.98	46.68	54.47	48.78	46.29
huket-all	75.0	77.3	77.1	73.1	4297	160.39	141.00	140.58	127.00	120.33	109.03	108.39	92.81
L-4	79.3	82.6	80.9	75.6	3780	143.95	124.01	128.60	119.01	114.22	102.37	103.98	90.00
eoul-all	85.4	78.2	91.0	83.0	256069	271.75	231.62	198.74	188.56	232.01	181.14	180.80	156.4
U-4	NA	73.9	90.6	83.3	216008	NA	195.38	173.61	166.08	NA	144.36	157.22	138.3
5-star	85.4	82.4	91.8	82.3	290811			248.32	234.92	232.01	216.69	227.93	
						271.75 101.75							
hanghai-all	66.0	59.8	66.4	58.7	622		99.17	109.46	112.02	67.18	59.35	72.68	65.81
L-4	60.4	56.8	66.2	57.6	454	74.71	72.36	73.88	71.55	45.10	41.06	48.93	41.21
U-4	73.9	64.4	69.9	61.9	738	120.55	117.74	142.87	137.47	89.10	75.80	99.82	85.08
5-star	NA 72.5	52.0	50.9	44.6	1100	NA	175.50	148.09	269.11	NA oo ce	91.32	75.34	119.9
henzhen 	72.5	62.7	63.4	65.4	739	115.41	117.92	125.34	125.00	83.65	73.97	79.45	81.72
ingapore-all	88.6	86.8	90.5	85.6	279	231.63	225.35	207.43	210.14	205.17	195.57	187.77	179.9
L-4	89.7	85.9	89.6	87.4	206	166.42	166.20	168.29	168.23	149.28	142.69	150.82	146.9
U-4 	90.9	87.1	93.2	85.9	279	224.31	225.38	212.55	219.02	203.97	196.33	198.16	188.0
ydney-all	91.2	85.6	90.7	85.6	222	259.12	236.19	228.33	213.35	236.32	202.24	207.02	182.6
L-4	90.2	85.0	88.9	84.8	164	186.49	174.31	188.23	174.14	168.22	148.11	167.29	147.6
U-4	92.3	88.7	93.9	88.7	249	285.84	265.68	267.72	242.59	263.96	235.78	251.49	215.2
aipei	81.4	73.3	84.7	71.4	4864	191.58	166.05	153.29	145.22	155.98	121.76	129.82	103.6
okyo-all	82.8	72.6	77.9	62.1	21645	269.52	267.20	272.45	269.77	223.08	193.98	212.15	167.4
L-4	87.1	80.7	85.8	77.1	19290	242.36	238.12	238.50	227.75	211.01	192.16	204.63	175.6
U-4	NA	68.9	74.1	58.0	22895	NA	282.64	290.94	284.92	NA	194.80	215.68	165.1
THERS		_		_									
ubai	92.6	84.1	92.8	77.4	530	164.64	144.26	161.87	129.94	152.51	121.30	150.24	100.5
ondon	83.7	81.6	83.8	85.3	213	295.62	340.73	285.11	290.25	247.31	278.02	238.81	247.5
lew York	87.0	83.4	82.7	81.3	83	288.18	83.40	278.63	240.79	250.85	206.30	230.42	195.6
sia Pacific-total	77.8	71.2	77.6	71.5	na	161.99	155.54	151.13	147.86	128.87	112.99	119.76	107.
S-total	56.5	62.6	55.7	61.2	63	104.63	62.60	100.85	101.76	59.10	66.47	56.17	62.3
urope-total	72.3	73.1	73.7	74.8	na	225.59	244.03	225.72	253.70	162.69	179.95	167.57	190.
orld .	68.9	69.0	69.0	69.2	na	164.07	154.06	159.23	167.77	116.89	119.81	114.50	120.0

Notes: See Master Notes, page 6. Asia Pacific total excludes Maldives. Totals may be adjusted later as final figures are filed. Not all categories are shown every month; all categories available at low additional cost. L = lower 4-star, Revpar = revenue per available room, U = upper 4-star. \*At exchange rate for relevant month, YTD at same month; exchange rate can be calculated by taking the ARR YTD in local currency and US\$. †4-star unless marked. ‡Unrepresentative sample for this month's figures; guide only. Source: Asia Pacific, Europe, Dubai - Travel Business Analyst Europe; US - Smith Travel Research.



#### Down, up: Hong Kong, Myanmar

2012 visitor reports on two destinations. Hong Kong, perhaps a fading giant in Asia's visitor business. And Myanmar, almost everyone's-favourite newcomer.

Firstly, though, we must put the two into perspective. Myanmar may be growing fast, but its visitor count is only 1% of Hong Kong's (and still only 4% even if China is deducted)!

• Hong Kong, see Table 1. Its visitor business is in trouble. We are not sure if the DMO (destination marketing organisation) knows, does not know, or is in denial – because recognising its troubles might threaten jobs of its leaders. Much easier to blame the economic slowdown.

With the grand total count up 16%, it may seem the inbound business is good, very good. But if Hong Kong wants to be a 'world city' rather than just an excursion destination and medical destination for travellers from China, something needs to happen.

China is an eye-watering 72% of the market. That might matter less if other strong markets were doing well; but they are not. Non-China markets fell 1% over the year, but some key markets performed worse. Incredibly, big markets falling were Australia, Germany, Japan, Singapore, Taiwan. Even two great-hope markets – India and the Middle East – fell.

There was some good news. Korea increased, as did the region's new star market, Russia – which is on track to overtake France and Germany this year.

Also growing were Philippines and the UK, although there is a strong element of VFR (visiting friends or relatives) traffic in these markets, and so the DMO cannot fairly claim to have influenced all this growth.

• Myanmar, see Table 2. The DMO says total arrivals in 2012 were 1.1mn, which would have been a 30% increase; it had targetted 25-30% increase.

Analysis is complicated by the fact that breakdowns are given only for air arrivals, representing 55% of the total. And that those breakdowns are by passport, not residence. In particular, that generally overstates arrivals from Europe and the US, and understates those from Australia, and certain markets in Asia, primarily Hong Kong, Japan, Singapore, Thailand.

Table '

Visitor arrivals in Hong Kong, 2012					
Market	No,x1000	Growth,%	AAGR,%	Share,%	
China	34911	24.2	17.7	71.8	
Taiwan	2089	-2.8	-1.4	4.3	
Japan	1255	-2.3	-1.1	2.6	
US	1185	-2.3	-0.8	2.4	
Korea	1078	5.6	4.2	2.2	
Singapore	728	-8.3	2.9	1.5	
Philippines	710	7.6	5.1	1.5	
Australia	632	-1.9	-0.04	1.3	
UK	533	5.3	-2.4	1.1	
India	414	-16.8	5.5	0.9	
Canada	393	-4.4	-0.1	8.0	
France	226	-3.3	-0.4	0.5	
Germany	223	-0.3	-1.0	0.5	
Russia	186	41.8	41.5	0.4	
Middle East	186	-6.5	0.1	0.4	
Total	1061E	16	11 5	100	
IOLAI	48615	10	11.5	100	

Notes: AAGR = annual average growth rate, 5 years, 2007-12. Source: Hong Kong Tourism Board, Travel Business Analyst.

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Visitor arrivals in Myanmar, 2012				
Passport	No,x1000	Growth,%	Share,%	
Thailand	94.3	52.9	15.9	
China	70.8	14.2	11.9	
Japan	47.7	123.7	8.0	
US	37.6	73.4	6.3	
Korea	34.8	54.5	5.9	
Malaysia	30.5	31.0	5.1	
France	30.1	54.9	5.1	
Singapore	26.3	70.9	4.4	
UK	24.3	119.8	4.1	
Germany	23.1	64.7	3.9	
Taiwan	22.1	41.9	3.7	
Australia	18.3	75.3	3.1	
India	16.9	36.9	2.8	
Italy	10.8	11.5	1.8	
Air total	593.4	51.7	100	
Yangon	559.6	53.4	na	
Mandalay/Bagan	32.5	55.5	na	
Naypyitaw	1.3	-77.4	na	
Grand total	1059.0	29.7	na	
NI . At		At the Color		

Notes: Air gateways only. Source: Ministry of Hotels & Tourism, Travel Business Analyst.

In the case of Myanmar, we estimate the difference could be substantial – with 15-20% of air arrivals 'wrongly' classified.

Despite this, there are certain noteworthy factors:

-Chinese have moved from being the major source, to second. However, this is due as much to politics as travel motivation. There has been a political standoff between China and Myanmar, plus the arrivals of Americans and Europeans has slowed the Chinese market. The Chinese 14% growth was well below average.

-And the Japanese 124% was well above. However, 10 years ago, Japanese were the top market.

-Growth for Americans, probably the most keen to visit after political relations became more friendly, was above average.

-French, usually more cultural travellers than other Europeans, was the largest source from Europe. But the biggest increase was the 120% growth from the British – but we believe a big chunk of these, possibly as much as 20%, are living in other countries, and particularly in Asia.

-Also growing strongly were Singaporeans and Australians. Weak were Indian, Italian, Malaysian, Spanish.

-Of those markets below 1%, the Russians (+7%) are not yet growing into Myanmar as they are into other destinations. And the Hong Kong total (5mn) would be much higher if the breakdown was by residence, possibly giving it another point in percentage share.

#### **Briefs**

• The US equivalent of a ministry of tourism (Office of Travel & Tourism Industries) has surveyed ground operators. Among the findings:

-77% project an increase in bookings from China, 18% the same, 5% a fall in Q1.

-in Q2, 73% higher (18% much higher), 9% the same, 0% a fall.

• IATA (International Air Transport Association) reports traffic in 2012 grew 5.3% - international +6.0%, domestic +4.0%, Asia Pacific +5.2%, Europe +5.3%, North America +1.3%.



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